



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 64636
Promised Date: 23 OCT 21

CUSTOMER WORK ORDER

WO #: 64636

Customer: 1000 - BASDEN'S AMERICAN
RV -
Tag:
Author: BH
Location: 1101 SEE IF PARTS ARE
HERE

Stock #: 10955
Stock Desc: 2021 TT COACHMEN
SPIRIT 1943RB
Chassis #: 5ZT2SBHBXMS041989
Serial #: 5ZT2SBHBXMS041989
Mileage: 0
Licence:

Invoice #:
Date In: 05 JUL 21
Promised: 23 OCT 21
Date Sched:
Completed: 27 OCT 21
Warr. Date: 30 JUN 21

Job #1 - Warranty

COMPLAINT: DENT IN FREEZER DOOR, NOTED ON DEL SHEET

CORRECTION: REPLACED FREEZER DOOR INSERT

Labor

Code	Description	Mechanic	Total
Z990	LABOR CODE	GAH	26.00

Parts

Part #	Description	Qty	Price	Total
4146	FREEZER DOOR ASSEMBLY	1.00	97.06	97.06

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-FREEZER DOOR	1.00	33.87	33.87

Subtotal for Job #1: 156.93

Job #2 - Internal

COMPLAINT: LIVING TV NOT GETTING ANY CHANNELS

CORRECTION: RAN CHANNEL SCAN NO CHANNELS TESTED INSIDE AND NO SIGNAL REMOVED
DECOR ON TOP ANTENNA AND FOUND END OF CABLE STILL HAS PLASTIC ON IT, REMOVED
PLASTIC ON CABLE AND CHECKED TV WORKS FINE, PUT ANTENNA BACK TOGETHER AND
DECORED.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C

Subtotal for Job #2: 0.00

Parts Total:	97.06
Labour Total:	26.00
Sublet Total:	0.00
Extras Total:	33.87
WORK ORDER TOTAL:	156.93



Customer #: 1000
BASDEN'S AMERICAN RV,

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 27 Oct 2021

W/O: 64636
Promised Date: 23 OCT 21



Customer #: 1000
BASDEN'S AMERICAN RV,



Customer Work
Order



FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106

BASDEN RV CENTER INC
DBA AMERICAN RV CENTER
600 E BASELINE ROAD

EVANSVILLE, IN 47725
USA

Labor rate: \$130.00

OWNER INFORMATION

GEORGE S PORTH

333 OLD PALNK RD
Chandler, IN 47610
USA

CLAIM STATUS

Authorized

CLAIM

648036

CLAIM ORIGIN

WEB

ORIGINAL CLAIM ID

VIN

5ZT2SBHBXMS041989

CHASSIS VIN

MILEAGE

0

SITE/WAREHOUSE

220 / 220

ITEM #

SBT1943RB

DEALER RO #

64455

CLAIM START DATE

06/16/2021

CLAIM END DATE

01/01/1900

Retail Date of Purchase 06/24/2021

WARRANTY EXPIRATION DATE

06/24/2022

Claim Line Details

Labor

Line#	1	Operation Code	70-157-01-00-001816	Operational Description			
				Dometic Refrigerator Door or Freezer Door Trim for Insert Panel - Appliances/Refrigerator (Dometic)/Replace/No Tread Code			
		Complaint, Cause, Correction					
		Original Note : bhoffman@americanrvcenter.com, 2021-06-16 16:19:06 :: DENT IN FREEZER DOOR, NOTED ON DEL SHEET DENT IN FREEZER DOOR REPLACE THE FREEZER DOOR					
		Model #	FCR10DCGTA	Dlr Sub Hrs	0.20	Sub Labor Amt \$26.00	
		Serial #	264971	Appr Hrs	0.20	Appr Labor Amt \$26.00	

Notes

Submitted

Labor Amt	\$26.00
Parts & Freight	\$0.00
Total	\$26.00

Approved

Labor Amt	\$26.00
Parts & Freight	\$0.00
Total	\$26.00

DEALER
SIGNATURE

DATE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER
SIGNATURE

DATE

All repairs described have been inspected and are satisfactory.