

BASDEN RV CENTER, INC D.B.A. AMERICAN RV
600 E. Baseline Rd.
Evansville IN
US
47725
812-867-5200

WORK ORDER # 64333

Completed : 30 JUN 21 Customer : 49672 - RIVERSIDE RV - 260-499-4578
Licence # : Invoice # :
Stock No : 10670 Description : 2021 TT RIVERSIDE RV INTREPID 279RB
Tag : Date In : 03 JUN 21 Mileage : 0
Author : BJW Promised : 31 JUL 21
Location : 0712 SEE IF WOOD ISDate Sched :
Serial# : 59CCC3628ML003956 Chassis# : 59CCC3628ML003956
Warr. Date : 22 APR 21 Cust PO# :
Print Date : 15 NOV 21

Job # Description JOB INFORMATION Type Bill To

1 Transferred to BAS*64697 on 12 JUL 21 Estimate W 49672 RIVER
 amount was 0.00 CUSTOMER SENT PICTURES TO JIMMY
 JAMES ON 05/10 SHOWING WATER DAMAGE IN THE CABINET
 UNDER THE KITCHEN SINK AND TO THE OUTER CORNER OF
 THE KITCHEN SINK CABNET. SEE ONE DRIVE# 12037.
 CUSTOMER ALSO TIGHTENED UP SOME HOSES
2 COMPLAINT: CUSTOMER STATES THAT SOME OF THE SEALANT W 49672 RIVER
 ON THE ROOF WHERE THE BATHROOM VENT
 MEETS THE SHOWER SUNROOF IS MISSING.
 CUSTOMER HAS NOTICED WATER RUNNING IN
 AROUND SUNROOF. CUSTOMER APPLIED
 SILICONE TO OUTER SIDE TO STOP WATER
 FROM COMING IN. PLEASE INSPECT AND SEE
 IF FURTHER REPAIRS ARE NEEDED TO CORRECT
 PROBLEM PROPERLY.
 CAUSE: ROOF AT SKYLIGHT
 CORRECTION: INSPECTED FOUND SPOT ON ROOF AT SKYLIGHT
 THAT WAS NOT PROPERLY SEALED .CLEANED
 OFF AND SEALED WITH DYCOR SEALER
3 COMPLAINT: Transferred to BAS*64697 on 12 JUL 21 W 49672 RIVER
 Estimate amount was 0.00 CUSTOMER HAS
 NOT BEEN ABLE TO GET THE COACH TO COOL
 PROPERLY WITH THE A/C. HE CAN SET THE
 T-STAT TO 68 DEGREES. HE HAS ALSO
 PLACED A 2ND THERMOMETER IN THE COACH
 NEAR THE T-STAT AND LEFT IT FOR SEVERAL
 HOURS. THE T-STAT INDICATES THAT THE
 COACH IS COOL AND THE COMPRESSOR STOPS
 RUNNING. THE 2ND THERMOMETER INDICATED
 THAT IT WAS ACTUALLY 84 DEGREES IN THE
 COACH. THE CUSTOMER DID SAY THAT IT
 FELT HOT WHEN HE WENT IN TO CHECK THE
 THERMOSTAT AND THE THERMOMETER.
 CAUSE: AC NOT WORKING PROPERLY

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Job #  Description                      JOB INFORMATION                      Type Bill To
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CORRECTION:  INSPECTED SYSTEM MISSING TO VENTS TO
              FRONT OF TRAILER ON DOORSIDE  FOUND WITH
              MISSING VENTS IT CAUSED TO MUCH
              PRESSURE IN PUSHING COLD AIR INTO
              INTAKE SIDE ADDED TWO NEW VENTS ONE AT
              ENTRY DOOR AND ONE IN THE BEDROOM TESTED
              SYSTEM AND IT WORKS PROPERLY

4  Transferred to BAS*64697 on 12 JUL 21 Estimate      W      49672  RIVER
   amount was 0.00 CUSTOMER STATES THAT THE TOP TRIM ON
   THE REFRIDGERATOR FELL OFF AND WONT STAY ON.  IT IS
   LAYING IN THE SINK

5  COMPLAINT:  CUSTOMER STATES THAT THERE IS WATER      W      49672  RIVER
              LEAKING UNDER THE BATHROOM SINK. FROM
              THE HOT SIDE ON THE PUMP
   CAUSE:      water leak under bathroom sink
   CORRECTION: removed acess panel pressureized system
              turned on water heater ,watched for
              leaks while working on other stuff .
              found water running down hotwater line
              .turned water off ,bleed pressure off
              ,removed hot water line and found cone
              washer bad .removed cone washer and
              installed new cone washer ,installed
              water line pressured system watched for
              leaks. no leaks .installed acess panel

6  COMPLAINT:  THE HOT WATER IS ON THE WRONG SIDE IN    W      49672  RIVER
              THE SHOWER
   CAUSE:      SHOWER FAUCET HAS HOT WATER ON COLD SIDE
   CORRECTION: REMOVED SCREWS CLEANED SEALER OFF PULLED
              SHOWER FAUCET OUT FOUND WATER LINES ON
              WRONG .REMOVED WATER LINES  SWAPPED
              LINES PUT FAUCET ON WALL RESEALED AND
              TESTED

7  COMPLAINT:  CUSTOMER STATES THAT THE SCREEN DOOR    W      49672  RIVER
              LATCH IS STICKING. AND SAID THERE IS NO
              ADJING IT
   CAUSE:      SCREEN DOOR LATCH CETCHING WHEN OPENING
              ENTRANCE DOOR
   CORRECTION: INSPECTED AND FOUND NO ADJUSTMENT LEFT
              ON SCREEN DOOR .REMOVED SCREWS ON SCREEN
              DOOR CATCH MOVED THEM OVER QUATER INCH .
              TESTED DOOR OPERATION WORKS PROPERLY

8  COMPLAINT:  CUSTOMER STATES THAT THE ENTRANCE DOOR  I      SEP  SERVI
              STICKS ALONG THE FRAME ON THE TOP OF THE
              DOOR
   CAUSE:      ENTRANCE DOOR STICKS
   CORRECTION: INSPECTED DOOR AFTER ADJUSTING SCREEN
              DOOR DOOR NOW OPENS EASY ,INSPECTED FOR
              MARKS THAT WOULD SHOW SIGNS OF IT

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- 9 COMPLAINT: DRAGGING DID NOT FIND ANY
CUSTOMER STATES THAT THE ENTANCE DOOR W 49672 RIVER
LOCK IS MESSED UP AND IS VERY DIFFICULT
TO UNLOCK WHEN CUSTOMER IS ABLE TO GET
IT LOCKED.
CAUSE: ENTRANCE DOOR WILL NOT LOCK
CORRECTION: INSPECTED FOUND HOLE BEHIND STRICKER
PLATE WAS NOT DEEP ENOUGH FOR DOOR TO
LATCH PROPERLY AND DEAD BOLT TO WORK .
REMOVED STRICKER PLATE GROUND HOLE
DEEPER ,INSTALLED STRICKER PLATE TESTED
LOCKS OPERATION
- 10 COMPLAINT: CUSTOMER STATES THAT THE STORAGE DOORS W 49672 RIVER
WONT LOCK. CUSTOMER HAS TO REALLY PUSH
IN TO LOCK AND THE KITCHEN ONE WILL NOT
LOCK AT ALL
CAUSE: STORAGE DOORS HARD TO LOCK
CORRECTION: TESTED AND ADJUSTED ALL COMPARTMENT
DOORS . ADJUSTED TAB ON LOCKS
- 11 COMPLAINT: CUSTOMER STATES THAT THE REAR RUNNING W 49672 RIVER
LIGHTS ARE FULL OF WATER.
CAUSE: RUNNING LIGHTS LEAKING WATER INTO LIGHTS
CORRECTION: INSPECTED MARKER LIGHTS AND FOUND NOT
PROPERLY SEALED, RESEALED AROUND REAR
MARKER LIGHTS
- 12 COMPLAINT: CUSTOMER STATES THAT THE KITCHEN HOT W 49672 RIVER
SIDE IS ON THE WRONG SIDE
CAUSE: HOT WATER LINES HOOKED UP BACKWARDS IN
SHOWER
CORRECTION: REMOVED SCREWS OD SHOWER FAUCET ,PULLED
FAUCET OUT FOUND WATER LINES HOOKED UP
BACKWARDS .REMOVED WATER LINES AND
SWAPPED SIDE ON FAUCET .TESTED
- 13 COMPLAINT: CUSTOMER STATES THAT WHEN FILLING THE W 49672 RIVER
FRESH TNAK HE FILLED IT TO FULL AND
WATER STARTED TO COME OUT FROM UNDER THE
CAMPER AND IT WAS NOT THE OVER FLOW TUBE
CAUSE: WHEN WATER TANK IS FULL IT LEAKS. PUT
UNDERBELLY BACK UP AND SCREWED TO FRAME
TAPED UP ALL HOLES AROUND WATER TANK
DRAIN
CORRECTION: DROPPED UNDER BELLY FILLED TANK TO FULL
CHECKED FOR LEAKS FOUND WATER LEAKING
AROND FILL HOSE ,TIGHTENED UP CLAMP AND
ADDED A CLAMP CHECKED FOR LEAKS NO LEAK
- 14 COMPLAINT: CHECK THE SHOWER WHEN TANKING A SHOWER W 49672 RIVER
CUSTOMER SAID THAT WATER IS GETTING
OUTSIDE DURING A SHOWER
CAUSE: SHOWER LEAKING WATER ON FLOOR WHILE
SHOWERING
CORRECTION: INSPECTED AND FOUND SHOWER SURROUND WAS
NOT SEALED TO SHOWER PAN . SILICONE

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SEALED OUTSIDE OF SHOWER SURROUND
MOULDING TO SHOWER PAN

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Job # Part No      Description      PARTS      Bill to      Qty      Price      Total
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3      08-0170      94271 PW COOLVENT      W-49672      0      8.25      0.00
3      08-0171      94270 PW COOL VENT      W-49672      0      7.62      0.00
4      4471004653    S,EYEBROW ASM SNAP-ON/LOG W-49672      0      5.55      0.00
3      FACC12SA-BL    SINGLE ZONE CONTRO      W-49672      0      59.36      0.00
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Job#  Lab Code  Description      LABOUR      Mech Bill to      Hrs      Rate      Total
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1  Z990      MISC LABOUR CODE (EXTE GWG W-49672      0.00      130.00      0.00
1  Z990      MISC LABOUR CODE (EXTE GWG W-49672      0.00      130.00      0.00
1  Z990      MISC LABOUR CODE (EXTE BB  W-49672      0.00      130.00      0.00
1  Z990      MISC LABOUR CODE (EXTE GWG W-49672      0.00      130.00      0.00
1  Z990      MISC LABOUR CODE (EXTE BB  W-49672      0.00      130.00      0.00
2  Z990      MISC LABOUR CODE (EXTE GWG W-49672      0.55      130.00      71.50
2  Z990      MISC LABOUR CODE (EXTE GWG W-49672      0.45      130.00      58.50
3  Z990      MISC LABOUR CODE (EXTE GWG W-49672      0.00      130.00      0.00
3  Z990      MISC LABOUR CODE (EXTE GWG W-49672      0.00      130.00      0.00
3  Z990      MISC LABOUR CODE (EXTE GWG W-49672      0.00      130.00      0.00
3  Z990      MISC LABOUR CODE (EXTE GWG W-49672      0.00      130.00      0.00
4  Z990      MISC LABOUR CODE (EXTE GWG W-49672      0.00      130.00      0.00
4  Z990      MISC LABOUR CODE (EXTE GWG W-49672      0.00      130.00      0.00
4  Z990      MISC LABOUR CODE (EXTE GWG W-49672      0.00      130.00      0.00
5  Z990      MISC LABOUR CODE (EXTE GWG W-49672      0.00      130.00      0.00
5  Z990      MISC LABOUR CODE (EXTE GWG W-49672      0.37      130.00      48.10
5  Z990      MISC LABOUR CODE (EXTE GWG W-49672      0.20      130.00      26.00
5  Z990      MISC LABOUR CODE (EXTE GWG W-49672      0.43      130.00      55.90
6  Z990      MISC LABOUR CODE (EXTE GWG W-49672      1.00      130.00      130.00
7  Z990      MISC LABOUR CODE (EXTE GWG W-49672      1.00      130.00      130.00
8  Z990      MISC LABOUR CODE (EXTE GWG I-SEP      0.00      25.00      0.00
9  Z990      MISC LABOUR CODE (EXTE GWG W-49672      1.00      130.00      130.00
10 Z990      MISC LABOUR CODE (EXTE GWG W-49672      0.86      130.00      111.80
10 Z990      MISC LABOUR CODE (EXTE GWG W-49672      0.14      130.00      18.20
11 Z990      MISC LABOUR CODE (EXTE GWG W-49672      1.00      130.00      130.00
12 Z990      MISC LABOUR CODE (EXTE GWG W-49672      0.98      130.00      127.40
12 Z990      MISC LABOUR CODE (EXTE GWG W-49672      0.02      130.00      2.60
13 Z990      MISC LABOUR CODE (EXTE GWG W-49672      0.00      130.00      0.00
13 Z990      MISC LABOUR CODE (EXTE GWG W-49672      0.51      130.00      66.30
13 Z990      MISC LABOUR CODE (EXTE GWG W-49672      0.49      130.00      63.70
14 Z990      MISC LABOUR CODE (EXTE GWG W-49672      1.00      130.00      130.00
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Job #  Excode      Description      EXTRAS      bill to      Qty      Price      Total
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4  FRT      UPS-REFER TRIM      W-49672      0.00      12.19      0.00
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CUSTOMER COMMENTS*****
A/C CONTROL IN BACKROOM 7-12-21...CAM
DH EMAILED FURRIION AGAIN. STARTED CLAIM
REFER TRIM IN BACKROOM 7-5-21...CAM
EMAILED ORDER FOR (2) 2" CABINET STILES, (2) 2.5" CABINET
STILES AND (2) BATTEN STRIPS.... PER BRETT.

GARRY BROUGHT VENTS UP FOR WARRANTY SHELF. 6-11-21 MAB

Dear Denny ,

Thank you for contacting Furrion Customer Service. Your request
has been received and case number 00208594 has been assigned. Due
to an increase in requests response may be delayed. Please
reference this case number in any future communications regarding
this matter.

Best Regards,

Furrion Customer Support

BILLINGS SUMMARY*****
Type Bill Id Parts Labour Sublet Extras Tax Total

W 49672 0.00 1300.00 0.00 0.00 0.00 1,300.00

 Totals 0.00 1300.00 0.00 0.00 0.00 1,300.00