



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 64259
Promised Date: 25 MAY 21

CUSTOMER WORK ORDER

WO #: 64259 (Appointment Date: 21 MAY 2021 - Time: 07:00am)

Customer: 50849 - WILSON, SHELLEY -
812-781-1782

Tag:
Author: BH
Location: 0526 CUSTOMER NEEDS
TODAY

Stock #:
Stock Desc: 2021 TT COACHMEN APEX
300BHS
Chassis #: 5ZT2CXVB7MS039521
Serial #: 5ZT2CXVB7MS039521
Mileage:
Licence:

Invoice #:
Date In: 21 MAY 21
Promised: 25 MAY 21
Date Sched:
Completed: 27 MAY 21
Warr. Date: 22 FEB 21

Job #1 - Warranty

COMPLAINT: WATER HEATER NOT WORKING BLACK SOOT UP THE SIDE OF THE CAMPER.

CAUSE: WATER HEATER

CORRECTION: TESTED WATER HEATER ,CHECKED FLAME IT WAS A LITTLE RICH CAUSING SOOT BUILD UP. CLEANED AND ADJUSTED AIR FUEL MIXTURE

Labor

| Code | Description | Mechanic | Total |
|------|-----------------------------|----------|-------|
| Z990 | MISC LABOUR CODE (EXTERNAL) | GWG | 65.00 |

Other Services

| Code | Description | Qty | Price | Total |
|------|---------------|------|-------|-------|
| SS | SHOP SUPPLIES | 1.00 | 0.00 | 0.00 |

Subtotal for Job #1: 65.00

| | |
|--------------------------|--------------|
| Parts Total: | 0.00 |
| Labour Total: | 65.00 |
| Sublet Total: | 0.00 |
| Extras Total: | 0.00 |
| WORK ORDER TOTAL: | 65.00 |

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 27 May 2021



Customer #: 50849
WILSON, SHELLEY



FOREST RIVER WARRANTY CLAIM FORM

| | | | |
|--------------------------------|------------|---------------------------------|-------------------|
| DEALER ACCOUNT # | 0005106 | CLAIM STATUS | Authorized |
| BASDEN RV CENTER INC | | CLAIM | 619018 |
| DBA AMERICAN RV CENTER | | CLAIM ORIGIN | WEB |
| 600 E BASELINE ROAD | | ORIGINAL CLAIM ID | |
| EVANSVILLE, IN 47725 | | VIN | 5ZT2CXVB7MS039521 |
| USA | | CHASSIS VIN | |
| | | MILEAGE | 0 |
| | | SITE/WAREHOUSE | 220 / 220A |
| Labor rate: | \$130.00 | ITEM # | APTT300BHS |
| OWNER INFORMATION | | DEALER RO # | 64259 |
| SHELLEY WILSON | | CLAIM START DATE | 05/26/2021 |
| 342 EMMICK ST | | CLAIM END DATE | 01/01/1900 |
| Mount Vernon, IN 47620 | | | |
| USA | | | |
| Retail Date of Purchase | 02/26/2021 | WARRANTY EXPIRATION DATE | 02/26/2022 |

Claim Line Details

Labor

| | | |
|----------------|---|--|
| Line# 1 | Operation Code 70-168-01-00-002016 | Operational Description Water Heater Main Burner - Pilot - Appliances/Water Heater (Dometic, Atwood)/Replace/No Tread Code |
| | Complaint, Cause, Correction | |
| | Original Note : bjwright@americanrvcenter.com, 2021-05-26 11:15:32 :: WATER HEATER NOT WORKING BLACK SOOT UP THE SIDE OF THE CAMPER. TESTED WATER HEATER FUNCTION. TESTED WATER HEATER ,CHECKED FLAME IT WAS A LITTLE RICH CAUSING SOOT BUILD UP. CLEANED AND ADJUSTED AIR FUEL MIXTURE | |
| | Model # GC6AA-10E | Dlr Sub Hrs 1.00 |
| | Serial # 03394719 | Appr Hrs 0.50 |
| | | Sub Labor Amt \$130.00 |
| | | Appr Labor Amt \$65.00 |

Notes

Time is too heavy for repair

| | | | | | |
|------------------|----------------------------|----------|-----------------|----------------------------|---------|
| Submitted | Labor Amt | \$130.00 | Approved | Labor Amt | \$65.00 |
| | Parts & Freight | \$0.00 | | Parts & Freight | \$0.00 |
| | Total | \$130.00 | | Total | \$65.00 |

DEALER _____ **DATE** _____
SIGNATURE
 I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER _____ **DATE** _____
SIGNATURE
 All repairs described have been inspected and are satisfactory.