



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 64312
Promised Date: 30 JUN 21

CUSTOMER WORK ORDER

WO #: 64312 (Appointment Date: 01 JUN 2021 - Time: 07:00am)

Customer: 40230 - YORK, WILLIAM E. -
812-431-8450
Tag:
Author: BH
Location: 0720CHECK WORK AND GET
WITH WARRANTY

Stock #: 10401
Stock Desc: (10401) 2020 KEYSTONE
SPRINGDALE 253FWRE
Chassis #: 4YDF25324L3103050
Serial #: 4YDF25324L3103050
Mileage:
Licence:

Invoice #:
Date In: 01 JUN 21
Promised: 30 JUN 21
Date Sched:
Completed: 21 JUL 21
Warr. Date: 01 JUN 20

Job #1 - Warranty

COMPLAINT: FRONT CLOEST SLIDE LEAKING AT SAME CORNER

CORRECTION: INSTALLED NEW SEALS AROUND THE CABLES AND ADDED BEES WAX TO THE CABLES AFTER SITTING IN SEVERAL RAINS AND THE RAIN OVER THIS WEEKEND 7-18 I CHECKED AND HAD NO WATER INSIDE THE TRAILER ON FLOOR NOR ON THE CARPET. THIS IS SOMETHING THAT MIGHT NEED DONE AGAIN IN THE FUTURE DUE TO THE MOVING PARTS THAT WEAR OUT.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	390.00

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	0.00	0.00

Subtotal for Job #1: 390.00

Job #2 - Internal

COMPLAINT: CUSTOMER STATES THAT THE AWNING FABRIC IS NOT IN THE TRACK PROPERLY ON THE RIGHT SIDE WHEN THE FABRIC ATTACHES TO THE CAMPER.

CORRECTION: REINSTALLED CANVAS BACK IN THE TRACK ADDED SCREWS IN RAIL TO HOLD IN PLACE . ALSO THE AWING WAS RETRACTED INCORRETLY SOMEONE RAN AWING N REVERSE AND THE CANVAS WAS ROLLED FROM THE BOTTOM IT SHOULD BE OVER THE TOP OF THE TUBE.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	BRM	N/C

Subtotal for Job #2: 0.00



Customer #: 40230
YORK, WILLIAM E.



Parts Total: 0.00
Labour Total: 390.00
Sublet Total: 0.00
Extras Total: 0.00
WORK ORDER TOTAL: 390.00

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Date: 21 Jul 2021

Customer Signature : _____

Customer Work Order

W/O: 64312
Promised Date: 30 JUN 21



Customer #: 40230
YORK, WILLIAM E.



e-Authorization

7/21/20
11:52:28

Pre-Authorization number PA02880907 Reference no: 64312 Status: Approved Approved by stuml Approved date 7/19/2021
 Retailer Name Address VIN Retail sold on

34 Basden's American RV Basden's American RV 4YDF25324L3103050 5/23/2020
 600 E Baseline Rd
 Evansville, IN 47725

Item Root Description Sublet Sub hours Approved hours Actual hours Qty Base hours Complaint / Cause / Correction

1 2105215B Slide Out Box, Me 0.00 3.00 3.00 1 0.50

Complaint: FRONT CLOEST SLIDE LEAKING AT SAME CORNER
 Cause: WATER GETTING IN
 Correction: PER LANDON STUMP WE REVIEWED THE LEAK DIAG TIPS THAT HE SENT AND INSTALLED NEW SEALS AROUND THE CABLES AND ADDED BEES WAX TO THE CABLES AFTER SITTING IN SEVERAL RAINS AND THE RAIN OVER THIS WEEKEND 7-18 I CHECKED AND HAD NO WATER INSIDE THE TRAILER ON FLOOR NOR ON THE CARPET.
 KRV - Approved as a Goodwill gesture (non-warranty).

Pre-Authorization number PA02880907

3.00
 3.00

For paper claims only use one pre-authorization number per warranty claim. For multiple copies of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the