



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 64322
Promised Date: 25 JUN 21

CUSTOMER WORK ORDER

WO #: 64322 (Appointment Date: 03 JUN 2021 - Time: 09:00am)

Customer: 48822 - FISHER, DALE L. -
618-240-9297

Tag:

Author: BJW

Location: 0614 REPAIRS ARE
AUTHORIZED. GET REPIARS
COMPLETE

Stock #: 10357

Stock Desc: (10357) 2020 FOREST
RIVER CHEROKEE 264DBH

Chassis #: 4X4TCKB27LX142284

Serial #: 4X4TCKB27LX142284

Mileage:

Licence:

Invoice #: 362984

Date In: 02 JUN 21

Promised: 25 JUN 21

Date Sched:

Completed: 14 JUN 21

Warr. Date: 11 JUN 20

Job #1 - Warranty

COMPLAINT: WHEN THE SLIDE COMES OUT, THERE IS MORE OF A GAP ON ONE SIDE OF THE SLIDE THAN THERE IS ON THE OTHER SIDE. ALSO, WHEN THE TRAILER IS LEVEL, THE SLIDE IS ABOUT A HALF A BUBBLE OFF.

CORRECTION: PUT ROOM OUT. TOOK PICS OF SIDE MEASURMENTS. FRONT SIDE READ 3 1/4" AND REAR SIDE MEASURED 1 3/4". ADJUSTED ROOM SO BOTH SIDES MEASURED THE SAME. NOW ITS A 1 1/4". LUBED SEALS ALSO. TOOK PICS OF MY LEVEL ON SLIDEROOM FLOOR AND TRAILER FLOOR. LOOKS GOOD. THEY SAID THE SIDEING DOESNT LINE UP FROM THE SLIDEROOM TO THE FRONT SIDING. TOOK PICS. NOTHING CAN BE DONE ABOUT THIS

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BB	130.00
Subtotal for Job #1:			130.00

Job #2 - External

COMPLAINT: CUSTOMER REQUESTS TO HAVE THE ANODE ROD REPLACED.

CORRECTION: put in a new rod. put old one inside of door

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BB	N/C

Parts

Part #	Description	Qty	Price	Total
09-0211	11563 SUBURBAN ANODE ROD	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #2: 0.00

Parts Total: 0.00
Labour Total: 130.00
Sublet Total: 0.00
Extras Total: 0.00
WORK ORDER TOTAL: 130.00



Customer #: 48822
FISHER, DALE L.

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 14 Jun 2021

W/O: 64322
Promised Date: 25 JUN 21



Customer #: 48822
FISHER, DALE L.



FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	632545
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
		VIN	4X4TCKB27LX142284
EVANSVILLE, IN 47725		CHASSIS VIN	
USA		MILEAGE	0
		SITE/WAREHOUSE	017 / 017A
Labor rate:	\$130.00	ITEM #	ACKT264DBH
OWNER INFORMATION		DEALER RO #	64322
DALE L. FISHER		CLAIM START DATE	06/05/2021
		CLAIM END DATE	01/01/1900
814 W 11TH AVE			
Mount Carmel, IL 62863			
USA			
Retail Date of Purchase	06/09/2020	WARRANTY EXPIRATION DATE	06/09/2021

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description			
	10-12-02-00-000217	Slide Out Rollers - Frame & Chassis/Slide Out System - Lippert/Adjust/No Tread Code			
	Complaint, Cause, Correction				
	Original Note : bhoffman@americanrvcenter.com, 2021-06-05 12:33:26 :: WHEN THE SLIDE COMES OUT, THERE IS MORE OF A GAP ON ONE SIDE OF THE SLIDE THAN THERE IS ON THE OTHER SIDE. ALSO, WHEN THE TRAILER IS LEVEL, THE SLIDE IS ABOUT A HALF A BUBBLE OFF. PUT ROOM OUT. TOOK PICS OF SIDE MEASUREMENTS. FRONT SIDE READ 3\4" AND REAR SIDE MEASURED 1 3\4". ADJUSTED ROOM SO BOTH SIDES MEASURED THE SAME. NOW ITS A 1 1\4". LUBED SEALS ALSO. TOOK PICS OF MY LEVEL ON SLIDEROOM FLOOR AND TRAILER FLOOR. LOOKS GOOD.				
	Model #	Dlr Sub Hrs	1.00	Sub Labor Amt	\$130.00
	Serial #	Appr Hrs	1.00	Appr Labor Amt	\$130.00
	Notes				
	thank you				

Submitted	Labor Amt	\$130.00	Approved	Labor Amt	\$130.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$130.00		Total	\$130.00

DEALER	DATE
SIGNATURE	
I certify that I have performed these repairs consistent with Forest River Policies.	

CUSTOMER	DATE
SIGNATURE	
All repairs described have been inspected and are satisfactory.	