



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 64638
Promised Date: 31 JUL 21

CUSTOMER WORK ORDER

WO #: 64638

Customer: 50965 - OLDHAM, BROOKE
A. - 812-431-9809

Tag:

Author: BH

Location: 0731 SE IF PARTS ARE HERE

Stock #: 10730

Stock Desc: 2021 TT KEYSTONE
SPRINGDALE 1800BH

Chassis #: 4YDT18016MW107796

Serial #: 4YDT18016MW107796

Mileage: 0

Licence:

Invoice #:

Date In: 05 JUL 21

Promised: 31 JUL 21

Date Sched:

Completed: 28 JUL 21

Warr. Date: 13 MAR 21

Job #1 - Warranty

COMPLAINT: WOOD CROSS BARS UNDER BED COMING OUT.
NEEDS SOME UNDER THE FRONT LIFT/STORAGE

CORRECTION: REMOVE MATTRESS. REMOVE HINGES ON BOARD UNDER BED. CUT NEW 3/4 " BOARD TO REPLACE 3/8" BOARD. PUT SEND SURPORTS ON EACH SIDE. SCREW BACK HINGES. REMOVE FALLEN 2 X 2 . CUT STAPLES OFF. CUT 2X4 TO FIT AND SURPORT BED FRAME. USED LIQUID NAILS. TOOK PICS

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	BB	117.00
Z990	MISCELLANEOUS REPAIR	BB	13.00
Z990	MISCELLANEOUS REPAIR	BB	130.00

Other Services

Code	Description	Qty	Price	Total
PARTS	WOOD 2x4'S	3.00	14.99	44.97

Subtotal for Job #1: 304.97

Job #2 - Warranty

COMPLAINT: SINK CRACKED

CORRECTION: REMOVED SINK AND INSTALLED NEW SINK. SILICONED AND WATER TESTED

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	BB	104.00
Z990	MISCELLANEOUS REPAIR	BB	0.00

Parts

Part #	Description	Qty	Price	Total
577014	Sink - Kitchen - 1	1.00	30.05	30.05

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-SINK	1.00	20.37	20.37

Subtotal for Job #2: 154.42

Job #3 - Warranty

COMPLAINT: FURANCE COVER ON INSIDE KEEPS FALLING OFF

CORRECTION: SCREWD COVER ON TIGHT



Customer #: 50965
OLDHAM, BROOKE A.

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Customer #: 50965
OLDHAM, BROOKE A.



Labor Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	BB	26.00
Subtotal for Job #3:			26.00

Job #4 - Warranty

COMPLAINT: TV BOOSTER SWITCH PANEL KEEPS COMING OUT OF CIELING

CORRECTION: took pic. moved and screwed back

Labor Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	BB	26.00
Subtotal for Job #4:			26.00

Job #6 - Warranty

COMPLAINT: LIGHT IN FRONT OF AC IS INTEMITTON

CORRECTION: ORDERED LIGHT ON 7/19/21. INSTALLED NEW LIGHT

Labor Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	BB	0.00
Z990	MISCELLANEOUS REPAIR	BB	13.00

Parts Part #	Description	Qty	Price	Total
479576	1/2" - 12V - LED -	1.00	2.60	2.60

Other Services Code	Description	Qty	Price	Total
FRT	UPS-LIGHT	1.00	10.99	10.99
Subtotal for Job #6:				26.59

Parts Total:	32.65
Labour Total:	429.00
Sublet Total:	0.00
Extras Total:	76.33
WORK ORDER TOTAL:	537.98

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 28 Jul 2021



e-Authorization

Authorization number PA02887787 Reference no: 64638 Status: Approved Approved by rod Retail sold on Approved date 7/26/2021
Invoicing Name Address

34 Basden's American RV Basden's American RV 4YDT18016MMW107796 3/13/2021
600 E Baseline Rd
Evansville, IN 47725

Root operation	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1	5102506B Light, 12V Interior	0.00	0.50	0.10		1	0.10	Complaint:LIGHT IN FRONT OF AC IS INTEMITTON Cause:LIGHT FAILED Correction:INSTALL NEW LIGHT KRV-VCB

Authorization number PA02887787

paper claims ~~only~~ use one pre-authorization number per warranty claim for
a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim
m. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the

e-Authorization

7/26/20
04:11:54

3- Authorization number PA02870440 Reference no: 64638 Status: Approved Approved by flins Approved date 7/7/2021
 rvicing Name Address VIN Retail sold on

34	Basden's American RV	Basden's American RV 600 E Baseline Rd Evansville, IN 47725	4YDT18016MW107796	3/13/2021				
lu Root be operation of	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1	3104703A Bed	0.00	3.00	2.00		1	0.20	Complaint:WOOD CROSS BARS UNDER BED COMING OUT. NEEDS SOME UNDER THE FRONT LIFT/STORAGE Cause:INSTALL WOOD BARS HAS CAME OFF AND NEEDS TO BE REBUILT Correction:REBUILD NEW WALLS AND BED FRAME KRV – Labor time approved and adjusted in accordance with Keystone RV's flat rate manual.
2	6102903B Kitchen Sink - Rej	0.00	1.00	0.80		1	0.80	Complaint:KITCHEN SINK IS CRACKED Cause:SINK IS BROKEN AND NEEDS REPLACED Correction:NEED TO REPLACE THE KITCHEN SINK KRV – Labor time approved and adjusted in accordance with Keystone RV's flat rate manual.
3	4137508A Furnace - Atwood	0.00	0.20	0.20		1	0.30	Complaint:FURANCE COVER ON INSIDE KEEPS FALLING OFF Cause:SCREWS ARE COMING OUT AND VENT IS FALLING OFF Correction:NEED TO REINSTALL THE VENT
5	5100918B Booster, TV Anter	0.00	0.20	0.20		1	0.30	Complaint:TV BOOSTER SWITCH PANEL KEEPS COMING OUT OF CIELING Cause:SWITCH IS COMING OFF THE WALL Correction:PULL BOOSTER DOWN AND RE ADJ THE SWITCH AND REINSTALL IT
3-Authorization number PA02870440				3.20				

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 m. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the