



Warranty Claim Form

Date: 5/21/2026

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States
Ph. 715-325-5170
mail@greenwayrv.com

General Information

573TE282XS3440902
Imagine 23LDE
Retail Purchase Date: 5/8/2025
Work Started: 4/13/2026
Work Completed: 4/13/2026

Claim Status: Paid
Dealer Work Order #: 13228
Unit Offline Date: 9/12/2024

Claim #: 987337
Labor: \$154.00
Parts: \$59.90
Shipping: \$28.23
Total: \$248.51

Notes: RJ 02/24/2026 *Please hold all parts for a minimum of 30 days after claim is paid*

Dealer Information

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States

715-325-5170
mail@greenwayrv.com
Approved Labor Rate: \$140.00

Customer Information

MATTHEW FEUERSTEIN
313 VENUS WAY
MADISON, Wisconsin 53718
United States
6085777485

Operation Line # 1

Flat Rate Code: 590019 Fender Skirts - Replace

Fault Code: Improper Installation/Build

Problem: Fender skirts have some cracking.

Hours: .5

Cause: Looks like they were tightened too tight.

Amount: 70.00

Remedy: Replace fender skirt

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
570396 TRIM ABS TANDEM FENDER SKIRT FENDER SKIRT BLACK HC EXPRESS	TRIM ABS TANDEM FENDER SKIRT BLACK HAIR CELL TEXTURED IMAGINE EXPRESS		1	1	48.04

Operation Line # 2

Flat Rate Code: 690007 Shades - R&R Shade

Fault Code: Damaged/Maintenance

Problem: The newly installed shade has caps on the bottom section to keep metal inside and none of the other shades to. Are they supposed to be capped like that and if so, can we get the caps to replace them?

Hours: .6

Cause: Inspection of all shades. The new shade that was installed, the aluminum flat rod that is in it was cut to exact size so you can install the cap, but the other shades the aluminum flap rods are cut too short so you can't install caps.

Amount: 84.00

Remedy: Replace 3 shades with end caps unless the manufacturer can send us aluminum flat rods and end caps so we can cut to size.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
684511 SHADE END CAPS ONLY BLACK LEFT AND RIGHT	SHADE END CAPS ONLY BLACK LEFT AND RIGHT F/ MANUAL ROLLER SHADE W/ HEADER RAIL		3	70	6.32
691797 SHADE END CAP ONLY ENDCAPSRs BLACK OVAL F/ MANUAL ROLLER SHADE	SHADE END CAP ONLY ENDCAPSRs BLACK OVAL F/ MANUAL ROLLER SHADE		6	1	5.54

Operation Line # 3

Flat Rate Code: 950003 Misc Charges - Packaging/Handling Fee Fault Code: No Problem Identified

Problem: Invoice 1562182 - \$0.11 Invoice 1554290 - \$0.73 Invoice 1531820 - \$5.54

Hours: 0

Cause: Invoice 1562182 - \$0.11 Invoice 1554290 - \$0.73 Invoice 1531820 - \$5.54

Amount: 0.00

Remedy: Invoice 1562182 - \$0.11 Invoice 1554290 - \$0.73 Invoice 1531820 - \$5.54

Sublet Repairs: \$6.38

Manufacturer #:

Model #:

Serial #: