

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 12499

Date In: 04 AUG 25 Author: DLUCAS
Promised Date: 16 APR 26 Stock No:
: Year: 2024
Customer Name: 17806 - MISSIAEN, JAY Manufacturer: GRAND DESIGN
Address: 8218 SOUTH 35TH ST FRA Brand: REFLECTION TT
: Model: 315RLTS
Postal/Zip: 53132 Miles/Hrs:
Phone#(res): 2625011786 Exterior Color:
Phone#(bus): Unit Type: TT-TRAVEL TRAILER
Cell Phone: License#:
Email: MARY.D@HOTMAIL.COM Tag#: DB: 8/18
Purchased Date: :
Delivery Date: :
InService Date: :
Serial#: 573TR3821R9926130 :

Job # Description JOB INFORMATION Type Bill To

Job #	Description	JOB INFORMATION	Type	Bill To
SC	CUSTOMER REQUESTS SERVICE CALL TO EMRICK LAKE		E	17806 MISSI
	CAMPGROUND SITE 152 HONEY BEE LANE			
1	COMPLAINT:	CUSTOMER STATES WHEN YOU TURN BOTH AC	W	1020 GRAND
		UNITS ON AFTER A LITTLE WHILE THE		
		THERMOSTAT SHOWS A WRONG TEMPERATURE		
		DOES IT IN DRY MODE ALSO (GRAND DESIGN		
		THINKS FREEZE SENSOR)		
	CAUSE:	pics takem of both furrion ac SAME AS		
		LINE #1. WILL NEED A REPLACEMNT CONTROL		
		BOARD AND THERMOSTAT TO REMEDY THE		
		ISSUE.		
	CORRECTION:	WILL NEED A NEW THERMOSTAT AND CONTROL		
		BOARD TO REMEDY THE ISSUE.		
2	COMPLAINT:	CUSTOMER STATES AUTO LEVEL NOT WORKING	W	1020 GRAND
		CORRECTLY HAS TRIED AUTO AND MANUAL		
		LEVEL AND IT IS NOT WORKING AS IT SHOULD		
	CAUSE:	found the the rear landing gears was out		
		of stroke		
	CORRECTION:	retract all jacks and re calibrate the		
		landing gears to clear code the unit is		
		leveled and landing is working REQUEST:		
		.50 HOURS OF LABOR WARR AUTH: .20 HOURS		
3	COMPLAINT:	CUSTOMER STATES WHEN RUNNING SLIDES OUT	W	1020 GRAND
		THIS SEASON BEDROOM SLIDE CAME OUT		
		UNEVEN AND DIDNT SEAL CUSTOMER HAD TO		
		PLAY AROUND WITH IT TO GET IT TO SEAL		
	CAUSE:	checked front bedroom slide on off door		
		side		

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Job #   Description                JOB INFORMATION                Type Bill To
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CORRECTION: re alighted the slide and explains to
            customer how to use REQUEST: .50 HOURS
            OF LABOR WARR AUTH: .50 HOURS OF LABOR
4 COMPLAINT: CUSTOMER STATES THERE IS A LEAK           W    1020   GRAND
            SOMEWHERE WHEN ATTEMPTING TO USE WATER
            IS COMING FROM UNDERBELLY
CAUSE:     what i found was the vacuum breaker
            valve for black tank flush was bad
CORRECTION: remove and installed new vacuum breaker
            and tested ok after install no leaks
            REQUEST .50 HOURS OF LABOR WARR AUTH:
            .30
5 COMPLAINT: CUSTOMER STATES WHEN YOU TURN BOTH AC     W    1020   GRAND
            UNITS ON AFTER A LITTLE WHILE THE
            THERMOSTAT SHOWS A WRONG TEMPERATURE
            DOES IT IN DRY MODE ALSO ( GRAND DESIGN
            THINKS FREEZE SENSOR )
CAUSE:     replaced furrion ac controller and
            thermostat
CORRECTION: remove the ac control box from ac in
            master bedroom install new control box
            in ac and new wall thermostat i also
            tested after repairs the ac is now
            working air coming out at 48 degrees at
            amp draw of 7.1 outside temp 70 degrees
6 COMPLAINT: CUSTOMER STATES SEAL ON THE LEFT SIDE     E    17806  MISSI
            REAR SLIDE OUT NEAR BOTTOM IS STARTING
            TO TEAR NEAR BOTTOM
CAUSE:     on off door side rear slide pics and
            measurements taken what i found was the
            exterior t molding pushing up against
            the corner block of slide out opening i
            mood corner block back to gain clearance
            but will need a slide wiper seal
            replacement
CORRECTION: will need a slide wiper seal replacement
            with d seal all in one .....
EST ESTIMATE FOR D SEAL REPLACEMENT                 E    17806  MISSI
    
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Job # Part No      Description          PARTS   Bill to   Qty    Price    Total
*****
SC   711217024542  BAUER REPL. KEY #710  E-17806  2        6.94    13.88
4    756815001472  VACUUM BREAKER / CHECK V W-1020    1       33.36   33.36
1    8220710547    A/C THERMOSTAT ENHANCED W-1020    1       46.94   46.94
5    8220710547    A/C THERMOSTAT ENHANCED W-1020    1       46.94   46.94
1    822010548     A/C CONTROLLER ENHANCED W-1020    1       59.03   59.03
5    822010548     A/C CONTROLLER ENHANCED W-1020    1       59.03   59.03
EST  82202688      SEAL, SINGLE WIPE WITH F E-17806  0        6.40    0.00
    
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Job#  Lab Code  Description  LABOUR  Mech Bill to    Hrs    Rate    Total
*****
  1  WARR      MANUFACTURER WARRANTY  JS  W-1020    0.50   140.00   70.00
  2  WARR      MANUFACTURER WARRANTY  JS  W-1020    0.41   140.00   57.40
  3  WARR      MANUFACTURER WARRANTY  JS  W-1020    0.50   140.00   70.00
  4  WARR      MANUFACTURER WARRANTY  JS  W-1020    0.50   140.00   70.00
  1  WARR      MANUFACTURER WARRANTY  JS  W-1020    1.20   140.00  168.00
  5  WARR      MANUFACTURER WARRANTY  JS  W-1020    2.00   140.00  280.00
  6  Z990      MISC LABOUR CODE (EXTE JS  E-17806   0.50   140.00   70.00
  1  WARR      MANUFACTURER WARRANTY  JS  W-1020    0.80   140.00  112.00
EST RV28-29  SLIDE OUT ROOM WEATHER      E-17806   0.00   140.00    0.00
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Job #  Excode  Description  EXTRAS  bill to    Qty    Price    Total
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SC  SSE      SHOP SUPPLIES - EXTERNAL  E-17806   1.00    5.25    5.25
SC  SC       SERVICE CALL              E-17806  45.00    3.75   168.75
  5  FRT      FREIGHT                  W-1020    0.00    0.00    0.00
  1  FRT      FREIGHT                  W-1020    1.00   21.25   21.25
  1  FRT      FREIGHT 710547           W-1020    1.00   24.25   24.25
SC  SC       SERVICE CALL              E-17806  45.00    3.75   168.75
EST  SC      SERVICE CALL              E-17806   0.00    3.75    0.00
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                                BILLINGS SUMMARY
Type Bill Id      Parts    Labour    Sublet    Extras    Tax    Total
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E   17806          13.88     70.00     0.00    342.75    23.50    450.13
W   1020         245.30    827.40     0.00     45.50     0.00    1,118.20

      Totals      259.18    897.40     0.00    388.25    23.50    1,568.33
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&k2S
&k0S