



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 64243
Promised Date: 21 MAY 21

CUSTOMER WORK ORDER

WO #: 64243

Customer: 51390 - TEAGUE, JAMES O. -
812-798-0963
Tag:
Author: BH
Location: 0604 SEE IF FR HAS
AUTHORIZED YET

Stock #: 10878
Stock Desc: 2021 TT FOREST RIVER
CHEROKEE 274BRB
Chassis #: 4X4TCKC2XMX152596
Serial #: 4X4TCKC2XMX152596
Mileage:
Licence:

Invoice #:
Date In: 19 MAY 21
Promised: 21 MAY 21
Date Sched:
Completed: 30 MAY 21
Warr. Date: 21 MAY 21

Job #PDINTT - Internal

COMPLAINT: PDI - NEW TRAVEL TRAILER

CORRECTION: short PDI, check tires, lug nuts, brakes, breakawy, roof, lights, back center light dose not work, fill LP tanks, (12 gallons) LP drop test, check roof, AC, 2 refers, water heater, furnace fill and drain water tanks, check water systems, found monitor panel not reading tanks,

Labor

Code	Description	Mechanic	Total
Z991	MISC LABOUR CODE (INTERNAL)	JP	N/C
Z991	MISC LABOUR CODE (INTERNAL)	JP	N/C
Z991	MISC LABOUR CODE (INTERNAL)	JP	N/C
Z991	MISC LABOUR CODE (INTERNAL)	JP	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C
LPGI	LP - UNIT SALES	12.00	N/C	N/C

Subtotal for Job #PDINTT: 0.00

Job #FPDINTT - Internal

COMPLAINT: FINAL PDI ON NEW TRAVEL TRAILERS

CORRECTION: install battery, short PDI, check tires, lug nuts, brakes, breakawy, roof, lights, back center light dose not work, fill LP tanks, (12 gallons) LP drop test, check roof, AC, 2 refers, water heater, furnace fill and drain water tanks, check water systems, found monitor panel not reading tanks,

Labor

Code	Description	Mechanic	Total
PDINTT	PDI - NEW TRAVEL TRAILER	JP	N/C

Subtotal for Job #FPDINTT: 0.00

Job #BCWT - Internal

COMPLAINT: BRAKE CONTROL & WIRING - PICKUP TRUCK ONLY

CORRECTION: INSTALLED BRAKE CONTROLER AND WIRING. USED OEM WIRING AND HOOKED UP WIRING UNDER HOOD. TESTED 7-WAY OUTPUT.

Labor

Code	Description	Mechanic	Total
BCWT	BRAKE CONTROL & WIRING - PICKUP	GAH	N/C

Parts

Part #	Description	Qty	Price	Total
--------	-------------	-----	-------	-------



Customer #: 51390
TEAGUE, JAMES O.



14636	7WAY PLASTIC CAR E	1.00	N/C	N/C
19-0938	9 WAY CONNECTOR -	1.00	N/C	N/C
19-1441	16-3030 30A CIRCUIT	1.00	N/C	N/C
51140	PROPORTIONAL BRAKE	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #BCWT: 0.00

Job #1 - Internal DISH TAILGATER

Parts

Part #	Description	Qty	Price	Total
VQ4900	VQ4900 KING TAILGA	1.00	N/C	N/C
3258	WALLY DISH RECEIVE	1.00	N/C	N/C

Subtotal for Job #1: 0.00

Job #EQUALIZER1000 - Internal COMPLAINT: INSTALL 1000# EQUALIZER HITCH

CORRECTION: get hitch and install on unit

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JP	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	JP	N/C

Parts

Part #	Description	Qty	Price	Total
710831	EQUALIZER 1000#/10	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #EQUALIZER1000: 0.00

Job #DELUXE - Internal DELUXE STARTER KIT

Parts

Part #	Description	Qty	Price	Total
41570	TST Lemon Drop-Ins	1.00	N/C	N/C
40052	40052 BRASS W.P. R	1.00	N/C	N/C
13-0181	40274 2-PLY TST TO	1.00	N/C	N/C
10-0281	22793 50' 5/8" DRI	1.00	N/C	N/C
5487	A10-1530HVP 15M -	1.00	N/C	N/C
39625	360 REVOLUTION 20'	1.00	N/C	N/C

Subtotal for Job #DELUXE: 0.00

Job #WALK - Internal COMPLAINT: WALK THRU

CAUSE: WALK - WALK THRU.

CORRECTION: Performed walk thru with customer. Showed operation of all appliances. Connected tow veh to new unit. Showed customer how to connect trailer to tow veh and mount sway bars. Show customer operation of back-up camera. Drove unit around to front lot.
 Estimated Amount: 180.00

Labor



Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C

Subtotal for Job #WALK:	0.00
-------------------------	------

Job #2 - Warranty

COMPLAINT: THE CENTER RUNNING LIGHT ON THE REAR IS INOPERATIVE

CAUSE: WIRE NOT CONNECTED IN WALL BEHIND LIGHT

CORRECTION: REMOVE LIGHT FROM WALL, PULL WIRES OUT OF WALL, FOUND WIRE NOT CONNECTED HANGING LOOSE IN WALL CONNECT WIRES, TEST REMOUNT LIGHT

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		0.00
Z990	MISC LABOUR CODE (EXTERNAL)	JP	52.00
Subtotal for Job #2:			52.00

Job #3 - Warranty

COMPLAINT: THE TANK MONITORS ARE NOT REGISTERING A READING AT ALL.

CAUSE: WIRING ARE HANGING LOOSE

CORRECTION: PULL MONITOR PANEL AND TRACE WIRES AND FOUND WIRE NOT CONNECTED HAGING LOOSE IN CABNET, CONNECT WIRES AND TEST, INSTALL PANEL IN CABNET,

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JP	39.00
Subtotal for Job #3:			39.00

Parts Total:	0.00
Labour Total:	91.00
Sublet Total:	0.00
Extras Total:	0.00
WORK ORDER TOTAL:	91.00

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 04 Jun 2021

W/O: 64243
Promised Date: 21 MAY 21



Customer #: 51390
TEAGUE, JAMES O.



FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	614564
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	4X4TCKC2XMX152596
USA		CHASSIS VIN	
		MILEAGE	0
		SITE/WAREHOUSE	017 / 017A
Labor rate:	\$130.00	ITEM #	ACKT274BRB
OWNER INFORMATION		DEALER RO #	64243
JAMES TEAGUE		CLAIM START DATE	05/22/2021
789 NE F ST		CLAIM END DATE	01/01/1900
Linton, IN 47441			
USA			
Retail Date of Purchase	05/21/2021	WARRANTY EXPIRATION DATE	05/21/2022

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description	
	40-106-01-12-001216	Clearance Light - Electrical/12 Volt Exterior/Replace/Exterior Lighting	
	Complaint, Cause, Correction		
	Original Note : bhoffman@americanrvcenter.com, 2021-05-22 15:40:35 :: THE CENTER MARKER LIGHT ON THE REAR IS INOPERATIVE WIRE NOT CONNECTED IN WALL BEHIND LIGHT REMOVE LIGHT FROM WALL, PULL WIRES OUT OF WALL, FOUND WIRE NOT CONNECTED HANGING LOOSE IN WALL CONNECT WIRES, TEST REMOUNT LIGHT		
	Model #	Dlr Sub Hrs	Sub Labor Amt
	Serial #	Appr Hrs	Appr Labor Amt
		0.40	\$52.00
		0.40	\$52.00

Notes

Labor

Line# 2	Operation Code	Operational Description	
	40-112-24-11-001350	Monitor Panel Wiring or Harness - Electrical/Monitor Panel/Repair/ Electrical	
	Complaint, Cause, Correction		
	Original Note : bhoffman@americanrvcenter.com, 2021-05-22 15:46:31 :: THE TANK MONITORS ARE NOT REGISTERING A READING AT ALL. WIRING ARE HANGING LOOSE PULL MONITOR PANEL AND TRACE WIRES AND FOUND WIRE NOT CONNECTED HAGING LOOSE IN CABINET, CONNECT WIRES AND TEST, INSTALL PANEL IN CABINET,		
	Model #	Dlr Sub Hrs	Sub Labor Amt
	Serial #	Appr Hrs	Appr Labor Amt
		0.30	\$39.00
		0.30	\$39.00

Notes

Submitted	Labor Amt	\$91.00	Approved	Labor Amt	\$91.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$91.00		Total	\$91.00

DEALER _____ **DATE** _____

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER _____ **DATE** _____

SIGNATURE

All repairs described have been inspected and are satisfactory.