



600 E. Baseline Rd.  
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200  
FAX 812.868.1012

W/O: 64360  
Promised Date: 30 JUN 21

## CUSTOMER WORK ORDER

WO #: 64360

Customer: 51288 - PHIPPS, JAMES L. -  
812-319-3929

Tag:

Author: BH

Location: 0609 CHECK STATUS

Stock #: 10907

Stock Desc: 2021 TT FOREST RIVER

CHEROKEE GREY WOLF 23DBH

Chassis #: 4X4TCKY29MK075189

Serial #: 4X4TCKY29MK075189

Mileage:

Licence:

Invoice #:

Date In: 07 JUN 21

Promised: 30 JUN 21

Date Sched:

Completed:

Warr. Date: 07 MAY 21

### Job #1 - Warranty

COMPLAINT: ON THE BACK OF THE CAMPER THE WOLF LIGHT WHEN HOOKED UP TO THE TRUCK WILL FLASH WHEN YOU TURN THE TRUCK ON AND THEN OFF THE LIGHT FLICKERS EVERY TIME AND WILL NOT STOP BLINKING UNTIL YOU UNPLUG

CAUSE: 2007 FORD F150

CORRECTION: TESTED A NUMBER OF TIMES ALWAYS WORKED.

#### Labor

| Code | Description                 | Mechanic | Total |
|------|-----------------------------|----------|-------|
| Z990 | MISC LABOUR CODE (EXTERNAL) | TEL      | N/C   |
| Z990 | MISC LABOUR CODE (EXTERNAL) | TEL      | N/C   |

Subtotal for Job #1: 0.00

### Job #2 - Warranty

COMPLAINT: CHECK THE CAMERA SOME TIMES IT DISPLAYS THE SAME IMIGE FOR A WHILE AND DOES NOT CHANGE DOES NOT WORK VERY WELL INSIDE THE TRUCK

CORRECTION: removed and replaced rear view camera

#### Labor

| Code | Description                 | Mechanic | Total |
|------|-----------------------------|----------|-------|
| Z990 | MISC LABOUR CODE (EXTERNAL) | TEL      | N/C   |

#### Parts

| Part # | Description        | Qty  | Price | Total |
|--------|--------------------|------|-------|-------|
| 732556 | FURRION 5" REAR CA | 1.00 | N/C   | N/C   |

Subtotal for Job #2: 0.00

### Job #3 - Warranty

COMPLAINT: ON THE SCREEN DOOR FOR THE LIVING ROOM THE GIMP THAT HOLDS THE SCREEN IS COMING OFF AND NEEDS TO BE REPLACED OR NEW INSTALLED

CORRECTION: repaired one small section and replaced the missing seal

#### Labor

| Code | Description                 | Mechanic | Total |
|------|-----------------------------|----------|-------|
| Z990 | MISC LABOUR CODE (EXTERNAL) | TEL      | N/C   |

Subtotal for Job #3: 0.00



Customer #: 51288  
PHIPPS, JAMES L.



Job #4 - Internal  
SPOT 35

Subtotal for Job #4: 0.00

Parts Total: 0.00  
Labour Total: 0.00  
Sublet Total: 0.00  
Extras Total: 0.00  
**WORK ORDER TOTAL: 0.00**

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : \_\_\_\_\_

Date: 10 Jun 2021

W/O: 64360  
Promised Date: 30 JUN 21



Customer #: 51288  
PHIPPS, JAMES L.





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Tag:

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Stock Desc: 2021 TT FOREST RIVER

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Chassis #: 4X4TCKY29MK075189

Serial #: 4X4TCKY29MK075189

Mileage:

Licence:

Invoice #:

Date In: 07 JUN 21

Promised: 30 JUN 21

Date Sched:

Completed:

Warr. Date: 07 MAY 21

### Job #1 - Warranty

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CAUSE: 2007 FORD F150

CORRECTION: TESTED A NUMBER OF TIMES ALWAYS WORKED.

| Labor Code           | Description                 | Mechanic | Total |
|----------------------|-----------------------------|----------|-------|
| Z990                 | MISC LABOUR CODE (EXTERNAL) | TEL      | 0.00  |
| Z990                 | MISC LABOUR CODE (EXTERNAL) | TEL      | 0.00  |
| Subtotal for Job #1: |                             |          | 0.00  |

### Job #2 - Warranty

COMPLAINT: CHECK THE CAMERA SOME TIMES IT DISPLAYS THE SAME IMIGE FOR A WHILE AND DOES NOT CHANGE DOES NOT WORK VERY WELL INSIDE THE TRUCK

CORRECTION: removed and replaced rear view camera

| Labor                |                             |      |          |        |
|----------------------|-----------------------------|------|----------|--------|
| Code                 | Description                 |      | Mechanic | Total  |
| Z990                 | MISC LABOUR CODE (EXTERNAL) |      | TEL      | 65.00  |
| Parts                |                             |      |          |        |
| Part #               | Description                 | Qty  | Price    | Total  |
| 732556               | FURRION 5" REAR CA          | 1.00 | 286.35   | 286.35 |
| Subtotal for Job #2: |                             |      |          | 351.35 |

### Job #3 - Warranty

COMPLAINT: ON THE SCREEN DOOR FOR THE LIVING ROOM THE GIMP THAT HOLDS THE SCREEN IS COMING OFF AND NEEDS TO BE REPLACED OR NEW INSTALLED

CORRECTION: repaired one small section and replaced the missing seal

| Labor Code           | Description                 | Mechanic | Total |
|----------------------|-----------------------------|----------|-------|
| Z990                 | MISC LABOUR CODE (EXTERNAL) | TEL      | 0.00  |
| Subtotal for Job #3: |                             |          | 0.00  |



Customer #: 51288  
PHIPPS, JAMES L.



Job #4 - Internal  
SPOT 35

Subtotal for Job #4: 0.00

Parts Total: 286.35  
Labour Total: 65.00  
Sublet Total: 0.00  
Extras Total: 0.00  
**WORK ORDER TOTAL: 351.35**

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Date: 10 Jun 2021

Customer Signature : \_\_\_\_\_

W/O: 64360  
Promised Date: 30 JUN 21



Customer #: 51288  
PHIPPS, JAMES L.



# FOREST RIVER WARRANTY CLAIM FORM

|                                |            |                                 |                   |
|--------------------------------|------------|---------------------------------|-------------------|
| <b>DEALER ACCOUNT #</b>        | 0005106    | <b>CLAIM STATUS</b>             | Authorized        |
| BASDEN RV CENTER INC           |            | <b>CLAIM</b>                    | 638883            |
| DBA AMERICAN RV CENTER         |            | <b>CLAIM ORIGIN</b>             | WEB               |
| 600 E BASELINE ROAD            |            | <b>ORIGINAL CLAIM ID</b>        |                   |
|                                |            | <b>VIN</b>                      | 4X4TCKY29MK075189 |
| EVANSVILLE, IN 47725           |            | <b>CHASSIS VIN</b>              |                   |
| USA                            |            | <b>MILEAGE</b>                  | 0                 |
|                                |            | <b>SITE/WAREHOUSE</b>           | 017 / 017C        |
|                                |            | <b>ITEM #</b>                   | CCKT23DBH         |
| <b>Labor rate:</b>             | \$130.00   | <b>DEALER RO #</b>              | 64360             |
| <b>OWNER INFORMATION</b>       |            | <b>CLAIM START DATE</b>         | 06/10/2021        |
| JAMES PHIPPS                   |            | <b>CLAIM END DATE</b>           | 01/01/1900        |
| 618 BELMONT DR                 |            |                                 |                   |
| Evansville, IN 47711           |            |                                 |                   |
| USA                            |            |                                 |                   |
| <b>Retail Date of Purchase</b> | 05/06/2021 | <b>WARRANTY EXPIRATION DATE</b> | 05/06/2022        |

## Claim Line Details

### Labor

|                |                                                                                                      |                                                                   |                    |      |                           |
|----------------|------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------|--------------------|------|---------------------------|
| <b>Line# 1</b> | <b>Operation Code</b>                                                                                | <b>Operational Description</b>                                    |                    |      |                           |
|                | 40-196-01-00-001382                                                                                  | Back Up Camera - Electrical/12 Volt Interior/Replace/No Tread Cod |                    |      |                           |
|                | <b>Complaint, Cause, Correction</b>                                                                  |                                                                   |                    |      |                           |
|                | Original Note : bhoffman@americanrvcenter.com, 2021-06-10 08:48:19 :: UNIT HAS A DRIVIN CAMERA AND W |                                                                   |                    |      |                           |
|                | OF THE TRUCK BUT WHEN YOU PUT THE UNIT INSIDE THE TRUCK IT DOES NOT PAIR BAD CAMERA NEED T           |                                                                   |                    |      |                           |
|                | CAMERA                                                                                               |                                                                   |                    |      |                           |
|                | <b>Model #</b>                                                                                       | DRWC4.3M                                                          | <b>Dlr Sub Hrs</b> | 0.50 | <b>Sub Labor Amt</b> \$6  |
|                | <b>Serial #</b>                                                                                      | 107A1921277907462                                                 | <b>Appr Hrs</b>    | 0.50 | <b>Appr Labor Amt</b> \$6 |

### Notes

|                  |                 |         |                 |                 |         |
|------------------|-----------------|---------|-----------------|-----------------|---------|
| <b>Submitted</b> | Labor Amt       | \$65.00 | <b>Approved</b> | Labor Amt       | \$65.00 |
|                  | Parts & Freight | \$0.00  |                 | Parts & Freight | \$0.00  |
|                  | Total           | \$65.00 |                 | Total           | \$65.00 |

**DEALER** \_\_\_\_\_ **DATE** \_\_\_\_\_

**SIGNATURE**

I certify that I have performed these repairs consistent with Forest River Policies.

**CUSTOMER** \_\_\_\_\_ **DATE** \_\_\_\_\_

**SIGNATURE**

All repairs described have been inspected and are satisfactory.