



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 64413
Promised Date: 31 JUL 21

CUSTOMER WORK ORDER

WO #: 64413

Customer: 50572 - RUSSLER, BAYLEE
B. - 812-204-2452

Tag:

Author: BH

Location: 0909 CHECK STATUS WITH
BB

Stock #: 10710

Stock Desc: 2021 TT KEYSTONE
SPRINGDALE 280BH

Chassis #: 4YDT28029M3104978

Serial #: 4YDT28029M3104978

Mileage: 0

Licence:

Invoice #:

Date In: 10 JUN 21

Promised: 31 JUL 21

Date Sched:

Completed: 11 SEP 21

Warr. Date: 17 OCT 20

Job #1 - Warranty

COMPLAINT: THE FRONT OF THE RUBBER WHILE DRIVING IS COMING UP AND OUT AND ALSO
THE SEALER NEEDS TO BE SEALED AROUND THE FRONT VENT LID ALSO

CAUSE: FRONT OF ROOF MATERIAL PULLING BACK

CORRECTION: PULLED TAPE OFF CLEANED GLUE FROM TAPE OFF . PUT A NEW PIECE OF 6 INCH
EXTREME TAPE ACROSS FRONT OF ROOF TO KEEP WATER OUT . SEALED DOWN SIDE OF ROOF
WITH DICOR SEALED . TOOK PICTURES OF ROOF , NEEDS NEW ROOF
REMOVE GUTTERS AND FRONT AND REAR TRIM. REMOVE AC AND VENTS. REMOVE
SKYLIGHT.REMOVE AWNING.REMOVE RUBBER ROOF. GLUE AND INSTALL NEW DECKING. GLUE
DOWN NEW ROOF. PUT ON GUTTERS AND REAR TRIM AND DOUBLED THE FRONT TRIM. PUT
BACK 3 VENTS COVERS. PUT BACK BEDROOM VENT AND BATHROOM VENT . PUT BACK SKY
LIGHT. PUT AIRCON BACK ON AND RAN FOR A HOUR. SEALED ALL TRIM PIECES AND DICORED
ON THE ROOF

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	GWG	0.00
Z990	MISCELLANEOUS REPAIR	GWG	0.00
Z990	MISCELLANEOUS REPAIR	BB	1,432.60
Z990	MISCELLANEOUS REPAIR	BB	361.40
Z990	MISCELLANEOUS REPAIR	BB	497.90
Z990	MISCELLANEOUS REPAIR	BB	544.70
Z990	MISCELLANEOUS REPAIR	BB	529.10
Z990	MISCELLANEOUS REPAIR	BB	534.30

Parts

Part #	Description	Qty	Price	Total
38-9089	QUICK ROOF EXTREME 6" X 25"	1.00	42.87	42.87
396327	Roof - Membrane -	1.00	363.17	363.17
520357	1/4" UNDERLAYMENT	7.00	33.90	237.30
13-1240	INSTALLATION COMPO	1.00	189.12	189.12
220849	CONSTRUCTION ADHES	12.00	3.25	39.00
E469	E469 BLACK HD 1" x	1.00	13.48	13.48
20-6963	Insert Molding Tri	1.00	26.90	26.90
500627	SILICONE - N PLUS	1.00	7.73	7.73
PUTTY	PUTTY TAPE - ROLL	3.00	7.97	23.91
219088	SILICONE II BLACK	1.00	8.04	8.04

Other Services

Code	Description	Qty	Price	Total
FRT	CRATE FEE - MEMBRANE	1.00	25.00	25.00
FRT	FREIGHT - MEMBRANE	1.00	85.09	85.09



Customer #: 50572
RUSSLER, BAYLEE B.

Subtotal for Job #1: 4,961.61

Job #2 - Warranty

COMPLAINT: WHEN ON CITY WATER THE FRESH TANK FILLS

CORRECTION: TESTED WATER PUMP AND CHECK VALVE IS BAD. INSTALLED NEW WATER PUMP.
TESTED. TOOK PICS

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	BB	65.00

Parts

Part #	Description	Qty	Price	Total
186592	(KEYSTONE) FLOJET	1.00	46.44	46.44

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-PUMP	1.00	12.54	12.54

Subtotal for Job #2: 123.98

Parts Total: 997.96

Labour Total: 3,965.00

Sublet Total: 0.00

Extras Total: 122.63

WORK ORDER TOTAL: 5,085.59

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 15 Sep 2021

W/O: 64413
Promised Date: 31 JUL 21



Customer #: 50572
RUSSLER, BAYLEE B.



Pre-Authorization

9/11/20
10:36:03

Approved date 9/10/2021

Pre-Authorization number PA02928155 Reference no: 64413 Status: Approved Approved by rodrr Retail sold on

34 Basden's American RV Basden's American RV 4YDT28029M3104978 10/9/2020
600 E Baseline Rd
Evansville, IN 47725

In Root Description Sublet Sub hours Approved hours Actual hours Qty Base Complaint / Cause / Correction
of operation

1 6103515B Pump - Replace 0.00 0.50 0.30 1 0.30 Complaint:WHEN ON CITY WATER THE FRESH TNAK FILLS
Cause:FAILED CHECK VALVE
Correction:REPLACE PUMP
KRV-VCB

Pre-Authorization number PA02928155

For paper claims only use one pre-authorization number per warranty claim for
a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim
form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the

e-Authorization

9/11/20
10:38:19

3-Authorization number PA02847083 Reference no: 64413 Status: Approved Approved by parke Approved date 6/28/2021
 rving Name VIN Retail sold on
 aler Address

34 Basden's American RV Basden's American RV 4YDT28029M3104978 10/9/2020
 600 E Baseline Rd
 Evansville, IN 47725

Ju Root de operation of	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1	2101814A Roof - Rubber Me	0.00	3.00			1	1.00	Complaint:THE FRONT OF THE RUBBER WHILE DRIVING IS COMING UP Cause:FAILED TO INSTALL THE RUBBER ROOF AT THE FRONT Correction:NEED TO PULL BACK THE RUBBER STRIP AND CLEAN THE SEALER AND PUT THE RUBBER BACK UNDER THE STRIP AND SEAL AS NEEDED KRV-Was approved for 3 hrs Time figured in line 2
2	2101814B Roof - Rubber Me	0.00	50.00	30.00		27	1.00	Complaint:THE FRONT OF THE RUBBER CAME UP WHILE GOES DOWN THE ROAD AND HAS DAMAGED THE RUBBER AND CAN NOT BE PULLED BACK AND LAID BACK DOWN TO FIX Cause:DIDNT INSTALL RIGHT Correction:NEED TO REPLACE THE ROOF IT IS DAMAGES TO FAR TO FIX KRV 3 hrs added from line was for temp repair KRV - Labor time approved and adjusted in accordance with Keystone RV's flat rate manual to replace 26.5 feet of roof membrane at 1hr. per foot.

3-Authorization number PA02847083
 30.00

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 ple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim
 m. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the