

# FOREST RIVER WARRANTY CLAIM FORM

|                                |            |                                 |                   |
|--------------------------------|------------|---------------------------------|-------------------|
| <b>DEALER ACCOUNT #</b>        | 0005106    | <b>CLAIM STATUS</b>             | Authorized        |
| <b>BASDEN RV CENTER INC</b>    |            | <b>CLAIM</b>                    | 2637315           |
| <b>DBA AMERICAN RV CENTER</b>  |            | <b>CLAIM ORIGIN</b>             | WEB               |
| <b>600 E BASELINE ROAD</b>     |            | <b>ORIGINAL CLAIM ID</b>        |                   |
| <b>EVANSVILLE, IN 47725</b>    |            | <b>VIN</b>                      | 5ZT2CAMB0SU046102 |
| <b>USA</b>                     |            | <b>CHASSIS VIN</b>              |                   |
|                                |            | <b>MILEAGE</b>                  | 0                 |
| <b>Labor rate:</b>             | \$195.00   | <b>SITE/WAREHOUSE</b>           | 103 / 103         |
| <b>OWNER INFORMATION</b>       |            | <b>ITEM #</b>                   | CAT231MKS-8       |
| <b>BRADLEY C BANKS</b>         |            | <b>DEALER RO #</b>              | 79468             |
| <b>272 E OLIVE ST</b>          |            | <b>CLAIM START DATE</b>         | 04/09/2026        |
| <b>Bridgeport, IL 62417</b>    |            | <b>CLAIM END DATE</b>           | 01/01/1900        |
| <b>USA</b>                     |            |                                 |                   |
| <b>Retail Date of Purchase</b> | 04/17/2026 | <b>WARRANTY EXPIRATION DATE</b> | 04/17/2027        |

## Claim Line Details

### Labor

|                |                                                                                                                                                        |                                                                      |                       |          |
|----------------|--------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------|-----------------------|----------|
| <b>Line# 1</b> | <b>Operation Code</b>                                                                                                                                  | <b>Operational Description</b>                                       |                       |          |
|                | 30-101-01-00-001078                                                                                                                                    | Sliding, Pocket Door - Interior/Interior Doors/Replace/No Tread Code |                       |          |
|                | <b>Complaint, Cause, Correction</b>                                                                                                                    |                                                                      |                       |          |
|                | Original Note : bhoffman@americanrvcenter.com, 2026-04-09 16:29:25 :: POCKET SLIDING DOOR IS DAMAGED<br>FOUND DOOR IS DAMAGED NEED TO REPLACE THE DOOR |                                                                      |                       |          |
| <b>Model#</b>  | <b>Dlr Sub Hrs</b>                                                                                                                                     | 0.80                                                                 | <b>Sub Labor Amt</b>  | \$156.00 |
| <b>Serial#</b> | <b>Appr Hrs</b>                                                                                                                                        | 0.80                                                                 | <b>Appr Labor Amt</b> | \$156.00 |
|                | <b>Notes</b>                                                                                                                                           |                                                                      |                       |          |
|                | Is the damage the screw hole? or on the edge of the door?<br>the screw hole is too big also the edge of the door is damaged<br>Authorized as Requested |                                                                      |                       |          |

### Labor

|                |                                                                                                                                                      |                                                                                                  |                       |         |
|----------------|------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------|-----------------------|---------|
| <b>Line# 2</b> | <b>Operation Code</b>                                                                                                                                | <b>Operational Description</b>                                                                   |                       |         |
|                | 40-197-01-11-001326                                                                                                                                  | 30 or 50 Amp Shore Power Cord - Detachable - Electrical/110 Volt Exterior/<br>Replace/Electrical |                       |         |
|                | <b>Complaint, Cause, Correction</b>                                                                                                                  |                                                                                                  |                       |         |
|                | Original Note : bhoffman@americanrvcenter.com, 2026-04-23 16:56:00 :: THE SHORE CORD IS HAS A RING<br>THAT IS DAMAGED NEED TO REPLACE THE SHORE CORD |                                                                                                  |                       |         |
| <b>Model#</b>  | <b>Dlr Sub Hrs</b>                                                                                                                                   | 0.10                                                                                             | <b>Sub Labor Amt</b>  | \$19.50 |
| <b>Serial#</b> | <b>Appr Hrs</b>                                                                                                                                      | 0.00                                                                                             | <b>Appr Labor Amt</b> | \$0.00  |
|                | <b>Notes</b>                                                                                                                                         |                                                                                                  |                       |         |
|                | Part only- no time allowed                                                                                                                           |                                                                                                  |                       |         |

|                  |                 |          |                 |                 |          |
|------------------|-----------------|----------|-----------------|-----------------|----------|
| <b>Submitted</b> | Labor Amt       | \$175.50 | <b>Approved</b> | Labor Amt       | \$156.00 |
|                  | Parts & Freight | \$0.00   |                 | Parts & Freight | \$0.00   |
|                  | Total           | \$175.50 |                 | Total           | \$156.00 |

DEALER \_\_\_\_\_ DATE \_\_\_\_\_  
SIGNATURE \_\_\_\_\_  
I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER \_\_\_\_\_ DATE \_\_\_\_\_  
SIGNATURE \_\_\_\_\_  
All repairs described have been inspected and are satisfactory.