



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 64526
Promised Date: 30 JUN 21

CUSTOMER WORK ORDER

WO #: 64526

Customer: 1000 - BASDEN'S AMERICAN
RV -

Tag:

Author: BJW

Location: 0706 CHECK PREAUTH

Stock #: 10644

Stock Desc: 2021 TT COACHMEN

CATALINA 243RBSLE

Chassis #: 5ZT2CANB3MU039193

Serial #: 5ZT2CANB3MU039193

Mileage:

Licence:

Invoice #:

Date In: 22 JUN 21

Promised: 30 JUN 21

Date Sched:

Completed: 30 JUN 21

Warr. Date:

Job #PDINTT - Internal

COMPLAINT: PDI - NEW TRAVEL TRAILER

CORRECTION: PDI DONE HAD TO MAKE TV COAX ..

Labor

Code	Description	Mechanic	Total
Z991	MISC LABOUR CODE (INTERNAL)	DGH	N/C
Z991	MISC LABOUR CODE (INTERNAL)	DGH	N/C
Z991	MISC LABOUR CODE (INTERNAL)	DGH	N/C

Parts

Part #	Description	Qty	Price	Total
13034	55362 STD BATTERY	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C
LPGI	LP - UNIT SALES	8.00	N/C	N/C

Subtotal for Job #PDINTT: 0.00

Job #1 - Warranty

COMPLAINT: THE LEFT REAR BRAKE IS NOT FUNCTIONING.

CORRECTION: pulled down underbelly and pulled out wires, wire connector was not crimped all the way down, crimped wire and put underbelly back up and tested good.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	1.30
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	37.70

Subtotal for Job #1: 39.00

Job #2 - Warranty

COMPLAINT: SHOWER DOOR GLASS IS NOT IN THE BRACKET

CORRECTION: REMOVED SCREWS IN SHOWER SURROUND AND PUT GLASS BACK IN IN PLACE AND PUT SHOWER SURROUND BACK TOGETHER.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	32.50



Customer #: 1000
BASDEN'S AMERICAN RV,

Subtotal for Job #2: 32.50

Job #3 - Warranty

COMPLAINT: USB IN THE BED ROOM DO NOT WORK

CORRECTION: REMOVED USB FROM WALL AND PULLED WIRES OUT THROUGH HOLE AND WIRES WERNT CONNECTED CONNECTED WIRES AND USB WORKS ,AND PUT BACK TOGETHER.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	26.00

Subtotal for Job #3: 26.00

Parts Total: 0.00
Labour Total: 97.50
Sublet Total: 0.00
Extras Total: 0.00

WORK ORDER TOTAL: 97.50

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 03 Jul 2021

W/O: 64526
Promised Date: 30 JUN 21



Customer #: 1000
BASDEN'S AMERICAN RV,



FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106	CLAIM STATUS Authorized	
BASDEN RV CENTER INC	CLAIM 658435	
DBA AMERICAN RV CENTER	CLAIM ORIGIN WEB	
600 E BASELINE ROAD	ORIGINAL CLAIM ID	
	VIN 5ZT2CANB3MU039193	
EVANSVILLE, IN 47725	CHASSIS VIN	
USA	MILEAGE 0	
	SITE/WAREHOUSE 103 / 103	
Labor rate: \$130.00	ITEM # CAT243RBSLE	
OWNER INFORMATION	DEALER RO # 64526	
	CLAIM START DATE 06/24/2021	
	CLAIM END DATE 01/01/1900	

Retail Date of Purchase

WARRANTY EXPIRATION DATE

Claim Line Details

Labor

Line# 1

Operation Code
10-1-15-11-000059

Operational Description

Brake Wiring - Frame & Chassis/Axles, Suspension/Repair or Replace/
Electrical

Complaint, Cause, Correction

Original Note : bjwright@americanrvcenter.com, 2021-06-24 12:08:48 :: THE LEFT REAR BRAKE IS NOT FUNCTIONING. INSPECTED UNIT AND CONFIRMED THAT LEFT REAR BRAKE IS NOT FUNCTIONING. pulled down underbelly and pulled out wires,wire connector was not crimped all the way down,crimprd wire and put underbelly back up and tested good.

Model #

Dlr Sub Hrs

0.40

Sub Labor Amt \$52.00

Serial #

Appr Hrs

0.30

Appr Labor Amt \$39.00

Notes

excessive time requested

Labor

Line# 2

Operation Code
60-141-02-00-001612

Operational Description

Glass Shower Door - Plumbing/Shower, Tub Surround/Adjust/No Tread
Code

Complaint, Cause, Correction

Original Note : bjwright@americanrvcenter.com, 2021-06-24 12:19:08 :: THE SHOWER DOOR IS NOT IN THE BRACKET. INSPECTED SHOWER DOOR AND CONFIRMED THAT IT IS NOT IN THE TRACK. REMOVED SCREWS IN SHOWER SURROUND AND PUT GLASS BACK IN IN PLACE AND PUT SHOWER SURROUND BACK TOGETHER.

Model #

Dlr Sub Hrs

0.40

Sub Labor Amt \$52.00

Serial #

Appr Hrs

0.25

Appr Labor Amt \$32.50

Notes

excessive time requested

Labor

Line# 3

Operation Code
40-196-01-11-001309

Operational Description

Charging Center - USB & 12 Volt - Electrical/12 Volt Interior/Replace/
Electrical

Complaint, Cause, Correction

Original Note : bjwright@americanrvcenter.com, 2021-06-24 12:22:48 :: THE USB PORTS IN THE BEDROOM DO NOT WORK. INSPECTED USB PORTS IN THE BEDROOM AND CONFIRMED THAT THEY ARE INOPERATIVE. REMOVED USB FROM WALL AND PULLED WIRES OUT THROUGH HOLE AND WIRES WERNT CONNECTED CONNECTED WIRES AND USB WORKS ,AND PUT BACK TOGETHER.

Model #

Dlr Sub Hrs

0.50

Sub Labor Amt \$65.00

Serial #

Appr Hrs

0.20

Appr Labor Amt \$26.00

Notes

excessive time requested

Submitted

Labor Amt	\$169.00
Parts & Freight	\$0.00
Total	\$169.00

Approved

Labor Amt	\$97.50
Parts & Freight	\$0.00
Total	\$97.50

DEALER**DATE****SIGNATURE**

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER**DATE****SIGNATURE**

All repairs described have been inspected and are satisfactory.