



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 64528
Promised Date: 02 JUL 21

CUSTOMER WORK ORDER

WO #: 64528

Customer: 51567 - GARRETT, TOM -
317-258-8627

Tag:

Author: BJW

Location: 0702 CAN W/O BE CLOSED

Stock #: 10675

Stock Desc: 2021 TT COACHMEN

CATALINA 243RBSLE

Chassis #: 5ZT2CANB1MU039158

Serial #: 5ZT2CANB1MU039158

Mileage: 0

Licence:

Invoice #:

Date In: 22 JUN 21

Promised: 02 JUL 21

Date Sched:

Completed: 30 JUN 21

Warr. Date: 26 JUN 21

Job #PDINTT - Internal

COMPLAINT: PDI - NEW TRAVEL TRAILER

CORRECTION: PDI DONE.

Labor

Code	Description	Mechanic	Total
Z991	MISC LABOUR CODE (INTERNAL)	DGH	N/C
Z991	MISC LABOUR CODE (INTERNAL)	DGH	N/C
Z991	MISC LABOUR CODE (INTERNAL)	DGH	N/C

Parts

Part #	Description	Qty	Price	Total
13034	55362 STD BATTERY BOX	1.00	N/C	N/C
A303	A303 MINI BLIND WAND	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C
LPGI	LP - UNIT SALES	8.00	N/C	N/C

Subtotal for Job #PDINTT: 0.00

Job #FPDINTT - Internal

COMPLAINT: FINAL PDI ON NEW TRAVEL TRAILERS

CORRECTION: FINAL PDI DONE.

Labor

Code	Description	Mechanic	Total
PDINTT	PDI - NEW TRAVEL TRAILER	DGH	N/C
PDINTT	PDI - NEW TRAVEL TRAILER	DGH	N/C
PDINTT	PDI - NEW TRAVEL TRAILER	DGH	N/C

Parts

Part #	Description	Qty	Price	Total
DC-24	ADVANCE GROUP 24 DEEP CYCLE BATTERY	1.00	N/C	N/C

Subtotal for Job #FPDINTT: 0.00

Job #DELUXE - Internal

DELUXE STARTER KIT

Customer #: 51567
GARRETT, TOM





Subtotal for Job #DELUXE: 0.00

Job #ICSH - Internal
 INSTALL CUSTOMER SUPPLIED HITCHWORK

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		N/C

Parts Part #	Description	Qty	Price	Total
51433	51433 08-16 FORD HARNESS	1.00	N/C	N/C

Subtotal for Job #ICSH: 0.00

Job #WALK - Internal
 COMPLAINT: WALK THRU

CORRECTION: DONE EF
 Estimated Amount: 180.00

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	EF	N/C

Subtotal for Job #WALK: 0.00

Job #1 - Warranty
 COMPLAINT: BLACK WATER FLUSH LEAKS INSIDE AT CHECK VALVE WHEN FLUSHING TANK

CORRECTION: REPLACED BLACK WATER FLUSH VALVE.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	162.50

Subtotal for Job #1: 162.50

Job #2 - Warranty
 COMPLAINT: FRIDGE IN THE CAMPER IS NOT COOLING THE FREEZER WORK FINE ITS PULLING 13.4 AMPS

CORRECTION: I AM SWAPPING REF. WHEN NEW ONE COMES IN IT GOES TO STOCK NO. 10644, LAST EIGHT OF VIN IS MUO39193.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	39.00
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	0.00

Subtotal for Job #2: 39.00

Parts Total: 0.00
 Labour Total: 201.50
 Sublet Total: 0.00
 Extras Total: 0.00
WORK ORDER TOTAL: 201.50



Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 02 Jul 2021

W/O: 64528
Promised Date: 02 JUL 21



Customer #: 51567
GARRETT, TOM



Customer Work
Order



FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	658892
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CANB1MU039158
USA		CHASSIS VIN	
		MILEAGE	0
		SITE/WAREHOUSE	103 / 103
Labor rate:	\$130.00	ITEM #	CAT243RBSLE
OWNER INFORMATION		DEALER RO #	64528
TOM GARRETT		CLAIM START DATE	06/24/2021
1345 WESTWIND DR		CLAIM END DATE	01/01/1900
Avon, IN 46123			
USA			

Retail Date of Purchase	06/22/2021	WARRANTY EXPIRATION DATE	06/22/2022
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Claim Line Details

Labor

Line# 1	Operation Code	Operational Description			
	70-306-01-11-002742	EverChill, Cannon Refrigerator -12 Volt - complete - Appliances/ Refrigerator (Everchill, Cannon)/Replace/Electrical			
	Complaint, Cause, Correction				
	Original Note : bhoffman@americanrvcenter.com, 2021-06-24 14:39:41 :: FRIDGE IN THE CAMPER IS NOT COOLING THE FREEZER WORK FINE ITS PULLING 13.4 AMPS DID THE SHEET FOR MWSS THAT WAS GIVING NEED TO REPLACE THE FRIDGE				
	Model #	GPV10FGNBBB	Dlr Sub Hrs	1.25	Sub Labor Amt \$162.50
	Serial #	AS550983	Appr Hrs	1.25	Appr Labor Amt \$162.50

Notes

Pending vendor review
Case 00006093 is approved pending the return of the physical serial tag.
In order for credit to be processed, we must receive the original serial tag back.

Please note, we have moved, please return to :

MWSS, Inc.
ATTN: Warranty
2810 Bridger Court
Elkhart, Indiana
46514

Labor

Line# 2	Operation Code	Operational Description			
	60-138-01-00-001537	Black Tank No Fuss Flush Valve - Plumbing/Drainage System/Replace/ No Tread Code			
	Complaint, Cause, Correction				
	Original Note : bhoffman@americanrvcenter.com, 2021-06-24 14:42:37 :: BLACK WATER FLUSH LEAKS INSIDE AT CHECK VALVE WHEN FLUSHING TANK REPLACED BLACK WATER FLUSH VALVE.				
	Model #	Dlr Sub Hrs	0.40	Sub Labor Amt	\$52.00
	Serial #	Appr Hrs	0.30	Appr Labor Amt	\$39.00

Notes

excessive time requested...

Submitted	Labor Amt	\$214.50	Approved	Labor Amt	\$201.50
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