



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 64451
Promised Date: 31 JUL 21

CUSTOMER WORK ORDER

WO #: 64451

Customer: 50804 - TURNER, CAROLYN
F. - 812-499-0404

Tag:

Author: BH

Location: 0706 BH TO SEE IF PARTS
ARE HERE YET

Stock #: 10983

Stock Desc: 2021 TT COACHMEN APEX
NANO 208BHS

Chassis #: 5ZT2CXKB4ML011805

Serial #: 5ZT2CXKB4ML011805

Mileage: 0

Licence:

Invoice #:

Date In: 14 JUN 21

Promised: 31 JUL 21

Date Sched:

Completed: 30 JUN 21

Warr. Date: 17 JUN 21

Job #BUNKHOUSE - Internal

COMPLAINT: PRE DELIVERY INSPECTION NEW BUNKHOUSE

CAUSE: PDINBUNKHOUSE

CORRECTION: PDINBUNKHOUSE

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GWG	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	GWG	N/C

Parts

Part #	Description	Qty	Price	Total
13034	55362 STD BATTERY	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
LPG	LP GAS	0.00	N/C	N/C
SS	SHOP SUPPLIES	0.00	N/C	N/C

Subtotal for Job #BUNKHOUSE: 0.00

Job #BUNKFINAL - Internal

COMPLAINT: FINAL PDI NEW BUNKHOUSE

CAUSE: FPDINBUNKHOUSE

CORRECTION: FPDINBUNKHOUSE

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GWG	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	GWG	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	GWG	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	GWG	N/C

Parts

Part #	Description	Qty	Price	Total
DC-24	ADVANCE GROUP 24 D	1.00	N/C	N/C

Subtotal for Job #BUNKFINAL: 0.00

Job #COVER-S - Internal

COMPLAINT: INSTALL SMALL SLIDE COVER 66" TO 96"



Customer #: 50804
TURNER, CAROLYN F.

CAUSE: SLIDE TOPPER

CORRECTION: INSTALLED SMALL SLIDETOPPER

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GWG	N/C

Parts				
Part #	Description	Qty	Price	Total
00-0485	V000165062 7.5' BL	1.00	N/C	N/C

Other Services				
Code	Description	Qty	Price	Total
FRT	FREIGHT	1.00	N/C	N/C
SS	SHOP SUPPLIES	0.00	N/C	N/C

Subtotal for Job #COVER-S: 0.00

Job #1 - Internal
MAXX AIR II 520272

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	N/C

Parts				
Part #	Description	Qty	Price	Total
00-933072	MAXX AIR II - WHIT	1.00	N/C	N/C

Subtotal for Job #1: 0.00

Job #CAMERA - Internal

COMPLAINT: INSTALL WIRELESS CAMERA 5" FURRIION BACK UP CAMERA

CORRECTION: WENT TO CUSTOMERS HOUSE AND INSTALLED CAMERA AND TESTED CAMERA

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GWG	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	GWG	N/C

Parts				
Part #	Description	Qty	Price	Total
732556	FURRIION 5" REAR CA	1.00	N/C	N/C

Other Services				
Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C

Subtotal for Job #CAMERA: 0.00

Job #2 - Internal

COMPLAINT: LIPPERT TOUNGE JACK LIKE THE ONE WE HAVE ON DISPLAY (NOT THE SMART ONE)

CAUSE: ELECTRIC TONGUE JACK

CORRECTION: REMOVED MANUAL JACK,INSTALLED ELECTRIC TONGUE JACH BOLTED DOWN WIRED UP AND TESTED

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GWG	N/C

W/O: 64451
Promised Date: 31 JUL 21



Customer #: 50804
TURNER, CAROLYN F.





Parts				
Part #	Description	Qty	Price	Total
285318	LCI ELEC TONGUE JA	1.00	N/C	N/C
Subtotal for Job #2:				0.00

Job #3 - Internal

JACK-IT BIKE RACK INSTALLED

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	N/C

Parts				
Part #	Description	Qty	Price	Total
429756	429756 JACK-IT BIK	1.00	N/C	N/C
Subtotal for Job #3:				0.00

Job #EQUALIZER1000 - Internal

COMPLAINT: INSTALL 600/6000# EQUALIZER HITCH

CAUSE: eq600

CORRECTION: installed an set up equilizr 600

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GWG	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	GWG	N/C

Parts				
Part #	Description	Qty	Price	Total
90-00-0600	EQUAL-I-ZER HITCH	1.00	N/C	N/C

Other Services				
Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C
Subtotal for Job #EQUALIZER1000:				0.00

Job #WALK - Internal

COMPLAINT: WALK THRU

CORRECTION: DONE EF

Estimated Amount: 180.00

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	EF	N/C
Subtotal for Job #WALK:			0.00

Job #4 - Warranty

SHADE BEHIND SINK MISSING WAND

Parts				
Part #	Description	Qty	Price	Total
A303	A303 MINI BLIND WAND	1.00	2.53	2.53
Subtotal for Job #4:				2.53

Job #5 - Warranty

COMPLAINT: THE TRIM INSERT ON THE FRONT DOOR SIDE CORNER IS MISSING

CAUSE: TRIM INSERT



CORRECTION: REMOVED BAD INSERT ,REMOVED SCREWS .INSTALLED INSERT ,AND SCREW AT TOP AND BOTTOM .RESEALED AT ROOF

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GWG	39.00

Parts

Part #	Description	Qty	Price	Total
E369	E369 BLACK HD 1" x 25' INSERT TRIM	1.00	6.57	6.57

Subtotal for Job #5: 45.57

Job #6 - Internal

CABINET DOOR TO THE LEFT OF ENTRY DOOR NEED TO BE ADJ HAVE TO LIFT TO LATCH

Subtotal for Job #6: 0.00

Job #7 - Internal

REMOVE THE MATTRESS

Subtotal for Job #7: 0.00

Job #8 - Internal

INSTALL CUSTOMER SUPLIED SPRINGS

Subtotal for Job #8: 0.00

Job #9 - Internal

GO TO CUSOTMERS HOUSE

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		N/C
Z990	MISC LABOUR CODE (EXTERNAL)	GWG	N/C

Subtotal for Job #9: 0.00

Parts Total: 9.10

Labour Total: 39.00

Sublet Total: 0.00

Extras Total: 0.00

WORK ORDER TOTAL: 48.10

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 03 Jul 2021

W/O: 64451
Promised Date: 31 JUL 21



Customer #: 50804
TURNER, CAROLYN F.



FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	664822
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CXKB4ML011805
USA		CHASSIS VIN	
		MILEAGE	0
		SITE/WAREHOUSE	224 / 224
Labor rate:	\$130.00	ITEM #	AAPT208BHS
OWNER INFORMATION		DEALER RO #	64451
CAROLYN TURNER		CLAIM START DATE	06/29/2021
5015 YOUNGS ROAD		CLAIM END DATE	01/01/1900
Poseyville, IN 47633			
USA			
Retail Date of Purchase	06/17/2021	WARRANTY EXPIRATION DATE	06/17/2022

Claim Line Details

Labor					
Line# 1	Operation Code	Operational Description			
	30-99-01-00-001014	Mini-Blind or Vertical Patio Blind Wand - Interior/Soft Goods/Replace/No Tread Code			
	Complaint, Cause, Correction				
	Original Note : bhoffman@americanrvcenter.com, 2021-06-29 15:30:12 :: SHADE BEHIND SINK MISSING WAND INSTALL WAND				
	Model #	Dlr Sub Hrs	0.00	Sub Labor Amt	\$0.00
	Serial #	Appr Hrs	0.00	Appr Labor Amt	\$0.00

Notes

Labor					
Line# 2	Operation Code	Operational Description			
	20-58-01-00-002310	Vinyl Insert (per 10') - Exterior/Metal, Aluminum Siding/Replace/No Tread Code			
	Complaint, Cause, Correction				
	Original Note : bhoffman@americanrvcenter.com, 2021-06-29 15:30:41 :: THE TRIM INSERT ON THE FRONT DOOR SIDE CORNER IS MISSING TRIM INSERT REMOVED BAD INSERT ,REMOVED SCREWS .INSTALLED INSERT ,AND SCREW AT TOP AND BOTTOM .RESEALED AT ROOF				
	Model #	Dlr Sub Hrs	1.00	Sub Labor Amt	\$130.00
	Serial #	Appr Hrs	0.30	Appr Labor Amt	\$39.00

Notes

Auth above flat rate

Submitted	Labor Amt	\$130.00	Approved	Labor Amt	\$39.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$130.00		Total	\$39.00

DEALER _____ **DATE** _____
SIGNATURE
 I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER _____ **DATE** _____
SIGNATURE
 All repairs described have been inspected and are satisfactory.