



600 E. Baseline Rd.
Evansville, IN 47725

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W/O: 79712



CUSTOMER WORK ORDER

WO #: 79712 (Appointment Date: 25 APR 2026 - Time: 10:00am)

Customer: 56577 - HIRASUNA, KEONI -
812-617-5063

Tag:

Author: BH

Location: 0430 CHECK PREAUTH

Stock #: 11593

Stock Desc: 2025 TT COACHMEN

CATALINA SUMMIT 134BHX

Chassis #: 5ZT2CABC3SK011156

Serial #: 5ZT2CABC3SK011156

Mileage:

Licence:

Invoice #:

Date In: 25 APR 26

Promised:

Date Sched:

Completed: 30 APR 26

Warr. Date: 21 MAR 26

Job #1 - Internal

COMPLAINT: CUSTOMER ADVISES THAT WHEN RUNNING OFF OF THE FRESH TANK, THERE IS A LOT OF AIR COMING OUT OF THE FIXTURES AND NOT MUCH WATER. BJ ASKED CUSTOMER ABOUT DEWINTERIZATION AND THE PICKUP HOSE ON THE PUMP. CUSTOMER ADVISED THAT HE SWITCHED IT FROM PULLING THROUGH THE PICKUP HOSE, BUT IT IS STILL BLOWING AIR.

CAUSE: Winterizing mode

CORRECTION: Turned the water pump on and could hear it pulling air. Moved the mattress and access panel to the water pump. Took pictures of how i found the valves turned. Turned the valves and turned on the water pump and opened the hot side of the kitchen faucet. Once the water heater was full then bled off the air from other faucets or valves. Put the access panel and mattress back.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C

Subtotal for Job #1: 0.00

Job #2 - Warranty

COMPLAINT: CUSTOMER ADVISES THAT THE REFRIGERATOR BRACKETS FELL OFF AND NOW THE REFRIGERATOR SLIDES AROUND WHILE IN TRAVEL.

CAUSE: Brackets and missing screws

CORRECTION: Inspected the fridge and found a bracket for the fridge was on the floor. Took a picture. Mounted the brackets with new longer screws. Made sure the fridge didn't move.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	39.00

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	0.00	0.00

Subtotal for Job #2: 39.00

Job #3 - Warranty

COMPLAINT: Door side THERE IS A DUST CAP THAT HAS COME OFF AND NEEDS TO BE INSTALLED AGAIN

CAUSE: Dust cap

CORRECTION: Took a picture of the dust cap then set in place and hammered to seal.

Customer #: 56577
HIRASUNA, KEONI



Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	39.00
Subtotal for Job #3:			39.00

Job #4 - Internal

COMPLAINT: CHECK THE WATER HEATER NEVER REALLY GOT HOT DUE TO JOB 1

CAUSE: No water

CORRECTION: Turned on the lp tank then flipped the switches for the electric and lp for the water heater. Tested the electric side and lp then took pictures. Once the water heater shut off then put a thermometer at the kitchen faucet and took a picture of the temperature over 120 degrees.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Subtotal for Job #4:			0.00

Job #5 - Warranty

COMPLAINT: Door side front compartment lock will not lock very well

CAUSE: Lock

CORRECTION: Used my 751 key to lock and unlock the door. Lock was a little hesitant, sprayed dry lube on the lock. Lock moves more easily.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	3.90
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	15.60
Subtotal for Job #5:			19.50

Job #6 - Warranty

COMPLAINT: Front compartment inside wood is cracked and needs replace

CAUSE: Crack in wood

CORRECTION: Took pictures of the piece of wood under the bed that has a crack as long as the wood.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	5.85
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	189.15
Subtotal for Job #6:			195.00

Parts Total: 0.00
 Labour Total: 292.50
 Sublet Total: 0.00
 Extras Total: 0.00

WORK ORDER TOTAL: 292.50

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

