



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 64417
Promised Date: 17 JUN 21

CUSTOMER WORK ORDER

WO #: 64417

Customer: 48063 - MELVIN, MICHAEL D
- 812-459-0568

Tag:

Author: BJW

Location: 0702 CHECK PREAUTH

Stock #: 10979

Stock Desc: 2021 TT COACHMEN
FREEDOM EXPRESS 252RBS

Chassis #: 5ZT2FEPB3MW019512

Serial #: 5ZT2FEPB3MW019512

Mileage: 0

Licence:

Invoice #:

Date In: 10 JUN 21

Promised: 17 JUN 21

Date Sched:

Completed: 30 JUN 21

Warr. Date: 17 JUN 21

Job #PDINTT - Internal

COMPLAINT: PDI - NEW TRAVEL TRAILER

CAUSE: PDI

CORRECTION: CHECK LIGHTS, BRAKES, BREAKAWY, TIRES, LUG NUTS, ROOF, AC, 2 REFERS,
FURNACE, WATER HEATER, FILL AND DRAIN TANKS, CHECK WATER SYSTEMS, ELETRIC
SYSTEMS, CHECK RADIO, STOVE, MICROWAVE, TOILET, SINKS, SHOWER, PAIRED CAMERA,
INSTALLED BATTERY AND BOX, UN-BYPASSED WATER HEATER

Labor

Code	Description	Mechanic	Total
Z991	MISC LABOUR CODE (INTERNAL)	ZMS	N/C
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Z991	MISC LABOUR CODE (INTERNAL)	ZMS	N/C
Z991	MISC LABOUR CODE (INTERNAL)	ZMS	N/C

Parts

Part #	Description	Qty	Price	Total
13034	55362 STD BATTERY	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C
LPGI	LP - UNIT SALES	8.00	N/C	N/C

Subtotal for Job #PDINTT: 0.00

Job #FPDINTT - Internal

COMPLAINT: FINAL PDI ON NEW TRAVEL TRAILERS

CAUSE: FINAL PDI

CORRECTION: CHECK LIGHTS, BRAKES, BREAKAWY, TIRES, LUG NUTS, ROOF, AC, 2 REFERS,
FURNACE, WATER HEATER, FILL AND DRAIN TANKS, CHECK WATER SYSTEMS, ELETRIC
SYSTEMS, CHECK RADIO, STOVE, MICROWAVE, TOILET, SINKS, SHOWER,

Labor

Code	Description	Mechanic	Total
PDINTT	PDI - NEW TRAVEL TRAILER	ZMS	N/C
PDINTT	PDI - NEW TRAVEL TRAILER	ZMS	N/C

Parts

Part #	Description	Qty	Price	Total
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Customer #: 48063
MELVIN, MICHAEL D

Subtotal for Job #FPDINTT: 0.00

Job #SWAP - Internal

COMPLAINT: SWAP CUSTOMER'S HITCHWORK

CAUSE: SWAP CUSTOMERS HITCH

CORRECTION: REMOVED HITCH AND BRACKETS FROM TRADE IN AND INSTALLED ON NEW UNIT.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C

Subtotal for Job #SWAP: 0.00

Job #MAXX - Internal

COMPLAINT: 2 ROOF VENT COVERS - INSTALLED EACH

CAUSE: INSTALL ROOF VENT COVERS

CORRECTION: INSTALLED 2 MAXX AIR VENT COVERS

Labor

Code	Description	Mechanic	Total
Z990	INSTALL MAXX AIR VENT	ZMS	N/C

Parts

Part #	Description	Qty	Price	Total
22-0257	40443 BLK CAMCO VE	2.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C
PARTS	UNINVENTORIED PARTS	0.00	N/C	N/C

Subtotal for Job #MAXX: 0.00

Job #WALK - Internal

COMPLAINT: WALK THRU

CORRECTION: DONE EF

Estimated Amount: 180.00

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	EF	N/C

Subtotal for Job #WALK: 0.00

Job #1 - Warranty

COMPLAINT: TRIM UNDER TV IS WARPED. NEED TO HAVE BRAND NAILS ADDED TO HOLD IN PLACE

CAUSE: TRIM UNDER TV IS WARPED

CORRECTION: SECURED TRIM WITH BRAD NAILS TO HELP HOLD TRIM PIECE DOWN.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	26.00

Subtotal for Job #1: 26.00

W/O: 64417
Promised Date: 17 JUN 21Customer #: 48063
MELVIN, MICHAEL D

Job #2 - Warranty

COMPLAINT: BACKSPLASH BEHIND STOVE CAME LOOSE

CAUSE: BACKSPLASH CAME LOOSE FROM WALL BEHIND STOVE

CORRECTION: SECURED BACKSPLASH WITH BRAD NAILS AS NEEDED.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	26.00

Subtotal for Job #2: 26.00

Parts Total: 0.00
Labour Total: 52.00
Sublet Total: 0.00
Extras Total: 0.00
WORK ORDER TOTAL: 52.00

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 02 Jul 2021

W/O: 64417
Promised Date: 17 JUN 21



Customer #: 48063
MELVIN, MICHAEL D



FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Denied
BASDEN RV CENTER INC		CLAIM	664801
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
		VIN	5ZT2FEPB3MW019512
EVANSVILLE, IN 47725		CHASSIS VIN	
USA		MILEAGE	0
		SITE/WAREHOUSE	320 / 320
Labor rate:	\$130.00	ITEM #	FET252RBS-320
OWNER INFORMATION		DEALER RO #	64417
MICHAEL MELVIN		CLAIM START DATE	06/29/2021
		CLAIM END DATE	01/01/1900
2219 CHAMPIONSHIP DR			
Evansville, IN 47725			
USA			
Retail Date of Purchase	06/17/2021	WARRANTY EXPIRATION DATE	06/17/2022

Claim Line Details

Labor

Line# 1	Operation Code 30-102-12-00-001096	Operational Description Interior Trim or Moldings, each - Interior/Panels, Ceilings, & Interior Moldings/Resecure or Tighten/No Tread Code	
	Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2021-06-29 15:24:49 :: TRIM UNDER TV IS WARPED. NEED TO HAVE BRAND NAILS ADDED TO HOLD IN PLACE TRIM UNDER TV IS WARPED SECURED TRIM WITH BRAD NAILS TO HELP HOLD TRIM PIECE DOWN.		
	Model #	Dlr Sub Hrs	0.30
	Serial #	Appr Hrs	0.00
		Sub Labor Amt	\$39.00
		Appr Labor Amt	\$0.00
	Notes see claim 654404 for this repair		

Labor

Line# 2	Operation Code 30-100-24-00-001056	Operational Description Backsplash - Interior/Cabinetry/Repair/No Tread Code	
	Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2021-06-29 15:27:18 :: BACKSPLASH BEHIND STOVE CAME LOOSE BACKSPLASH CAME LOOSE FROM WALL BEHIND STOVE SECURED BACKSPLASH WITH BRAD NAILS AS NEEDED.		
	Model #	Dlr Sub Hrs	0.50
	Serial #	Appr Hrs	0.00
		Sub Labor Amt	\$65.00
		Appr Labor Amt	\$0.00
	Notes see claim 654404 for this repair		

Submitted	Labor Amt	\$104.00		Approved	Labor Amt	\$0.00
	Parts & Freight	\$0.00			Parts & Freight	\$0.00
	Total	\$104.00			Total	\$0.00

DEALER	DATE
SIGNATURE	
I certify that I have performed these repairs consistent with Forest River Policies.	

CUSTOMER	DATE
SIGNATURE	
All repairs described have been inspected and are satisfactory.	