



600 E. Baseline Rd.  
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200  
FAX 812.868.1012

W/O: 64624  
Promised Date: 31 AUG 21

### CUSTOMER WORK ORDER

WO #: 64624

Customer: 50804 - TURNER, CAROLYN  
F. - 812-499-0404

Tag:  
Author: BH  
Location: 0831 SEE IF ZS IS COMPLETE  
WITH JACKIT

Stock #: 10983  
Stock Desc: 2021 TT COACHMEN APEX  
NANO 208BHS  
Chassis #: 5ZT2CXKB4ML011805  
Serial #: 5ZT2CXKB4ML011805  
Mileage: 0  
Licence:

Invoice #: 367025  
Date In: 03 JUL 21  
Promised: 31 AUG 21  
Date Sched:  
Completed: 31 AUG 21  
Warr. Date: 17 JUN 21

#### Job #1 - Internal

COMPLAINT: INSTALL MAXX AIR THAT IS PREBILLED

CAUSE: PREBILLED TO GREG

CORRECTION: INSTALLED MAXX AIR VENT 2

#### Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	N/C

#### Parts

Part #	Description	Qty	Price	Total
00-933072	MAXX AIR II - WHIT	-1.00	N/C	N/C
00-933082	BLACK MAXX AIR II	1.00	N/C	N/C
13-1320	PW HAPS FREE SELF-	1.00	N/C	N/C
22-0257	40443 BLK CAMCO VE	1.00	N/C	N/C

Subtotal for Job #1: 0.00

#### Job #2 - Internal

COMPLAINT: INSTALL JACK IT BIKE RACK PREBILLED

CAUSE: PREBILLED TO GREG

CORRECTION: INSTALLED BIKE RACK ON FRONT OF CAMPER. LEFT ALL OF THE BIKE MOUNTS AND STRAPS INSIDE THE DOOR.

#### Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	N/C

Subtotal for Job #2: 0.00

#### Job #3 - External

COMPLAINT: INSTALL BLACK CAMCO VENT COVER OVER BATHROOM PART IS GOODWILL CUSTOMER TO PAY LABOR. QUOTED \$30'ISH LABOR.

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TURNER, CAROLYN F.



CORRECTION: INSTALLED CAMCO COVER ON BATHROOM VENT.

<b>Labor</b>			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	N/C

<b>Other Services</b>				
Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C
<b>Subtotal for Job #3:</b>				<b>0.00</b>

**Job #4 - Warranty**

COMPLAINT: CUSTOMER STATES THAT THE PICTURE ON THE BACK UP CAMERA IS VERY DISTORTED TO THE POINT THAT CUSTOMER IS UNABLE TO USE IT AND CUTS OUT AT TIMES. CUSTOMER ALSO STATES THAT IT IS NOT AIMED IN A WAY THAT IS UNHELPFUL WHEN ANOTHER VEHICLE COMES UP BEHIND HER.

CORRECTION: UNABLE TO FIND ANYTHING WRONG WITH THE BACK UP CAMERA SYSTEM. THIS SYSTEM IS NOT A REAR VEIW CAMERA, IT IS ONLY A BACKUP CAMERA.

<b>Labor</b>			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	0.00
<b>Subtotal for Job #4:</b>			<b>0.00</b>

**Job #5 - External**

COMPLAINT: CUSTOMER WOULD LIKE TO HAVE TWO EXTRAS OF EACH KEY FOR HER RV

CORRECTION: HAD 2 KEYS MADE AND PUT 2 OF EACH OF THE OTHER KEYS IN THE CAMPER

<b>Labor</b>				
Code	Description	Mechanic	Total	
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	N/C	
<b>Parts</b>				
Part #	Description	Qty	Price	Total
20-0798	GLOBAL KEY BLANKS	2.00	N/C	N/C
B194	B194 REPLACEMENT KEYS - NEW STYLE	1.00	N/C	N/C
<b>Subtotal for Job #5:</b>			<b>0.00</b>	

**Job #6 - Warranty**

COMPLAINT: WHEN FACING THE DINNETTE, THERE IS A PIECE OF TRIM MISSING FROM THE UPPER RIGHT NEAR THE CEILING.

CORRECTION: FOUND A PIECE OF TRIM AND INSTALLED IS OVER DINNETTE.

<b>Labor</b>			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	39.00
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	0.00
<b>Subtotal for Job #6:</b>			<b>39.00</b>

**Job #7 - Warranty**

COMPLAINT: CUSTOMER STATES THAT THE STAIN THAT WAS USED TO COVER THE STAPLE SPOT IN THE SLIDE ROOMS LOOKS BAD. CUSTOMER ADVISED THAT IT LOOKS LIKE SHOW POLISH WAS SMEARED ON THE WOODEN TRIM.

CORRECTION: CLEANED OFF ALL OF THE FILLER PUTTY AND PAINTED THE HEAD OF THE NAILS.

<b>Labor</b>			
Code	Description	Mechanic	Total

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Z990 MISC LABOUR CODE (EXTERNAL) GAH 52.00

Subtotal for Job #7: 52.00

Job #8 - Warranty

COMPLAINT: CUSTOMER STATES THAT SOME OF THE STAB JACK GO UP AND DOWN EASILY AND SOME SHAKE WHEN THEY GO UP AND DOWN.

CAUSE: INSTALL JACKS

CORRECTION: 3 OF THE 4 STAB JACKS HAVE BENT CENTER SCREWS. THEY NEED TO BE REPLACED. REMOVED OLD JACKS AND INSTALLED NEW ONES

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		0.00
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	65.00
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	130.00

Parts Part #	Description	Qty	Price	Total
20X31246A	JACK, STAB JACK -	3.00	18.88	56.64
<b>Subtotal for Job #8:</b>				<b>251.64</b>

Job #9 - External

COMPLAINT: CUSTOMER WOULD LIKE TO HAVE A BATTERY SHUTOFF SWITCH ADDED TO RIGHT SIDE TONGUE.

CORRECTION: HAD TO MAKE A MOUNT FOR THE BATTERY DISCONNECT SWITCH. MOUNTED AND PAINTED THE MOUNTING PLATE. MOVED NEG. BATTERY CABLE FROM THE BATTERY AND HOOKED IT UP TO THE DISCONNECT. ADDED NEW CABLE FROM THE DISCONNECT TO THE BATTERY.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	N/C

Parts Part #	Description	Qty	Price	Total
19-0509	700RV BATTERY DISCONNECT SWITCH	1.00	N/C	N/C
<b>Subtotal for Job #9:</b>				<b>0.00</b>

Job #10 - Internal

COMPLAINT: FIX SLIDER TOPPER

CAUSE: FIX SLIDE TOPPER.

CORRECTION: I WAS ABLE TO GET THE SLIDE TOPPER BACK OVER THE TOP OF THE SLIDE ROOM. NEEDS TO HAVE THE SLIDE TOPPER REPLACED AND FIX THE TRIM AROUND TOP AND SIDES. MOUNTS NEED TO BE FIXED.

DAVE MILLER--Pined awning springs and removed slide topper from unit. Tightened mounting bracket screws. Added extra screws to brackets to secure better to slideout. Added extra screws that hold top flange to slideout. Tightened all screws securely. Slide topper bars are bent. Replaced both bars. Unrolled topper from roller tube. Cleaned dirt from both dices of topper fabric. Rerolled topper material on roller tube. Inserted topper in awning rail and centered over slideout. Secured bars to brackets. Removed locking pins. Checked operation of slideout and topper. Secured topper to awning rail.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C



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Z990 MISC LABOUR CODE (EXTERNAL)

GAH

N/C

Subtotal for Job #10:

0.00

Parts Total:	56.64
Labour Total:	286.00
Sublet Total:	0.00
Extras Total:	0.00
<b>WORK ORDER TOTAL:</b>	<b>342.64</b>

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Date: 31 Aug 2021

Customer Signature : \_\_\_\_\_

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