



Warranty Claim Form

Date: 5/18/2026

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States
Ph. 715-325-5170
mail@greenewayrv.com

General Information

573TR3821R9926130
Reflection 315RLTS
Retail Purchase Date: 8/14/2024
Work Started: 4/16/2026
Work Completed: 4/16/2026

Claim Status: Paid
Dealer Work Order #: 12499
Unit Offline Date: 2/28/2024

Claim #: 986343
Labor: \$490.00
Parts: \$202.31
Shipping: \$30.05
Total: \$733.28

Notes: added gdrv part # and price. Packaging fees adjusted as well to invoices that didn't credit them back on the invoices.
NN 5.11 RJ 09/18/25 approved per Sf case# 00871422 for parts and labor. Item # 710548 Description A/C CONTROLLER ENHANCED STD SINGLE ZONE (R32) Vendor Part # 2024031587 Item # 710547 Description A/C THERMOSTAT ENHANCED SINGLE ZONE FURRION (R32) Vendor Part # 2024031589 Item # 710557 Description A/C CONTROLLER ONLY SINGLE ZONE W/ HEAT PUMP LOW PROFILE FURRION Vendor Part # 2024031598

Dealer Information

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States

715-325-5170
mail@greenewayrv.com
Approved Labor Rate: \$140.00

Customer Information

MARY MISSIAEN
8218 S 35TH ST
FRANKLIN, Wisconsin 53132
United States
262-501-1786

Operation Line # 1

Flat Rate Code: 710074 Air Conditioning - R & R Module *Fault Code:* Improper Installation/Build Board

Problem: Customer states when you turn both AC units on after a little while they thermostat shows a wrong temperature, does it in dry mode also. Grand design thinks freeze sensor.

Hours: 2.5

Cause: AC's are working correctly, just not accurate at thermostat. Sensors need to be longer.

Amount: 350.00

Remedy: Replace board and thermostat per discussions with Rodney at Grand Design.

Sublet Repairs:
\$0.00

Manufacturer #: 1

Model #: 1

Serial #: 1

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
710548 A/C CONTROLLER ENHANCED STD SINGLE ZONE (R32)	A/C CONTROLLER ENHANCED STD SINGLE ZONE (R32) (FURRION FACC10ESSA2-BL)		2	1	94.64
710547 A/C THERMOSTAT ENHANCED SINGLE ZONE FURRION (R32) (FURRION FACW10ESSA2-BL)	A/C THERMOSTAT ENHANCED SINGLE ZONE (R32) WALL MOUNT (FURRION FACW10ESSA2-BL)		2	1	84.97

Operation Line # 2

Flat Rate Code: 160039 Electric Leveling - Electric Leveling - *Fault Code:* Damaged/Maintenance Calibrate Control Pad

Problem: Customer states auto level not working correctly. Has tried auto and manual level and it is not working as it should. *Hours:* .2

Cause: Rear landing gears are out of stroke. *Amount:* 28.00

Remedy: Retract all jacks and re-calibrate the landing gears to clear code the unit is leveled and landing is working. *Sublet Repairs:* \$0.00

Manufacturer #:

Model #:

Serial #:

Operation Line # 3

Flat Rate Code: 640007 Slide Out Ramp/Pan/Rollers - Adjust (Shim) *Fault Code:* Damaged/Maintenance Slide Rollers*

Problem: Customer states when running the slides out this season, the bedroom slide came out uneven and didn't seal. Customer has to play around with it to get it to seal. *Hours:* .5

Cause: Check front bedroom slide on off door side and saw out of alignment. *Amount:* 70.00

Remedy: Re-aligned the slide and explained to customer how to use. *Unsure on correct labor code. *Sublet Repairs:* \$0.00

Manufacturer #:

Model #:

Serial #:

Operation Line # 4

Flat Rate Code: 330006 Valves - R&R Directional/Vacuum Breaker/ *Fault Code:* Damaged/Maintenance Check Valve

Problem: Customer states there is a leak somewhere when attempting to use water, water is coming from underbelly. *Hours:* .3

Cause: Vacuum breaker valve for black tank flush was bad. *Amount:* 42.00

Remedy: R&R vacuum breaker and tested. No more leaks. *Sublet Repairs:* \$0.00

Manufacturer #:

Model #:

Serial #:

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
960204 Miscellaneous Part for claim use only	Miscellaneous Part for claim use only		1	1	0.00
330093 VACUUM BREAKER ONLY BK THE FLUSHER	VALVE VACUUM BREAKER ONLY BK THE FLUSHER		1	1	22.70

Operation Line # 5

Flat Rate Code: 950003 Misc Charges - Packaging/Handling *Fault Code:* No Problem Identified
Fee

Problem: Invoice 1528934 - 9.81 Invoice 1527099 - 10.92

Hours: 0

Cause: Invoice 1528934 - 9.81 Invoice 1527099 - 10.92

Amount: 0.00

Remedy: Invoice 1528934 - 9.81 Invoice 1527099 - 10.92

Sublet Repairs: \$10.92

Manufacturer #:

Model #:

Serial #: