



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 64337
Promised Date: 31 JUL 21

CUSTOMER WORK ORDER

WO #: 64337 (Appointment Date: 04 JUN 2021 - Time: 07:00am)

Customer: 39485 - BROWN, TIMOTHY E. Stock #: 10601
- 812-629-0002 Stock Desc: 2021 TT COACHMEN
Tag: CATALINA 343BHTSLE
Author: BH Chassis #: 5ZT2CAZB0MX022411
Location: 0715 WAITING FOR Serial #: 5ZT2CAZB0MX022411
CUSTOMER TO BRING UNIT IN Mileage: 0
Licence:

Invoice #: 363941
Date In: 04 JUN 21
Promised: 31 JUL 21
Date Sched:
Completed: 30 JUN 21
Warr. Date: 21 MAY 21

Job #1 - Warranty

COMPLAINT: Transferred to BAS*64605 on 01 JUL 21
Estimate amount was 0.00

THE CEILING PANEL ABOVE THE SHOWER NEAR THE SKYLIGHT IS CRACKED AND NEEDS REPLACED

CORRECTION: PATCHED UP CEILING CRACK.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BB	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	BB	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	BB	0.00

Other Services

Code	Description	Qty	Price	Total
FRT	CRATE FEE	0.00	45.00	0.00
FRT	FREIGHT - JOBS 1,2	0.00	82.02	0.00

Subtotal for Job #1: 0.00

Job #2 - Warranty

COMPLAINT: SOME OF THE WALL BOARD IS COMING OFF AND NEED TO BE CONNECTED BACK TOGETHER ASK CUSTOMER ABOUT WHERE THEY ARE THREE PLACES IN THE BED ROOM AND IN THE BUNK AREA (SEE BEN)

CORRECTION: STAPLED BACK WALL BOARD WHERE NEEDED. AND PUT BATON STRIPS ON ALL SEAMS PER CUSTOMER

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BB	130.00
Z990	MISC LABOUR CODE (EXTERNAL)	BB	0.00

Parts

Part #	Description	Qty	Price	Total
F100130689	150' ROLL SEAM TAP	80.00	0.14	11.20

Subtotal for Job #2: 141.20

Job #3 - Warranty

COMPLAINT: NEED TO SEAL AROUND THE BOTTOM OF THE SHOWER WHILE TAKING A SHOWER IT STARTS TO LEAK AT THE TRACK

CORRECTION: SEALED AROUND BOTTOM OF SHOWER DOOR TRACK. TOOK PICS

Customer #: 39485
BROWN, TIMOTHY E.





Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BB	26.00
Subtotal for Job #3:			26.00

Job #4 - Warranty
 COMPLAINT: NEED TO INSTAL SEAM TAPE NEAR THE SHOWER
 CORRECTION: PUT BATON STRIP NEXT TO MIRROR IN BATHROOM.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BB	0.00
Subtotal for Job #4:			0.00

Job #5 - Warranty
 COMPLAINT: SCREEN DOOR NEEDS ADJ IT IS RUBBING ON THE DOOR FRAM
 CORRECTION: MOVED CATCH DOWN SO IT WOULD WORK RIGHT

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BB	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	BB	26.00
Subtotal for Job #5:			26.00

Job #6 - External
 COMPLAINT: CUSTOMER WOULD LIKE TO HAVE TRIM PIECES
 INSTALLED WHERE THE SEAM TAPE IS
 (CUSTOMER WOULD LIKE THE TRIM PIECES
 RATHER THEN THE SEAM TAPE)

CORRECTION: PUT BATON STRIPS ON SEAMS. PUT THE REST IN THE TRAILER

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BB	N/C

Part #	Description	Qty	Price	Total
F100130672	7/8" BATTEN VIPER	10.00	N/C	N/C

Other Services Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C
FRT	UPS-TRIM	1.00	N/C	N/C
Subtotal for Job #6:				0.00

Parts Total:	11.20
Labour Total:	182.00
Sublet Total:	0.00
Extras Total:	0.00
WORK ORDER TOTAL:	193.20

Thank you for being a valued customer. We appreciate your business.
 All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.



Customer Signature : _____

Date: 01 Jul 2021

W/O: 64337
Promised Date: 31 JUL 21



Customer #: 39485
BROWN, TIMOTHY E.



Customer Work
Order



FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	641815
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CAZB0MX022411
USA		CHASSIS VIN	
		MILEAGE	0
		SITE/WAREHOUSE	205 / 205
Labor rate:	\$130.00	ITEM #	ACAT343BHTSLE
OWNER INFORMATION		DEALER RO #	64337
TIMOTHY BROWN		CLAIM START DATE	06/11/2021
5843 WAYSIDE CT		CLAIM END DATE	01/01/1900
Newburgh, IN 47630			
USA			
Retail Date of Purchase	05/21/2021	WARRANTY EXPIRATION DATE	05/21/2022

Claim Line Details

Labor

Line# 1

Operation Code	30-102-01-00-001095	Operational Description
		Ceiling Panel - Interior/Panels, Ceilings, & Interior Moldings/Replace/No Tread Code
Complaint, Cause, Correction		
Original Note : bhoffman@americanrvcenter.com, 2021-06-11 14:23:23 :: THE CEILING PANEL ABOVE THE SHOWER NEAR THE SKYLIGHT IS CRACKED AND NEEDS REPLACED CRACKED FROM INSTALL REPLACE CEILING PANEL		
Model #	Dlr Sub Hrs	Sub Labor Amt
Serial #	Appr Hrs	Appr Labor Amt
	4.00	\$520.00
	3.00	\$390.00
Notes		
excessive time requested		

Labor

Line# 2

Operation Code	30-102-12-00-002691	Operational Description
		Wall Panel - Luan - Interior/Panels, Ceilings, & Interior Moldings/ Resecure or Tighten/No Tread Code
Complaint, Cause, Correction		
Original Note : bhoffman@americanrvcenter.com, 2021-06-11 14:26:00 :: SOME OF THE WALL BOARD IS COMING OFF AND NEED TO BE CONNECTED BACK TOGETHER ASK CUSTOMER ABOUT WHERE THEY ARE THREE PLACES IN THE BED ROOM AND IN THE BUNK AREA ABOUT 6 DIFFERENT PLACES (NEED TO PULL SEAM TAPE OFF REINSTALL WALL BOARD AND INSTALL IT BACK TOGETHER)		
Model #	Dlr Sub Hrs	Sub Labor Amt
Serial #	Appr Hrs	Appr Labor Amt
	4.00	\$520.00
	1.00	\$130.00
Notes		
excessive time requested		

Labor

Line# 3

Operation Code	60-141-24-00-001593	Operational Description
		Tub Pan - Plumbing/Shower, Tub Surround/Repair/No Tread Code
Complaint, Cause, Correction		
Original Note : bhoffman@americanrvcenter.com, 2021-06-11 14:27:30 :: NEED TO SEAL AROUND THE BOTTOM OF THE SHOWER WHILE TAKING A SHOWER IT STARTS TO LEAK AT THE TRACK SEALED AROUND BOTTOM OF SHOWER DOOR TRACK. TOOK PICS		
Model #	Dlr Sub Hrs	Sub Labor Amt
Serial #	Appr Hrs	Appr Labor Amt
	0.30	\$39.00
	0.20	\$26.00
Notes		

Labor
Line# 4

excessive time requested

Operation Code

20-66-24-00-000680

Operational Description

Entry Door Screen - Exterior/Entry Doors/Repair/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2021-06-11 14:30:09 :: SCREEN DOOR NEEDS ADJ IT IS RUBBING ON THE DOOR FRAM MOVED CATCH DOWN SO IT WOULD WORK RIGHT

Model #

Serial #

Dlr Sub Hrs

0.30

Appr Hrs

0.30

Sub Labor Amt

\$39.00

Appr Labor Amt

\$39.00

Notes

Submitted

Labor Amt \$1,118.00
Parts & Freight \$0.00
Total \$1,118.00

Approved

Labor Amt \$585.00
Parts & Freight \$0.00
Total \$585.00

**DEALER
SIGNATURE**

DATE

I certify that I have performed these repairs consistent with Forest River Policies.

**CUSTOMER
SIGNATURE**

DATE

All repairs described have been inspected and are satisfactory.