



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 64614
Promised Date: 10 JUL 21

CUSTOMER WORK ORDER

WO #: 64614 (Appointment Date: 01 JUL 2021 - Time: 09:30am)

Customer: 50893 - REED, BRANDON -
812-470-1693

Tag:

Author: BJW

Location: 0711 SEE IF MAB HAS HEARD
BACK ON REFRIGERATOR WARRANTY

Stock #: 10656

Stock Desc: 2021 TT COACHMEN
CATALINA 323BHDCKLE

Chassis #: 5ZT2CAXB5MX020687

Serial #: 5ZT2CAXB5MX020687

Mileage: 0

Licence:

Invoice #:

Date In: 02 JUL 21

Promised: 10 JUL 21

Date Sched:

Completed: 08 JUL 21

Warr. Date: 20 FEB 21

Job #1 - Warranty

COMPLAINT: CUSTOMER STATES THAT THE REFRIGERATOR IS
NOT GETTING COLD WHEN RUNNING ON
ELECTRIC.

CAUSE: found t stat had no continuity

CORRECTION: INSTALLED NEW T STAT AND TESTED AND THE LOWER FRIDGE IS 37 DEGREES .

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	130.00

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	0.00	0.00

Subtotal for Job #1: 130.00

Parts Total: 0.00
Labour Total: 130.00
Sublet Total: 0.00
Extras Total: 0.00
WORK ORDER TOTAL: 130.00

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited
to work performed. Consequential damages are not covered. All guaranteed work
must be completed in our service department.

Customer Signature : _____

Date: 08 Jul 2021

Customer #: 50893
REED, BRANDON



FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106
BASDEN RV CENTER INC
DBA AMERICAN RV CENTER
600 E BASELINE ROAD
EVANSVILLE, IN 47725
USA

CLAIM STATUS
CLAIM
CLAIM ORIGIN
ORIGINAL CLAIM ID
VIN 5ZT2CAXB5MX020687
CHASSIS VIN
MILEAGE 0
SITE/WAREHOUSE 205 / 205
ITEM # ACAT323BHDCKLE
DEALER RO # 64614
CLAIM START DATE 07/08/2021
CLAIM END DATE 01/01/1900

Labor rate: \$130.00

OWNER INFORMATION

BRANDON REED
1912 ROLLETT LANE
Evansville, IN 47712
USA

Retail Date of Purchase 02/18/2021

WARRANTY EXPIRATION DATE 02/18/2022

Claim Line Details

Labor

Line# 1 Operation Code Operational Description
70-151-01-00-004012 GE Refrigerator, complete - Appliances/Refrigerator (House Type)/
Replace/No Tread Code

Complaint, Cause, Correction
Original Note : bhoffman@americanrvcenter.com, 2021-07-08 11:49:09 :: CUSTOMER STATES THAT THE REFRIGERATOR IS NOT GETTING COLD WHEN RUNNING ON ELECTRIC. found t stat had no continuity
INSTALLED NEW T STAT AND TESTED AND THE LOWER FRIDGE IS 37 DEGREES . Additional Note :
bhoffman@americanrvcenter.com, 2021-07-08 11:50:56 :: WE WENT THREW G.E. AND GOT THE
THERMOSTATE AND THEY SENT IT TO MEVICKY SENT THERMOSTAT NO CHARGE PARTS ON ORDER
#21.05391. GE BUT THEY DIDNT APPROVE LABOR TO DO THE WORK SPOKE TO VICKIE CHASE

Model #	GPV10FGNBBB	Dlr Sub Hrs	1.00	Sub Labor Amt	\$130.00
Serial #	LR551267	Appr Hrs	1.00	Appr Labor Amt	\$130.00

Notes
AUTH

Submitted

Labor Amt	\$130.00
Parts & Freight	\$0.00
Total	\$130.00

Approved

Labor Amt	\$130.00
Parts & Freight	\$0.00
Total	\$130.00

DEALER DATE
SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER DATE
SIGNATURE

All repairs described have been inspected and are satisfactory.