



600 E. Baseline Rd.  
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200  
FAX 812.868.1012

W/O: 64397  
Promised Date: 18 SEP 21

### CUSTOMER WORK ORDER

WO #: 64397

Customer: 51370 - WAGNER, DEWARD  
MICHAEL - 812-568-7962

Tag:  
Author: BH  
Location: 0920 CHECK WORK

Stock #: 11032  
Stock Desc: 2021 TT KEYSTONE  
SPRINGDALE 1800BH  
Chassis #: 4YDT18014MW111040  
Serial #: 4YDT18014MW111040  
Mileage:  
Licence:

Invoice #:  
Date In: 09 JUN 21  
Promised: 18 SEP 21  
Date Sched:  
Completed: 15 SEP 21  
Warr. Date: 28 MAY 21

#### Job #1 - Warranty

COMPLAINT: THERE IS A CHIP IN THE COUNTER LEFT OF SINK IN THE KITCHEN

CORRECTION: REMOVE STOVE. REMOVE WATER LINES AND PLUGGED.REMOVE DRAIN LINE.  
REMOVE FREIGE. TOOK UP DAMAGED COUNTER. REMOVED SINK AND FAUCET. . INSTALLED  
SINK AND FAUCET ON NEW COUNTER TOP. CUT STAPLES OFF OF CABINETS .MOUNT NEW  
COUNTER TOP TO CABINETS. PUT BACK FREIGE. PUT BACK STOVE. HOOK UP DRAIN AND  
WATER LINES . TESTED FOR LEAKS ON GAS AND WATER. CLEAN UP AREA AND SILICONED.

#### Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	BB	63.70
Z990	MISCELLANEOUS REPAIR	BB	1.30
Z990	MISCELLANEOUS REPAIR	BB	130.00
Z990	MISCELLANEOUS REPAIR	BB	89.70
Z990	MISCELLANEOUS REPAIR	BB	105.30

#### Parts

Part #	Description	Qty	Price	Total
668582	COUNTERTOP KITCHEN	1.00	144.30	144.30
09-0000	11630 DRAIN PLUG 1	1.00	3.47	3.47
500627	SILICONE - N PLUS	1.00	7.73	7.73

#### Other Services

Code	Description	Qty	Price	Total
FRT	FREIGHT/CRATE FEES	1.00	122.45	122.45

**Subtotal for Job #1: 667.95**

#### Job #2 - Warranty

COMPLAINT: CHECK SCREEN DOOR NOT LATCHING

CORRECTION: ADJUSTED SCREEN DOOR LATCH TO WORK

#### Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	BB	65.00

**Subtotal for Job #2: 65.00**

Customer #: 51370  
WAGNER, DEWARD



Parts Total: 155.50  
Labour Total: 455.00  
Sublet Total: 0.00  
Extras Total: 122.45  
**WORK ORDER TOTAL: 732.95**

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Date: 15 Sep 2021

Customer Signature : \_\_\_\_\_

Customer Work Order

W/O: 64397  
Promised Date: 18 SEP 21



Customer #: 51370  
WAGNER, DEWARD



**e-Authorization**

3- Authorization number PA02840044 Reference no: 64285 Status: Claimed Approved by flins Approved date 6/3/2021  
 4- RVing Name VIN Retail sold on  
 5- Address

34 Basden's American RV 4YDT18014MW111040 5/29/2021  
 Basden's American RV  
 600 E Baseline Rd  
 Evansville, IN 47725

RV Root operation of	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1	3102108B Countertop - Kitc	0.00	3.00	3.00		1	2.00	Complaint: THERE IS A CHIP IN THE COUNTER LEFT OF SINK IN THE KITCHEN Cause: INSTALL DAMAGE Correction: REPLACE THE COUNTER TOP KRV- no CCI/ Fibrenew in area - Approved to replace
2	5103831A Power Center - C	0.00	1.50			1	0.30	Complaint: THERE IS NO 12 VOLT POWER TO THE UNIT AT ALL. Cause: FOUND 30 AMP FUSE BLOW IN CONVERTOR. POWER INSIDE BUT NOT TO SEVEN WAY. FOUND GROUND WIRE TO CRIP RIGHT. Correction: PUT NEW GROUND WIRE ON AND INSTALL NEW FUSES KRV- the converter fuses only blow with accidental reverse polarity - will approved as 1 time goodwill
3	3200118F Door - Interior Hin	0.00	0.40	0.40		1	0.10	Complaint: THE BATHROOM DOOR IS HITTING THE LIGHT Cause: DOOR IS INSTALLED TO TALL AND HITTING THE LIGHT Correction: NEED TO PULL THE DOOR OFF AND TRIM ALITTLE OFF OF THE TOP TO MAKE IT FIT SO THE DOOR WONT HIT THE LIGHT
				<u>3.40</u>				

3- Authorization number PA02840044

paper claims only use one pre-authorization number per warranty claim for  
 please a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim  
 form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the