

BASDEN RV CENTER, INC dba AMERICAN RV
 600 E. Baseline Rd.
 Evansville, IN
 US
 47725
 812-867-5200

WARRANTY CLAIM # 79711
 MANUFACTURER'S CLAIM #:

Manufacturer: 10024 - FOREST RIVER TRAVEL TRAILER
 Customer: 50939 - GREGORY ALVEY
 Address: 122 DORSEY STREET CORYDON, KY

42406-9442

Phone: 270-993-1229

Stock Number: 11530 - 2025 FREEDOM EXPRESS 324RLDS 5ZT2FEXB6SW030243

VIN: 5ZT2FEXB6SW030243 HIN:

SER#: 5ZT2FEXB6SW030243

Mileage: 0

Work Order Comp: 30 APR 26

Auth. No:

Dealer #:

Warr. Date: 09 MAR 26

Work Order Date: 25 APR 26

Inv #: 429347

WO #	Job #	Description	JOB INFORMATION
79711	1	CUSTOMER ADVISES THAT EVERY NOW AND THEN A CODE WILL COME UP ON THE REFRIGERATOR. CUSTOMER TOOK UNIT TO GULF SHORES AND THE REFRIGERATOR COOLED, BUT SOMETIMES IT WOULD HAVE A CODE AND SOMETIMES IT WOULD NOT. WHEN IT WOULD GET A CODE, CUSTOMER COULD SHUT THE REFRIGERATOR DOOR A LITTLE HARDER AND THE CODE WOULD GO AWAY. SOMETIMES THE DOOR WILL OPEN AND THE LIGHT WILL NOT COME ON THE FRIDGE IS ASKING LIKE IT HAS A MIND OF ITS OWN--- THE FRIDGE SOMETIMES MAKES A ALARM NOISE AND YOU HAVE TO PUSH OR HIT IT AND THE ALARM GOES OFF THE CODE THAT IT SHOWS IS AN E03 CODE	
		Door buttons Plugged in the shore power then opened the sliderooms to get to the fridge. Reviewed the job line notes and inspected the fridge door. Found there was shims on the top of the door on the left side but not the rights side. Found the left side that has the shims, the button was being triggered easily but not the right. Pulled off the shims on the left side and split the shims then put more double sided tape to thicken the shims and push the button in further. Took pictures of the process. After the shims fix checked the door buttons and the left side didn't trigger causing the E0 error code. Closed the sliderooms.	

Lab Code	Job#	Description	LABOUR	Hrs	Rate	Total
Z990	1	MISC LABOUR CODE (EXTERNAL)		1.00	195.00	195.00

Excode	Job#	Description	EXTRAS	Qty	Price	Total
SS	1	SHOP SUPPLIES		1.00	0.00	0.00

