600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 64277
Promised Date: 31 MAY 21

CUSTOMER WORK ORDER

WO #: 64277
Customer: 51300 - TOWNSEND, KIMBERLY S. - 812-499-4598
Tag:
Author: BH
Location: 0602 BH WAITING ON CUSOTMER

Stock #: 10746
Stock Desc: 2021 TT COACHMEN FREEDOM EXPRESS 192RBS
Chassis #: 5ZT2FEHBXMW019022
Serial #: 5ZT2FEHBXMW019022
Mileage:
Licence:

Invoice #:
Date In: 24 MAY 21
Promised: 31 MAY 21
Date Sched:
Completed: 28 MAY 21
Warr. Date: 08 MAY 21

Job #1 - Warranty

COMPLAINT: FRIDGE DOOR HANDLE BROKEN CUSTOMER TRIED TO OPEN THE FRIDGE AND THE HANDLE BROKE

CAUSE: DOOR HANDLE IS BROKEN

CORRECTION: REPLACE DOOR HANDLE

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	65.00

Parts

Part #	Description	Qty	Price	Total
080611	S,STD DR HANDLE COMBO	1.00	36.64	36.64

Subtotal for Job #1: 101.64

Parts Total:	36.64
Labour Total:	65.00
Sublet Total:	0.00
Extras Total:	0.00
WORK ORDER TOTAL:	**101.64**

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____ Date: 28 May 2021

Customer #: 51300
TOWNSEND, KIMBERLY S.

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FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106

BASDEN RV CENTER INC

DBA AMERICAN RV CENTER
600 E BASELINE ROAD

EVANSVILLE, IN 47725
USA

Labor rate: $130.00

OWNER INFORMATION

KIMBERLY TOWNSEND

4315 UPPER MOUNT VERNON RD
Evansville, IN 47712
USA

CLAIM STATUS	Authorized
CLAIM	623010
CLAIM ORIGIN	WEB
ORIGINAL CLAIM ID	
VIN	5ZT2FEHBXMW019022
CHASSIS VIN	
MILEAGE	0
SITE/WAREHOUSE	320 / 320
ITEM #	FET192RBS-320
DEALER RO #	64277
CLAIM START DATE	05/28/2021
CLAIM END DATE	01/01/1900

Retail Date of Purchase 05/08/2021 **WARRANTY EXPIRATION DATE** 05/08/2022

Claim Line Details

Labor

Line# 1

Operation Code
70-157-01-00-001822

Operational Description
Dometic Refrigerator or Freezer Door Handle - Appliances/Refrigerator (Dometic)/Replace/No Tread Code

Complaint, Cause, Correction
Original Note : bhoffman@americanrvcenter.com, 2021-05-28 12:48:26 :: CUSTOMER STATES THAT WHEN THEY GOT HOME TO FILL THE FRIDGE FULL OF FOOD THAT THE HANDLE WAS BROKEN HANDLE IS BROKEN AND NEED REPLACED

Model #	DM2872RBX	**Dlr Sub Hrs**	0.50	**Sub Labor Amt**	$65.00
Serial #	11398208	**Appr Hrs**	0.50	**Appr Labor Amt**	$65.00

Notes

Submitted	Labor Amt	$65.00	**Approved**	Labor Amt	$65.00
	Parts & Freight	$0.00		Parts & Freight	$0.00
	Total	$65.00		Total	$65.00

DEALER SIGNATURE **DATE**

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER SIGNATURE **DATE**

All repairs described have been inspected and are satisfactory.