

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	2659303
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CABC3SK011156
USA		CHASSIS VIN	
		MILEAGE	0
		SITE/WAREHOUSE	203 / 203
Labor rate:	\$195.00	ITEM #	BCAT134BHX
OWNER INFORMATION		DEALER RO #	79712
KEONI T HIRASUNA		CLAIM START DATE	04/29/2026
918 BROADWAY ST		CLAIM END DATE	01/01/1900
Vincennes, IN 47591			
USA			
Retail Date of Purchase	03/21/2026	WARRANTY EXPIRATION DATE	03/21/2027

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description		
	70-151-01-00-002659	Refrigerator Door Lock with Bracket - Appliances/Refrigerator (House Type)/ Replace/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2026-04-29 16:44:55 :: CUSTOMER ADVISES THAT THE REFRIGERATOR BRACKETS FELL OFF AND NOW THE REFRIGERATOR SLIDES AROUND WHILE IN TRAVEL. Brackets and missing screws Inspected the fridge and found a bracket for the fridge was on the floor. Took a picture. Mounted the brackets with new longer screws. Made sure the fridge didn't move.			
Model#	Dlr Sub Hrs	0.30	Sub Labor Amt	\$58.50
Serial#	Appr Hrs	0.20	Appr Labor Amt	\$39.00
	Notes			

Labor

Line# 2	Operation Code	Operational Description		
	10-1-01-00-000047	Axle Dust, Grease, or Bearing Cap - Frame & Chassis/Axles, Suspension/ Replace/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2026-04-29 16:45:46 :: Door side THERE IS A DUST CAP THAT HAS COME OFF AND NEEDS TO BE INSTALLED Dust cap Took a picture of the dust cap then set in place and hammered to seal.			
Model# NA	Dlr Sub Hrs	0.20	Sub Labor Amt \$39.00	
Serial# NA	Appr Hrs	0.20	Appr Labor Amt \$39.00	
	Notes			

Labor

Line# 3	Operation Code	Operational Description		
	20-69-01-17-000700	Key Lock - Exterior/Compartment Doors/Replace/Latch		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2026-04-29 16:46:51 :: Door side front compartment lock will not lock very well Lock Used my 751 key to lock and unlock the door. Lock was a little hesitant, sprayed dry lube on the lock. Lock moves more easily.			
Model#	Dlr Sub Hrs	0.10	Sub Labor Amt	\$19.50
Serial#	Appr Hrs	0.10	Appr Labor Amt	\$19.50
	Notes			

Labor

Line# 4	Operation Code	Operational Description
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20-60-01-00-000622

Bed Support Pole - Exterior/Slide-Out Bunk Bases/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2026-04-29 16:47:32 :: Front compartment inside wood is cracked and needs replace Crack in wood Took pictures of the piece of wood under the bed that has a crack as long as the wood.

Model#

Dlr Sub Hrs2.50

Sub Labor Amt \$487.50

Serial#

Appr Hrs1.00

Appr Labor Amt\$195.00

Notes

Submitted	Labor Amt	\$604.50	Approved	Labor Amt	\$292.50
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$604.50		Total	\$292.50

DEALER

DATE

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER

DATE

SIGNATURE

All repairs described have been inspected and are satisfactory.