



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 64583
Promised Date: 31 JUL 21

CUSTOMER WORK ORDER

WO #: 64583

Customer: 1000 - BASDEN'S AMERICAN
RV -
Tag:
Author: BH
Location: 0731 SEE IF PARTS HAVE
BEEN ORDERED?

Stock #: 10990
Stock Desc: 2021 5W FOREST RIVER
SABRE 37FLH
Chassis #: 5ZT3SR2B7M6107638
Serial #: 5ZT3SR2B7M6107638
Mileage: 0
Licence:

Invoice #:
Date In: 28 JUN 21
Promised: 31 JUL 21
Date Sched:
Completed: 31 JUL 21
Warr. Date:

Job #PDINFW - Internal

COMPLAINT: PDI - NEW FIFTH WHEEL

CORRECTION: pdi done, every outlet had gfi to test and had a bunch of usb.

Labor

Code	Description	Mechanic	Total
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	DGH	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	DGH	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	DGH	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C
LPGI	LP - UNIT SALES	8.00	N/C	N/C

Subtotal for Job #PDINFW: 0.00

Job #1 - Internal

COMPLAINT: LENDENT LIGHT DONT WORK ABOVE KITCHEN TABLE

CORRECTION: fuse was blown. replaced fuse.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C

Subtotal for Job #1: 0.00

Job #2 - Warranty

COMPLAINT: Transferred to BAS*64901 on 02 AUG 21

Estimate amount was 0.00

KITCHEN TABLE HAS CRACK IN IT

CAUSE: TABLE IS DAMAGED FROM THE INSTALL

CORRECTION: filled out paper work and took measurements and pictures.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	0.00

Subtotal for Job #2: 0.00



Customer #: 1000
BASDEN'S AMERICAN RV,



Job #3 - Warranty

COMPLAINT: GFI HAS PULLED OUT OF THE WALL IN THE HALF BATH

CORRECTION: took gfi out and repositioned and put back together.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	39.00
Subtotal for Job #3:			39.00

Job #4 - Internal

COMPLAINT: NO REMOVE FOR THE TV

CORRECTION: there is no remote for radio found out it runs on phone app.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C
Subtotal for Job #4:			0.00

Job #5 - Warranty

COMPLAINT: BLIND IN DOOR FRONT SHADE WILL NOT STAY DOWN

CAUSE:

CORRECTION: adjusted tension on top wheel knob to stay in place.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	26.00
Subtotal for Job #5:			26.00

Parts Total: 0.00
 Labour Total: 65.00
 Sublet Total: 0.00
 Extras Total: 0.00
WORK ORDER TOTAL: 65.00

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 02 Aug 2021



FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106 BASDEN RV CENTER INC DBA AMERICAN RV CENTER 600 E BASELINE ROAD EVANSVILLE, IN 47725 USA	CLAIM STATUS Authorized CLAIM 669458 CLAIM ORIGIN WEB ORIGINAL CLAIM ID VIN 5ZT3SR2B7M6107638 CHASSIS VIN MILEAGE 0 SITE/WAREHOUSE 062 / 062C ITEM # SRF37FLH-C DEALER RO # 64583 CLAIM START DATE 07/02/2021 CLAIM END DATE 01/01/1900	
---	--	--

Labor rate: \$130.00

OWNER INFORMATION

Retail Date of Purchase

WARRANTY EXPIRATION DATE

Claim Line Details

Labor	Line# 1	Operation Code 30-95-01-00-000960	Operational Description Free Standing Dinette Table - Top Only - Interior/Dinette/Replace/No Tread Code	
		Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2021-07-02 12:36:19 :: KITCHEN TABLE HAS CRACK IN IT TABLE IS DAMAGED FROM THE INSTALL NEED TO GET NEW TABLE		
		Model # Serial #	Dlr Sub Hrs 0.20 Appr Hrs 0.10	Sub Labor Amt \$26.00 Appr Labor Amt \$13.00
		Notes .time allowed. thanks		
Labor	Line# 2	Operation Code 40-197-01-11-001419	Operational Description 110 Volt Exterior Refrigerator Outlet - Electrical/110 Volt Exterior/ Replace/Electrical	
		Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2021-07-02 12:37:15 :: GFI HAS PULLED OUT OF THE WALL IN THE HALF BATH took gfi out and repositioned and put back together.		
		Model # Serial #	Dlr Sub Hrs 0.40 Appr Hrs 0.30	Sub Labor Amt \$52.00 Appr Labor Amt \$39.00
		Notes .time allowed. thanks		
Labor	Line# 3	Operation Code 30-99-02-00-001018	Operational Description Day Night Shade or Roller Shade - Interior/Soft Goods/Adjust/No Tread Code	
		Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2021-07-02 12:37:44 :: BLIND IN DOOR FRONT SHADE WILL NOT STAY DOWN adjusted tension on top wheel knob to stay in place.		
		Model # Serial #	Dlr Sub Hrs 0.30 Appr Hrs 0.20	Sub Labor Amt \$39.00 Appr Labor Amt \$26.00
		Notes .time allowed. thanks		

Submitted

Labor Amt	\$117.00
Parts & Freight	\$0.00
Total	\$117.00

Approved

Labor Amt	\$78.00
Parts & Freight	\$0.00
Total	\$78.00

DEALER
SIGNATURE

DATE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER
SIGNATURE

DATE

All repairs described have been inspected and are satisfactory.