

BASDEN RV CENTER, INC D.B.A. AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 64333
MANUFACTURER'S CLAIM #:

Manufacturer: 49672 - RIVERSIDE RV
Customer: 12037 - WAYNE M. BILSKIE
Address: 7510 LOWER MT VERNON RD MT. VERNON, IN

47620

Phone: 812-459-7565

Stock Number: 10670 - 2021 INTREPID 279RBC 59CCC3628ML003956

VIN: 59CCC3628ML003956 HIN: SER#: 59CCC3628ML003956

Mileage: 0 Work Order Comp: 30 JUN 21

Auth. No: Dealer #:

Warr. Date: 22 APR 21 Work Order Date: 03 JUN 21 Inv #: 370571

WO # Job # Description JOB INFORMATION

64333 2 CUSTOMER STATES THAT SOME OF THE SEALANT ON THE ROOF WHERE THE
BATHROOM VENT MEETS THE SHOWER SUNROOF IS MISSING. CUSTOMER HAS
NOTICED WATER RUNNING IN AROUND SUNROOF. CUSTOMER APPLIED
SILICONE TO OUTER SIDE TO STOP WATER FROM COMING IN. PLEASE
INSPECT AND SEE IF FURTHER REPAIRS ARE NEEDED TO CORRECT PROBLEM
PROPERLY.
ROOF AT SKYLIGHT
INSPECTED FOUND SPOT ON ROOF AT SKYLIGHT THAT WAS NOT PROPERLY
SEALED .CLEANED OFF AND SEALED WITH DYCOR SEALER

64333 5 CUSTOMER STATES THAT THERE IS WATER LEAKING UNDER THE BATHROOM
SINK. FROM THE HOT SIDE ON THE PUMP
water leak under bathroom sink
removed acess panel pressureized system turned on water heater
,watched for leaks while working on other stuff . found water
running down hotwater line .turned water off ,bleed pressure off
,removed hot water line and found cone washer bad .removed cone
washer and installed new cone washer ,installed water line
pressured system watched for leaks. no leaks .installed acess
panel

64333 6 THE HOT WATER IS ON THE WRONG SIDE IN THE SHOWER
SHOWER FAUCET HAS HOT WATER ON COLD SIDE
REMOVED SCREWS CLEANED SEALER OFF PULLED SHOWER FAUCET OUT FOUND
WATER LINES ON WRONG .REMOVED WATER LINES SWAPPED LINES PUT
FAUCET ON WALL RESEALED AND TESTED

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WO #      Job #      Description      JOB INFORMATION
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64333      7      CUSTOMER STATES THAT THE SCREEN DOOR LATCH IS STICKING. AND SAID
              THERE IS NO ADJING IT
              SCREEN DOOR LATCH CETCHING WHEN OPENING ENTRANCE DOOR
              INSPECTED AND FOUND NO ADJUSTMENT LEFT ON SCREEN DOOR .REMOVED
              SCREWS ON SCREEN DOOR CATCH MOVED THEM OVER QUATER INCH . TESTED
              DOOR OPERATION WORKS PROPERLY

64333      9      CUSTOMER STATES THAT THE ENTANCE DOOR LOCK IS MESSED UP AND IS
              VERY DIFFICULT TO UNLOCK WHEN CUSTOMER IS ABLE TO GET IT LOCKED.
              ENTRANCE DOOR WILL NOT LOCK
              INSPECTED FOUND HOLE BEHIND STRICKER PLATE WAS NOT DEEP ENOUGH
              FOR DOOR TO LATCH PROPERLY AND DEAD BOLT TO WORK . REMOVED
              STRICKER PLATE GROUND HOLE DEEPER ,INSTALLED STRICKER PLATE
              TESTED LOCKS OPERATION

64333      10     CUSTOMER STATES THAT THE STORAGE DOORS WONT LOCK. CUSTOMER HAS TO
              REALLY PUSH IN TO LOCK AND THE KITCHEN ONE WILL NOT LOCK AT ALL
              STORAGE DOORS HARD TO LOCK
              TESTED AND ADJUSTED ALL COMPARTMENT DOORS . ADJUSTED TAB ON LOCKS

64333      11     CUSTOMER STATES THAT THE REAR RUNNING LIGHTS ARE FULL OF WATER.
              RUNNING LIGHTS LEAKING WATER INTO LIGHTS
              INSPECTED MARKER LIGHTS AND FOUND NOT PROPERLY SEALED, RESEALED
              AROUND REAR MARKER LIGHTS

64333      12     CUSTOMER STATES THAT THE KITCHEN HOT SIDE IS ON THE WRONG SIDE
              HOT WATER LINES HOOKED UP BACKWARDS IN SHOWER
              REMOVED SCREWS OD SHOWER FAUCET ,PULLED FAUCET OUT FOUND WATER
              LINES HOOKED UP BACKWARDS .REMOVED WATER LINES AND SWAPPED SIDE
              ON FAUCET .TESTED

64333      13     CUSTOMER STATES THAT WHEN FILLING THE FRESH TNAK HE FILLED IT TO
              FULL AND WATER STARTED TO COME OUT FROM UNDER THE CAMPER AND IT
              WAS NOT THE OVER FLOW TUBE
              WHEN WATER TANK IS FULL IT LEAKS. PUT UNDERBELLY BACK UP AND
              SCREWED TO FRAME TAPED UP ALL HOLES AROUND WATER TANK DRAIN
              DROPPED UNDER BELLY FILLED TANK TO FULL CHECKED FOR LEAKS FOUND
              WATER LEAKING AROND FILL HOSE ,TIGHTENED UP CLAMP AND ADDED A
              CLAMP CHECKED FOR LEAKS NO LEAK

64333      14     CHECK THE SHOWER WHEN TANKING A SHOWER CUSTOMER SAID THAT WATER
              IS GETTING OUTSIDE DURING A SHOWER
              SHOWER LEAKING WATER ON FLOOR WHILE SHOWERING
              INSPECTED AND FOUND SHOWER SURROUND WAS NOT SEALED TO SHOWER PAN
              . SILICONE SEALED OUTSIDE OF SHOWER SURROUND MOULDING TO SHOWER

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 WO # Job # Description JOB INFORMATION

PAN

 Lab Code Job# Description LABOUR Hrs Rate Total

 Z990 2 MISC LABOUR CODE (EXTERNAL) 0.55 130.00 71.50
 Z990 2 MISC LABOUR CODE (EXTERNAL) 0.45 130.00 58.50
 Z990 5 MISC LABOUR CODE (EXTERNAL) 0.00 130.00 0.00
 Z990 5 MISC LABOUR CODE (EXTERNAL) 0.37 130.00 48.10
 Z990 5 MISC LABOUR CODE (EXTERNAL) 0.20 130.00 26.00
 Z990 5 MISC LABOUR CODE (EXTERNAL) 0.43 130.00 55.90
 Z990 6 MISC LABOUR CODE (EXTERNAL) 1.00 130.00 130.00
 Z990 7 MISC LABOUR CODE (EXTERNAL) 1.00 130.00 130.00
 Z990 9 MISC LABOUR CODE (EXTERNAL) 1.00 130.00 130.00
 Z990 10 MISC LABOUR CODE (EXTERNAL) 0.86 130.00 111.80
 Z990 10 MISC LABOUR CODE (EXTERNAL) 0.14 130.00 18.20
 Z990 11 MISC LABOUR CODE (EXTERNAL) 1.00 130.00 130.00
 Z990 12 MISC LABOUR CODE (EXTERNAL) 0.98 130.00 127.40
 Z990 12 MISC LABOUR CODE (EXTERNAL) 0.02 130.00 2.60
 Z990 13 MISC LABOUR CODE (EXTERNAL) 0.00 130.00 0.00
 Z990 13 MISC LABOUR CODE (EXTERNAL) 0.51 130.00 66.30
 Z990 13 MISC LABOUR CODE (EXTERNAL) 0.49 130.00 63.70
 Z990 14 MISC LABOUR CODE (EXTERNAL) 1.00 130.00 130.00

Parts Total: 0.00
 Labour Total: 1,300.00
 Sublet Total: 0.00
 Extras Total: 0.00

>>>> Claim Total: 1,300.00

Customer Signature: _____

Date: _____