



Claim CLAIM95256 (C3938519)

Last Modified By

Claim	Reference no.	Repair start date	Repair date	VIN	Pre-auth	Dealer	Repairing dealer name	Changed		Date of Purchase
								Labor rate	warranty rate	
CLAIM95256 (C3938519)	39862	10/27/2025	4/14/2026	4YDFARL28TE550253	PA03986053	16105	Link Ford & RV Minong LLC 1025 Hokah St Minong, WI 54859	165.00	0.00	WARR 1/1/1970

Deny code	Item number	Name	Qty	Returned	Dealer price	Part Markup	Appr total	Sub Freight	Sublet	Status	
30	770591	Cord - Shore/Power - 50A - 36' - w/Twist Lock Conn - Detachable - w/Reverse Polarity Indicator - Black - E3579	1	0	248.67	30.00	323.27	51.34	51.34	0.00	Approved
Inv 5157237											
	443598	Furnace/Water Heater - Module Board - 521099 - Suburban (No Wiring)	1	1	125.31	30.00	162.90	0.00	0.00	0.00	Approved

Component Model SF-35VHQ Component Serial Number 2537007384

Deny code	Operation	Description	Sub hours	Apvd Hours	Labor amt	Sublet	Qty	Base Hours	Status		
5101724B		Cord, 120V Shoreline - Detachable - Replace	0.1	0.1	16.5	0	1	0.1	Approved		
Complaint		Dealer states no power cord. Took pictures under bed, both cargo bays, under dinette benches.		Notes		Dealer Stock; Plant 311 10/13/25					
Cause		No power cord in camper from manufacturer.		16.5							
Correction		Replace 50amp cord.									

Deny code	Operation	Description	Sub hours	Apvd Hours	Labor amt	Sublet	Qty	Base Hours	Status		
4122606B		Furnace - Suburban - Module Board	1.5	1.5	247.5	0	1	0.3	Approved		
Complaint		Dealer stated the furnace does not ignite.		Notes		Dealer Stock; Plant 311 10/13/25					
Cause		Wire going to the thermal cut off was melted to the furnace.		247.5							
Correction		Pulled furnace out to find the wire going from the board to the thermal cut off (TCO) was rubbing on the furnace and shorted the board out. Replace the wire and board and the furnace started working like it should.									
KRV – Labor time adjusted allowing for proper repair procedure to be performed.											

Deny code	Operation	Description	Sub hours	Apvd Hours	Labor amt	Sublet	Qty	Base Hours	Status		
3102514A		Dinette Seat Base - Panel - Replace	0.5	0.5	82.5	0	1	0.2	Approved		
Complaint		Dealer states wood covers over the dinette benches do not fit as they should.									
Cause		The dinette benches were not made perfectly square.									
Correction		Cut 1/8" off the boards so they fit better and they won't break when someone is sitting on them.									



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Deny code	Operation	Description	Sub hours	Apvd Hours	Labor amt	Sublet	Qty	Base Hours	Status
	1216006B	Step - Fold Up	0.2	0.2	33	0	1	0.5	Approved
	Complaint Dealer states the steps have a broken adjustment pin. Cause Locking pin on the right leg is bent and will not pop out of the hole. Correction Needs new leg on steps.				Notes Per Notes: 4/14/2026, 02:06:13 PM, alix@dealer-advisors.com: Keystone sent wrong part for 1216006B - technician was able to fix the pin by drilling the rivet that holes it out and pulled the tab piece out and bent it back into position. Tested a few times and it works good. Installed new rivet and put step assembly back together.				
	KRV – Labor time adjusted allowing for proper repair procedure to be performed.				33				
					Submitted parts & subLet	486.17	Approved parts & subLet		486.17
					Submitted labor & subLet	379.50	Approved labor & subLet		379.50
					Submitted freight	51.34	Approved freight		51.34
					Total Submitted	<u>917.01</u>	Total approved		<u>917.01</u>