

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 11919D

Date In: 21 APR 26 Author: KOTT
Promised Date: 25 DEC 26 Stock No:
: Year: 2021
Customer Name: 1020 - GRAND DESIGN Manufacturer: GRAND DESIGN
Address: 11333 COUNTY RD 2 Brand: SOLITUDE
: MIDDLEBURY, IN Model: 390RK-R
Postal/Zip: 46540 Miles/Hrs:
Phone#(res): 888-825-2820 Exterior Color:
Phone#(bus): Unit Type: FW-FIFTH WHEEL
Cell Phone: License#:
Email: NONE Tag#: DB: 4/21
Purchased Date: :
Delivery Date: :
InService Date: :
Serial#: 573FS4426MAA05254 :

Job # Description JOB INFORMATION Type Bill To

4 COMPLAINT: CUSTOMER NEEDS UNIT INSPECTED FOR W 1020 GRAND
TSB:920017- frame flex concern
CAUSE: take pics for frame flex. flex is about
a 1/4". There is a considerable amount
of noise in the bedroom closet when
testing for flex. Recommend it goes back
to factory. A video was taken of the
sound.
CORRECTION: PER MATT, WE ARE REQUESTING THAT
THE SRT TEAM WORK WITH THE CUSTOMER TO
RECTIFY THIS CONCERN REQ: .50 HOURS FOR
INSPECTING THE UNIT WARR AUTH: .10

Job# Lab Code Description LABOUR Mech Bill to Hrs Rate Total

4 WARR MANUFACTURER WARRANTY TD W-1020 0.00 140.00 0.00
4 WARR MANUFACTURER WARRANTY TD W-1020 0.34 140.00 47.60
4 WARR MANUFACTURER WARRANTY TD W-1020 0.02 140.00 2.80
4 WARR MANUFACTURER WARRANTY TD W-1020 0.22 140.00 30.80

BILLINGS SUMMARY
Type Bill Id Parts Labour Sublet Extras Tax Total

W 1020 0.00 81.20 0.00 0.00 0.00 81.20

Continued on page 2

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BILLINGS SUMMARY

Type Bill Id	Parts	Labour	Sublet	Extras	Tax	Total

Totals	0.00	81.20	0.00	0.00	0.00	81.20

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