



600 E. Baseline Rd.  
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200  
FAX 812.868.1012

W/O: 64436  
Promised Date: 22 JUL 21

### CUSTOMER WORK ORDER

WO #: 64436

Customer: 51501 - EVANS, WILLIAM C. -  
520-450-5606

Tag:  
Author: BH  
Location: DELIVERY 0722

Stock #: 10897  
Stock Desc: 2021 TT FOREST RIVER  
CHEROKEE WOLF PUP 16HE  
Chassis #: 5ZT2CKEC5MY016697  
Serial #: 5ZT2CKEC5MY016697  
Mileage: 0  
Licence:

Invoice #:  
Date In: 11 JUN 21  
Promised: 22 JUL 21  
Date Sched:  
Completed: 26 JUL 21  
Warr. Date: 22 JUL 21

#### Job #BUNKHOUSE - Internal

COMPLAINT: PRE DELIVERY INSPECTION NEW BUNKHOUSE

CAUSE: BUNKHOUSE - PRE DELIVERY INSPECTION NEW BUNKHOUSE.

CORRECTION: Moved unit into shop from sales lot. Purged and filled LP tank. Removed factory battery/ Drilled drain holes in bottom of battery box. Replaced battery in box. Secured battery cables. Checked all exterior lights and brakes. Checked lug nuts and set tire pressure at 65 psi. Recorded all tire serial numbers. Checked power cord. Checked all interior lights. Checked converter output. Checked awning and roof. Operated all manual stab jacks. Checked all windows and blinds. Checked all cabinets and drawers. Checked all electrical outlets and GFCI outlets. Checked all USB outlets. Checked TV Antenna and Radio. Checked entrance door and all compartment doors. Filled fresh water tank and flushed antifreeze from water lines and faucets. Checked all water lines and faucets for leaks. Filled all holding tanks and checked monitor panel. Operated all appliances. Performed LP drop test and set LP pressure at 11 in.wc. Applied all company decals.

#### Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C

#### Other Services

Code	Description	Qty	Price	Total
LPG	LP GAS	4.00	N/C	N/C
SS	SHOP SUPPLIES	1.00	N/C	N/C

**Subtotal for Job #BUNKHOUSE: 0.00**

#### Job #BUNKFINAL - Internal

COMPLAINT: FINAL PDI NEW BUNKHOUSE

CAUSE: BUNKFINAL - FINAL PDI NEW BUNKHOUSE.

CORRECTION: Recorded all serial numbers and took pictures. Dumped all holding tanks, including water heater. Retracted all stab jacks. Moved unit to wash bay area.

#### Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C

**Subtotal for Job #BUNKFINAL: 0.00**

#### Job #E2 - Internal

COMPLAINT: 10K E2 EQUALIZER HITCH



Customer #: 51501  
EVANS, WILLIAM C.



CAUSE: E2 - 10K E2 EQUALIZER HITCH.

CORRECTION: Assembled hitch brackets and mounted on frame. Assembled 2" hitch ball to hitch head. SETUP HITCH HIGHT. TRUCK HAS AIR RIDE HIGHT CONTROL AND WILL NEED TO BE ADJUSTED AS NEEDED.

**Labor**

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C

**Parts**

Part #	Description	Qty	Price	Total
14-5612	10K TRUNNION E2 2-	1.00	N/C	N/C
21200	21200 REDUCER BUSH	1.00	N/C	N/C
40066	PACKAGED HITCH BAL	1.00	N/C	N/C

**Subtotal for Job #E2: 0.00**

**Job #WALK - Internal**

COMPLAINT: WALK THRU

CORRECTION: DONE  
Estimated Amount: 180.00

**Labor**

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C

**Subtotal for Job #WALK: 0.00**

**Job #DELUXE - Internal**

DELUXE STARTER KIT

**Parts**

Part #	Description	Qty	Price	Total
41600	41600 15-PK TST HI	1.00	N/C	N/C
40052	40052 BRASS W.P. R	1.00	N/C	N/C
5487	A10-1530HVP 15M -	1.00	N/C	N/C
10-0281	22793 50' 5/8" DRI	1.00	N/C	N/C
11-0018	39741 20' RHINOFLE	1.00	N/C	N/C
13-0181	40274 2-PLY TST TO	1.00	N/C	N/C

**Subtotal for Job #DELUXE: 0.00**

**Job #1 - Warranty**

COMPLAINT: THE END CAPS ARE MISSING ON THE THIRD BRAKE LIGHT. THIS WAS NOTED AT DELIVERY

CAUSE: THE ENDS CAPS ARE MISSING ON THE THIRD BRAKE LIGHT.

CORRECTION: 6/18/2021: Received new light end caps. Installed new end caps on rear center brake light.

**Labor**

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	130.00

**Parts**

Part #	Description	Qty	Price	Total
F100249451	LIGHT - CHEROKEE L	1.00	32.17	32.17

**Other Services**

Code	Description	Qty	Price	Total
FRT	UPS-LIGHT	1.00	15.46	15.46

W/O: 64436  
Promised Date: 22 JUL 21



Customer #: 51501  
EVANS, WILLIAM C.



Subtotal for Job #1: 177.63

Parts Total: 32.17  
Labour Total: 130.00  
Sublet Total: 0.00  
Extras Total: 15.46

**WORK ORDER TOTAL: 177.63**

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : \_\_\_\_\_

Date: 26 Jul 2021

Customer Work Order

W/O: 64436  
Promised Date: 22 JUL 21



Customer #: 51501  
EVANS, WILLIAM C.



# FOREST RIVER WARRANTY CLAIM FORM

<b>DEALER ACCOUNT #</b>	0005106	<b>CLAIM STATUS</b>	Authorized
BASDEN RV CENTER INC		<b>CLAIM</b>	644206
DBA AMERICAN RV CENTER		<b>CLAIM ORIGIN</b>	WEB
600 E BASELINE ROAD		<b>ORIGINAL CLAIM ID</b>	
EVANSVILLE, IN 47725		<b>VIN</b>	5ZT2CKEC5MY016697
USA		<b>CHASSIS VIN</b>	
		<b>MILEAGE</b>	0
		<b>SITE/WAREHOUSE</b>	017 / 017D
<b>Labor rate:</b>	\$130.00	<b>ITEM #</b>	CKTR16HE-D
<b>OWNER INFORMATION</b>		<b>DEALER RO #</b>	64436
WILLIAM C EVANS		<b>CLAIM START DATE</b>	06/14/2021
41419 W BRANDT DR		<b>CLAIM END DATE</b>	01/01/1900
Maricopa, AZ 85138			
USA			
<b>Retail Date of Purchase</b>	07/22/2021	<b>WARRANTY EXPIRATION DATE</b>	07/22/2022

## Claim Line Details

### Labor

Line# 1

<b>Operation Code</b>	40-196-01-11-001306
<b>Operational Description</b>	LED Light - Electrical/12 Volt Interior/Replace/Electrical
<b>Complaint, Cause, Correction</b>	Original Note : bhoffman@americanrvcenter.com, 2021-06-14 17:02:28 :: THE END CAPS ARE MISSING ON THE THIRD BRAKE LIGHT. THIS WAS NOTED AT DELIVERY NEED TO REPALCE THE THIRD BRAKE LIGHT
<b>Model #</b>	<b>Dlr Sub Hrs</b> 0.20 <b>Sub Labor Amt</b> \$26.00
<b>Serial #</b>	<b>Appr Hrs</b> 0.20 <b>Appr Labor Amt</b> \$26.00

### Notes

<b>Submitted</b>	Labor Amt	\$26.00	<b>Approved</b>	Labor Amt	\$26.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$26.00		Total	\$26.00

**DEALER** \_\_\_\_\_ **DATE** \_\_\_\_\_  
**SIGNATURE**  
 I certify that I have performed these repairs consistent with Forest River Policies.

**CUSTOMER** \_\_\_\_\_ **DATE** \_\_\_\_\_  
**SIGNATURE**  
 All repairs described have been inspected and are satisfactory.