

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0009497		CLAIM STATUS	Paid
GREENEWAY INC		CLAIM	2651146
DBA GREENEWAY RV SALES & SERVICE		CLAIM ORIGIN	WEB
8220 STATE HWY 13 SOUTH		ORIGINAL CLAIM ID	
WISCONSIN RAPIDS, WI 54494		VIN	4X4TFLB25TZ201155
USA		CHASSIS VIN	
		MILEAGE	0
		SITE/WAREHOUSE	010 / 010D
		ITEM #	FLT25MBR
		DEALER RO #	13295B
		CLAIM START DATE	04/22/2026
		CLAIM END DATE	05/08/2026
Labor rate:	\$140.00		
OWNER INFORMATION			
CRAIG HINTZ			
5231 JORDAN ROAD			
Stevens Point, WI 54481			
USA			
Retail Date of Purchase	04/10/2026	WARRANTY EXPIRATION DATE	04/10/2027

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description		
	30-103-04-00-001119	Carpet - Interior/Flooring/Clean/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : greeneway@dealer-advisors.com, 2026-04-22 16:30:59 :: Complaint: Fabric floor covers under recliners have stains. Cause: Stained from the manufacturer. Correction: Used quick solve to remove the spots.			
	Model#	Dlr Sub Hrs	0.50	Sub Labor Amt \$70.00
	Serial#	Appr Hrs	0.50	Appr Labor Amt \$70.00
	Notes			
	Authorized			

Part

Line# 1	Item #	Description	
	USERPART	shop supplies - quick solve and rags	
	Model #	Serial #	Part tag
	Sub Qty	1.00	Sub Dlr Price \$3.50
	Appr Qty	1.00	Sub Freight \$0.00
		Appr Dlr Price	Appr Freight \$0.00
	Notes		

Labor

Line# 2	Operation Code	Operational Description		
	30-100-01-00-001050	Cabinet Stiles - Interior/Cabinetry/Replace/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : greeneway@dealer-advisors.com, 2026-04-22 16:32:23 :: Complaint: Panel that covers water pump, the screw has cracked the bottom piece that screws into the floor. Cause: Improper install from the manufacturer, the board was broken from the screw being put too close to the edge. Correction: Remove the board and staples, cut new piece and drilled a hole. Then secured the board to the panel with staples and reinstalled to cover the water pump.			
Model#	Dlr Sub Hrs	0.30	Sub Labor Amt	\$42.00
Serial#	Appr Hrs	0.30	Appr Labor Amt	\$42.00
	Notes			
	We have updated the repair code to a more appropriate one based on the identified root cause of this repair request			

Part

Line# 1	Item #	Description	
	USERPART	shop supplies - wood, staples	
	Model #	Serial #	Part tag
	Sub Qty	1.00	Sub Dlr Price \$2.10
			Sub Freight \$0.00

Appr Qty	1.00	Appr Dlr Price	\$2.10	Appr Freight	\$0.00
Notes					

Labor

Line# 3

Operation Code	Operational Description
40-106-24-11-001253	Exterior 12 Volt Wiring - Electrical/12 Volt Exterior/Repair/Electrical

Complaint, Cause, Correction

Original Note : greeneway@dealer-advisors.com, 2026-04-22 16:34:34 :: Complaint: The water heater is not working on electric. Cause: There was a wire touching metal inside the reset buttons on exterior of water heater. Correction: Tried with a new electric element after finding if I disconnected the wires from it there was no issue, but that did nothing. Then we removed the exterior tstat cover and found wire touching metal case in one area. Pushed the wire off the metal then retested breakers and they no longer trip and water heater works. Additional Note : greeneway@dealer-advisors.com, 2026-04-22 16:36:10 :: Unsure on proper labor code, this is the closest I could find.

Model# 1	Dlr Sub Hrs	0.30	Sub Labor Amt	\$42.00
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Serial# 1	Appr Hrs	0.30	Appr Labor Amt	\$42.00
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Notes

Changed to a better suited code based on the pictures and description provided. Thank you.
Authorized

Part

Line# 1

Item #	Description		
USERPART	SBN520900 - suburban water heater element kit w/gasket 120V (sw series)		
Model #	Serial #	Part tag	
Sub Qty	Sub Dlr Price	Sub Freight	\$0.00
Appr Qty	Appr Dlr Price	Appr Freight	\$0.00

Notes

Submitted	Labor Amt	\$154.00	Approved	Labor Amt	\$154.00
	Parts & Freight	\$19.81		Parts & Freight	\$19.81
	Total	\$173.81		Total	\$173.81

DEALER	DATE
SIGNATURE	

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER	DATE
SIGNATURE	

All repairs described have been inspected and are satisfactory.