

# FOREST RIVER WARRANTY CLAIM FORM

**DEALER ACCOUNT #** 0005106  
 BASDEN RV CENTER INC  
 DBA AMERICAN RV CENTER  
 600 E BASELINE ROAD  
 EVANSVILLE, IN 47725  
 USA

**CLAIM STATUS** Authorized  
**CLAIM** 2659322  
**CLAIM ORIGIN** WEB  
**ORIGINAL CLAIM ID**  
**VIN** 5ZT2FEXB6SW030243  
**CHASSIS VIN**  
**MILEAGE** 0  
**SITE/WAREHOUSE** 320 / 320  
**ITEM #** FET324RLDS-320  
**DEALER RO #** 79711  
**CLAIM START DATE** 04/29/2026  
**CLAIM END DATE** 01/01/1900

**Labor rate:** \$195.00

**OWNER INFORMATION**

GREGORY DAWN ALVEY  
 122 DORSEY ST  
 Corydon, KY 42406  
 USA

**Retail Date of Purchase** 03/09/2026      **WARRANTY EXPIRATION DATE** 03/09/2027

**Claim Line Details**

**Labor**

<b>Line# 1</b>	<b>Operation Code</b> 70-513-01-00-001800	<b>Operational Description</b> Refrigerator Door - Appliances/Refrigerator (Magic Chef)/Replace/No Tread Code
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**Complaint, Cause, Correction**

Original Note : bhoffman@americanrvcenter.com, 2026-04-29 16:55:47 :: CUSTOMER ADVISES THAT EVERY NOW AND THEN A CODE WILL COME UP ON THE REFRIGERATOR. CUSTOMER TOOK UNIT TO GULF SHORES AND THE REFRIGERATOR COOLED, BUT SOMETIMES IT WOULD HAVE A CODE AND SOMETIMES IT WOULD NOT. WHEN IT WOULD GET A CODE, CUSTOMER COULD SHUT THE REFRIGERATOR DOOR A LITTLE HARDER AND THE CODE WOULD GO AWAY. SOMETIMES THE DOOR WILL OPEN AND THE LIGHT WILL NOT COME ON THE FRIDGE IS ASKING LIKE IT HAS A MIND OF ITS OWN--- THE FRIDGE SOMETIMES MAKES A ALARM NOISE AND YOU HAVE TO PUSH OR HIT IT AND THE ALARM GOES OFF THE CODE THAT IT SHOWS IS AN E03 CODE Door buttons Plugged in the shore power then opened the sliderooms to get to the fridge. Reviewed the job line notes and inspected the fridge door. Found there was shims on the top of the door on the left side but not the rights side. Found the left side that has the shims, the button was being triggered easily but not the right. Pulled off the shims on the left side and split the shims then put more double sided tape to thicken the shims and push the button in further. Took pictures of the process. After the shims fix checked the door buttons and the left side didn't trigger causing the E0 error code. Closed the sliderooms.

<b>Model#</b> MCDCR10DSBMFB	<b>Dlr Sub Hrs</b> 1.00	<b>Sub Labor Amt</b> \$195.00
<b>Serial#</b> 240401232	<b>Appr Hrs</b> 1.00	<b>Appr Labor Amt</b> \$195.00

**Notes**

All information has been sent to the vendor for their review and authorization. We will update the claim accordingly once we hear back from the vendor.  
 repair door and error code as authorized by Magic Chef with 1.00 hour for labor

<b>Submitted</b>	Labor Amt	\$195.00	<b>Approved</b>	Labor Amt	\$195.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$195.00		Total	\$195.00

**DEALER** \_\_\_\_\_ **DATE** \_\_\_\_\_  
**SIGNATURE**  
 I certify that I have performed these repairs consistent with Forest River Policies.

**CUSTOMER** \_\_\_\_\_ **DATE** \_\_\_\_\_  
**SIGNATURE**  
 All repairs described have been inspected and are satisfactory.