



8:49:46 AM

Last Modified By

Deny code	Operation	Description	Sub hours	Apvd Hours	Labor amt	Sublet	Qty	Base Hours	Status
	3201808B	Decorative Wood Trim - Replace - per piece	0	0	0	0	1	0.2	Denied
	Complaint	Dealer states the trim on the bottom bunk is scuffed up. Recommend new trim.							
	Cause	Scuffed from manufacturer.							
	Correction	R&R trim.							
	KRV – Duplicate Pre-Authorization. Original Pre-Authorization was previously approved. PA03985655								



Claim CLAIM97158 (C3940382)

Last Modified By

Deny code	Operation	Description	Sub hours	Apvd Hours	Labor amt	Sublet	Qty	Base Hours	Status
	3202008A	Panel - Interior Wall - Repair	0.5	0.5	82.5	0	1	0.1	Approved
	Complaint Dealer states the horizontal floor trim is scuffed below the carbon monoxide detected and wall panel on the refrigerator housing is scuffed. Cause Scuffed by manufacturer. Correction Will need to remove fridge, microwave and rebuild complete cabinet. Replace trim pieces, replace wall panel. Added two jobs on this as both require removal of fridge/microwave ect. KRV –Touch up only approved.								

Deny code	Operation	Description	Sub hours	Apvd Hours	Labor amt	Sublet	Qty	Base Hours	Status
	3201809B	Decorative Wood Trim - Replace - per piece	0.5	0.5	82.5	0	1	0.2	Approved
	Complaint Dealer states film on trim above the medicine cabinet is peeling. Cause Trim is peeling. Correction R&R trim. KRV – Labor time approved and adjusted in accordance with Keystone RV's flat rate manual.			Notes not duplicate 82.5					

Deny code	Operation	Description	Sub hours	Apvd Hours	Labor amt	Sublet	Qty	Base Hours	Status
	3100414B	Bed - Hardware	0.5	0.5	82.5	0	1	0.2	Approved
	Complaint Dealer states the hinges on the storage space under the bed are loose and jerking when opened. Cause Stripped out screw holes on hinge. Correction Removed hinge, moved over, reattached hinge and tested for function.								

Deny code	Operation	Description	Sub hours	Apvd Hours	Labor amt	Sublet	Qty	Base Hours	Status
	2300112A	Entrance Door - Hinged - Repair	0.2	0.2	33	0	1	0.2	Approved
	Complaint Dealer states there is a smear on top right of entry door. Cause Hurried work from the manufacturer. Correction Removed excess with plastic knife and microfiber rag.								

Deny code	Operation	Description	Sub hours	Apvd Hours	Labor amt	Sublet	Qty	Base Hours	Status
	1201712B	Jack, A-Frame, Manual	0.2	0.2	33	0	1	0.5	Approved
	Complaint Dealer states there is blue paint on the tongue jack. Cause Paint mishap from manufacturer. Correction Cleaned off with citrol and rag.								

Submitted parts & subLet	36.19	Approved parts & subLet	23.84
Submitted labor & subLet	346.50	Approved labor & subLet	346.50
Submitted freight	81.15	Approved freight	27.13
Total Submitted	463.84	Total approved	397.47