



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 64598
Promised Date: 16 JUL 21

CUSTOMER WORK ORDER

WO #: 64598 (Appointment Date: 23 JUN 2021 - Time: 07:00am)

Customer: 46012 - TANNER, AARON -
812-449-8374

Tag:

Author: BH

Location: 0719 FIND OUT IF W/O CAN
BE CLOSED

Stock #: 10851

Stock Desc: 2021 TT FOREST RIVER

CHEROKEE GREY WOLF 27RR

Chassis #: 4X4TCKC27MK074680

Serial #: 4X4TCKC27MK074680

Mileage:

Licence:

Invoice #:

Date In: 30 JUN 21

Promised: 16 JUL 21

Date Sched:

Completed: 19 JUL 21

Warr. Date: 28 MAY 21

Job #1 - Warranty

COMPLAINT: GRILL KNOB CAME OFF OF GRILL WHILE USING

CAUSE: knob just slides on, put knob back on

CORRECTION: knob just slides on, put knob back on

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JP	13.00

Subtotal for Job #1: 13.00

Job #2 - Warranty

COMPLAINT: USB PORT IN THE SLIDE ROOM AND THE FRONT WHERE THE BED IS OFF DOOR
SIDE DONT WORK

CORRECTION: MOVE STUFF TO GET TOO PORTS AND PULL OUT OF WALL TEST, 13.6 vdc AT
SUPPEY 0 OUT PUT ON BOTH PORTS TURN IN PO

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JP	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	JP	52.00

Subtotal for Job #2: 68.80

Parts

Part #	Description	Qty	Price	Total
479188	Plate - Charging S	2.00	8.40	16.80

Subtotal for Job #2: 68.80

Job #3 - Warranty

COMPLAINT: THE CARGO NET AT THE BACK OF THE UNIT ON THE DOOR SIDE IS PULLED APART

CORRECTION: MOVE CUSTOMER STUFF AND GET UP TO NET AND REFASEN CORD

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JP	13.00

Subtotal for Job #3: 13.00

Job #4 - Warranty

COMPLAINT: TRIM PEICE UNDER THE BED AREA LAYING ON THE COUCH CAME OFF NEED TO
INSTALL THAT BACK ON



Customer #: 46012
TANNER, AARON

CORRECTION: PULL STAPLES AND REFASEN TO BED, FILL HOLES

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JP	13.00
Subtotal for Job #4:			13.00

Job #5 - Warranty

COMPLAINT: ON THE BED AND LOOKING TO THE RIGHT THERE IS A FLAT PEICE OF PANELING IS COMING OUT

CAUSE: PANELING ON DINNETE AND TRIM

CORRECTION: PANELING ON BACK OF DINNETE IS SPLIT AND TRIM STRIP IN LOOSE HAVE TO PULL PANELING LOOSE FROM DINNETE TO PUT TRIM OVER EDGE OF PANING, FASTEN BACK TO DINNETE

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JP	26.00
Subtotal for Job #5:			26.00

Job #6 - Warranty

COMPLAINT: ABOVE THE BED IN THE BEDROOM TRIM IS COMING LOOSE ON THE CEILING

CAUSE: TRIM LOOSE

CORRECTION: WORK STRIP BACK IN TRACK AND RUN SILICONE DOWN EDGES TO GLUE IN PLACE

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JP	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	JP	26.00
Z990	MISC LABOUR CODE (EXTERNAL)	JP	0.00
Subtotal for Job #6:			26.00

Job #7 - Warranty

COMPLAINT: SHOWER HAS PULLED AWAY FROM THE WALL

CAUSE: SHOWER WALL PULLED AWAY FROM WALL

CORRECTION: SHOWER WALL PULLED AWAY FROM WALL, ADD SCREWS AND RESEAL TO WALL

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JP	52.00
Subtotal for Job #7:			52.00

Parts Total:	16.80
Labour Total:	195.00
Sublet Total:	0.00
Extras Total:	0.00
Tax Total:	1.18
WORK ORDER TOTAL:	212.98

W/O: 64598
Promised Date: 16 JUL 21



Customer #: 46012
TANNER, AARON



Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 19 Jul 2021

W/O: 64598
Promised Date: 16 JUL 21



Customer #: 46012
TANNER, AARON



Customer Work
Order



FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106 BASDEN RV CENTER INC DBA AMERICAN RV CENTER 600 E BASELINE ROAD EVANSVILLE, IN 47725 USA	CLAIM STATUS Authorized CLAIM 671899 CLAIM ORIGIN WEB ORIGINAL CLAIM ID VIN 4X4TCKC27MK074680 CHASSIS VIN MILEAGE 0 SITE/WAREHOUSE 017 / 017C ITEM # CCKT27RR DEALER RO # 64598 CLAIM START DATE 07/06/2021 CLAIM END DATE 01/01/1900	
Labor rate: \$130.00 OWNER INFORMATION AARON TANNER 13830 BROWNING RD Evansville, IN 47725 USA		
Retail Date of Purchase 05/28/2021	WARRANTY EXPIRATION DATE 05/28/2022	

Claim Line Details

Labor

Line# 1	Operation Code 70-394-01-00-001934 Complaint, Cause, Correction Original Note : bjwright@americanrvcenter.com, 2021-07-06 08:48:37 :: THE GRILL KNOB CAME OFF WHILE USING THE KNOB WAS NOT BROKEN. IT HAD COME OFF OF THE STUD OF THE CONTROL VALVE PUSH KNOB BACK ONTO CONTROL VALVE STUD TO PROPER LOCATION.	Operational Description Knob(s) - Appliances/Cooktop (Furrion)/Replace/No Tread Code	
	Model # UNKNOWN Serial # UNKNOWN	Dlr Sub Hrs 0.10 Appr Hrs 0.10	Sub Labor Amt \$13.00 Appr Labor Amt \$13.00

Notes

Labor

Line# 2	Operation Code 40-196-01-11-001309 Complaint, Cause, Correction Original Note : bjwright@americanrvcenter.com, 2021-07-06 08:59:05 :: THE USB PORT IN THE SLIDE ROOM AND IN THE FRONT WHERE THE BED IS ON THE OFF DOOR SIDE, DO NOT WORK. . PULL USB PORTS OUT OF THE WALL AND TEST. 13.6 VDC AT SUPPLY. 0 OUTPUT ON BOTH PORTS. REPLACED BOTH USB PORTS.	Operational Description Charging Center - USB & 12 Volt - Electrical/12 Volt Interior/Replace/ Electrical	
	Model # Serial #	Dlr Sub Hrs 1.00 Appr Hrs 0.40	Sub Labor Amt \$130.00 Appr Labor Amt \$52.00

Notes

Labor

Line# 3	Operation Code 30-99-01-00-003746 Complaint, Cause, Correction Original Note : bjwright@americanrvcenter.com, 2021-07-06 09:31:31 :: THE CARGO NET AT THE BACK OF THE UNIT ON THE DOOR SIDE IS PULLED APART. GAIN ACCESS TO CARGO NET AND REATTACH CORD TO CORRECT COMPLAINT. GAIN ACCESS TO CARGO NET AND REATTACH CORD TO CORRECT COMPLAINT.	Operational Description Storage Net - Interior/Soft Goods/Replace/No Tread Code	
	Model # Serial #	Dlr Sub Hrs 0.10 Appr Hrs 0.10	Sub Labor Amt \$13.00 Appr Labor Amt \$13.00

Notes

**Labor
Line# 4**

Operation Code
30-102-01-00-001118

Operational Description
Miscellaneous Interior Trim, each - Interior/Panels, Ceilings, & Interior
Moldings/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bjwright@americanrvcenter.com, 2021-07-06 09:35:01 :: THE TRIM PEICE UNDER THE BED AREA LAYING ON THE COUCH CAME OFF. FOUND CUSTOMER DESCRIBED TRIM WAS LOOSE AND HAD CAME OFF. REATTACHED TRIM.

Model #	Dlr Sub Hrs	0.10	Sub Labor Amt	\$13.00
Serial #	Appr Hrs	0.10	Appr Labor Amt	\$13.00

Notes

**Labor
Line# 5**

Operation Code
30-102-01-00-001096

Operational Description
Interior Trim or Moldings, each - Interior/Panels, Ceilings, & Interior
Moldings/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bjwright@americanrvcenter.com, 2021-07-06 10:15:50 :: ON THE BED AND LOOKING TO THE RIGHT, THERE IS A FLAT PEICE OF PANELING THAT IS COMING OUT. FOUND PANELING ON BED/DINNETTE TO BE LOOSE. THE PANELING ON THE BACK OF THE DINNETTE IS SPLIT AND TRIM STRIP IS LOOSE. HAVE TO PULL PANELING LOOSE FROM DINNETTE TO PUT TRIM OVER EDGE OF PANELING. FASTEN TRIM BACK TO DINNETTE.

Model #	Dlr Sub Hrs	0.20	Sub Labor Amt	\$26.00
Serial #	Appr Hrs	0.20	Appr Labor Amt	\$26.00

Notes

**Labor
Line# 6**

Operation Code
30-102-12-00-001096

Operational Description
Interior Trim or Moldings, each - Interior/Panels, Ceilings, & Interior
Moldings/Resecure or Tighten/No Tread Code

Complaint, Cause, Correction

Original Note : bjwright@americanrvcenter.com, 2021-07-06 10:18:24 :: THE TRIM IS COMING LOOSE ON THE CEILING ABOVE THE BED IN THE BEDROOM. FOUND TRIM TO BE LOOSE. WORK STRIP BACK INTO TRACK AND RUN SILICONE DOWN EDGES TO GLUE INTO PLACE.

Model #	Dlr Sub Hrs	0.20	Sub Labor Amt	\$26.00
Serial #	Appr Hrs	0.20	Appr Labor Amt	\$26.00

Notes

**Labor
Line# 7**

Operation Code
60-141-12-00-001592

Operational Description
Tub Surround to Wall, each section - Plumbing/Shower, Tub Surround/
Resecure or Tighten/No Tread Code

Complaint, Cause, Correction

Original Note : bjwright@americanrvcenter.com, 2021-07-06 10:22:15 :: THE SHOWER HAS PULLED AWAY FROM THE WALL. FOUND THAT SHOWER IS PULLING AWAY FROM THE WALL. ADD SCREWS AND RESECURE THE SHOWER TO THE WALL.

Model #	Dlr Sub Hrs	0.40	Sub Labor Amt	\$52.00
Serial #	Appr Hrs	0.40	Appr Labor Amt	\$52.00

Notes

Submitted

Labor Amt	\$273.00
Parts & Freight	\$0.00
Total	\$273.00

Approved

Labor Amt	\$195.00
Parts & Freight	\$0.00
Total	\$195.00