



600 E. Baseline Rd.  
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200  
FAX 812.868.1012

W/O: 64454  
Promised Date: 21 JUN 21

### CUSTOMER WORK ORDER

WO #: 64454

Customer: 51520 - THOMPSON, DAVID  
E. - 317-430-2787  
Tag:  
Author: BJW  
Location: 0630 CHECK PREAUTH

Stock #: 10911  
Stock Desc: 2021 TT FOREST RIVER  
CHEROKEE WOLF PUP 16HE  
Chassis #: 5ZT2CKEC1MY016681  
Serial #: 5ZT2CKEC1MY016681  
Mileage: 0  
Licence:

Invoice #:  
Date In: 14 JUN 21  
Promised: 21 JUN 21  
Date Sched:  
Completed: 29 JUN 21  
Warr. Date: 21 JUN 21

#### Job #BUNKHOUSE - Internal

COMPLAINT: PRE DELIVERY INSPECTION NEW BUNKHOUSE

CAUSE: Pdi

CORRECTION: Pdi done

#### Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C

#### Parts

Part #	Description	Qty	Price	Total
SRM27	GROUP 27 DC BATTERY	1.00	N/C	N/C

#### Other Services

Code	Description	Qty	Price	Total
LPG	LP GAS	4.00	N/C	N/C
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #BUNKHOUSE: 0.00

#### Job #BUNKFINAL - Internal

COMPLAINT: FINAL PDI NEW BUNKHOUSE

CORRECTION: FINAL PDI FINISHED.

#### Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C

#### Parts

Part #	Description	Qty	Price	Total
DC-24	ADVANCE GROUP 24 D	1.00	N/C	N/C

Subtotal for Job #BUNKFINAL: 0.00

#### Job #E2 - Internal

COMPLAINT: 10K E2 EQUALIZER HITCH

CORRECTION: SETUP HITCH HIGHT AND ADJUSTED AS NEEDED. HAD TO INSTALL A NEW 7-WAY AND MOUNTING PLATE ON THE BACK OF THE VAN. I COULD NOT GET ANY OF THE SCREWS TO COME OUT, SO INSTALLING A NEW ONE TO MOVE THE 7-WAY WAS THE BEST OPTION.

Customer #: 51520  
THOMPSON, DAVID E.





Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C

Part #	Description	Qty	Price	Total
14-5612	10K TRUNNION E2 2-	1.00	N/C	N/C
40066	PACKAGED HITCH BAL	1.00	N/C	N/C
21200	21200 REDUCER BUSH	1.00	N/C	N/C
72-2535	58000 CURT RECEIVE	1.00	N/C	N/C
57184	7WAY CAR TO 4 WAY FLAT	1.00	N/C	N/C

**Subtotal for Job #E2: 0.00**

**Job #JACK - Internal**

COMPLAINT: INSTALL ELECTRIC TONGUE JACK

CORRECTION: REMOVED OLD JACK AND INSTALLED NEW ELECTRIC JACK ALL WORKS FINE.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C

Part #	Description	Qty	Price	Total
3291	3500# STROMBERG ELEC JACK -BULK	1.00	N/C	N/C

**Subtotal for Job #JACK: 0.00**

**Job #DELUXE - Internal**

DELUXE STARTER KIT

Part #	Description	Qty	Price	Total
13-0181	40274 2-PLY TST TO	1.00	N/C	N/C
40052	40052 BRASS W.P. R	1.00	N/C	N/C
5487	A10-1530HVP 15M -	1.00	N/C	N/C
41178	41178 10-PK TST MA	1.00	N/C	N/C
10-0281	22793 50' 5/8" DRI	1.00	N/C	N/C
11-0018	39741 20' RHINOFLE	1.00	N/C	N/C

**Subtotal for Job #DELUXE: 0.00**

**Job #WALK - Internal**

COMPLAINT: WALK THRU

CORRECTION: DENNY DID WALK THUR

Estimated Amount: 180.00

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	EF	N/C

**Subtotal for Job #WALK: 0.00**

**Job #1 - Warranty**

COMPLAINT: BATHROOM DOOR WILL NOT LATCH

CORRECTION: MOVED STRIKER PLATE AND MADE HOLE BIGGER.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	26.00



Subtotal for Job #1: 26.00

**Job #2 - Warranty**

COMPLAINT: WATER HEATER DOOR WONT CLOSE

CORRECTION: BENT METAL BACK IN PLACE FOR DOOR TO SHUT.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	26.00

Subtotal for Job #2: 26.00

Parts Total: 0.00  
 Labour Total: 52.00  
 Sublet Total: 0.00  
 Extras Total: 0.00  
**WORK ORDER TOTAL: 52.00**

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : \_\_\_\_\_

Date: 29 Jun 2021

W/O: 64454  
Promised Date: 21 JUN 21



Customer #: 51520  
THOMPSON, DAVID E.



# FOREST RIVER WARRANTY CLAIM FORM

<b>DEALER ACCOUNT #</b>	0005106	<b>CLAIM STATUS</b>	Authorized
<b>BASDEN RV CENTER INC</b>		<b>CLAIM</b>	660305
<b>DBA AMERICAN RV CENTER</b>		<b>CLAIM ORIGIN</b>	WEB
<b>600 E BASELINE ROAD</b>		<b>ORIGINAL CLAIM ID</b>	
<b>EVANSVILLE, IN 47725</b>		<b>VIN</b>	5ZT2CKEC1MY016681
<b>USA</b>		<b>CHASSIS VIN</b>	
		<b>MILEAGE</b>	0
<b>Labor rate:</b>	\$130.00	<b>SITE/WAREHOUSE</b>	017 / 017D
<b>OWNER INFORMATION</b>		<b>ITEM #</b>	CKTR16HE-D
<b>DAVID E THOMPSON</b>		<b>DEALER RO #</b>	64454
<b>3402 IGLEHEART AVE</b>		<b>CLAIM START DATE</b>	06/25/2021
<b>Evansville, IN 47712</b>		<b>CLAIM END DATE</b>	01/01/1900
<b>USA</b>			
<b>Retail Date of Purchase</b>	06/21/2021	<b>WARRANTY EXPIRATION DATE</b>	06/21/2022

## Claim Line Details

**Labor**

**Line# 1**

<b>Operation Code</b>	30-101-02-00-001077	<b>Operational Description</b>
		Hinged Passage Door Striker - Interior/Interior Doors/Adjust/No Tread Code
<b>Complaint, Cause, Correction</b>		
Original Note : bhoffman@americanrvcenter.com, 2021-06-25 12:56:41 :: BATHROOM DOOR WILL NOT LATCH MOVED STRIKER PLATE AND MADE HOLE BIGGER.		
<b>Model #</b>	<b>Dlr Sub Hrs</b>	<b>Sub Labor Amt</b>
<b>Serial #</b>	<b>Appr Hrs</b>	<b>Appr Labor Amt</b>
	0.20	\$26.00
	0.20	\$26.00

**Notes**

**Labor**

**Line# 2**

<b>Operation Code</b>	70-167-24-00-002001	<b>Operational Description</b>
		Water Heater Door - Appliances/Water Heater (Suburban)/Repair/No Tread Code
<b>Complaint, Cause, Correction</b>		
Original Note : bhoffman@americanrvcenter.com, 2021-06-25 12:59:24 :: WATER HEATER DOOR WONT CLOSE BENT METAL BACK IN PLACE FOR DOOR TO SHUT.		
<b>Model #</b>	<b>Dlr Sub Hrs</b>	<b>Sub Labor Amt</b>
<b>Serial #</b>	<b>Appr Hrs</b>	<b>Appr Labor Amt</b>
SW6DE	0.20	\$26.00
211731418	0.20	\$26.00

**Notes**

<b>Submitted</b>	<b>Labor Amt</b>	\$52.00	<b>Approved</b>	<b>Labor Amt</b>	\$52.00
	<b>Parts &amp; Freight</b>	\$0.00		<b>Parts &amp; Freight</b>	\$0.00
	<b>Total</b>	\$52.00		<b>Total</b>	\$52.00

**DEALER** \_\_\_\_\_ **DATE** \_\_\_\_\_

**SIGNATURE**

I certify that I have performed these repairs consistent with Forest River Policies.

**CUSTOMER** \_\_\_\_\_ **DATE** \_\_\_\_\_

**SIGNATURE**

All repairs described have been inspected and are satisfactory.