



600 E. Baseline Rd.  
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200  
FAX 812.868.1012

W/O: 64238  
Promised Date: 31 MAY 21

### CUSTOMER WORK ORDER

WO #: 64238  
Customer: 43102 - LYTLE, JOHN -  
812-681-0232  
Tag: NOT HERE  
Author: BH  
Location: 0710 APT TO DROP OFF

Stock #: 10307  
Stock Desc: 2020 TT COACHMEN  
FREEDOM EXPRESS 324RLDSLE  
Chassis #: 5ZT2FEXB3LW010386  
Serial #: 5ZT2FEXB3LW010386  
Mileage:  
Licence:

Invoice #:  
Date In: 19 MAY 21  
Promised: 31 MAY 21  
Date Sched:  
Completed: 30 JUN 21  
Warr. Date: 15 JUN 20

#### Job #8 - Warranty

COMPLAINT: FRONT POWER JACK WILL NOT RASIE RIGHT

CAUSE: power front jack

CORRECTION: tested ran jack up and down multible times did not find a problem

#### Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GWG	32.50
Z990	MISC LABOUR CODE (EXTERNAL)	GWG	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	GWG	65.00

#### Parts

Part #	Description	Qty	Price	Total
5851	20300045 HIGH SPEE	1.00	195.44	195.44

#### Other Services

Code	Description	Qty	Price	Total
FRT	UPS-MOTOR	1.00	23.47	23.47

**Subtotal for Job #8: 316.41**

Parts Total:	195.44
Labour Total:	97.50
Sublet Total:	0.00
Extras Total:	23.47
<b>WORK ORDER TOTAL:</b>	<b>316.41</b>

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : \_\_\_\_\_

Date: 12 Jul 2021



Customer #: 43102  
LYTLE, JOHN



# FOREST RIVER WARRANTY CLAIM FORM

**DEALER ACCOUNT #** 0005106  
**BASDEN RV CENTER INC**  
**DBA AMERICAN RV CENTER**  
**600 E BASELINE ROAD**  
  
**EVANSVILLE, IN 47725**  
**USA**

**CLAIM STATUS** Authorized  
**CLAIM** 611925  
**CLAIM ORIGIN** WEB  
**ORIGINAL CLAIM ID**  
**VIN** 5ZT2FEXB3LW010386  
**CHASSIS VIN**  
**MILEAGE** 0  
**SITE/WAREHOUSE** 320 / 320  
**ITEM #** FET324RLDSLE-320  
**DEALER RO #** 64238  
**CLAIM START DATE** 05/20/2021  
**CLAIM END DATE** 01/01/1900

**Labor rate:** \$130.00

**OWNER INFORMATION**

**JOHN LYTLE**  
  
**8348 CRABAPPLE RD**  
**Sumner, IL 62466**  
**USA**

**Retail Date of Purchase** 06/09/2020

**WARRANTY EXPIRATION DATE** 06/09/2021

**Claim Line Details**

**Labor**

**Line# 1**

**Operation Code**  
 10-9-01-11-000165

**Operational Description**  
 BAL Electric Stabilizer Jack Motor - Frame & Chassis/Levelers,  
 Underbelly/Replace/Electrical

**Complaint, Cause, Correction**

Original Note : bhoffman@americanrvcenter.com, 2021-05-20 14:07:15 :: FRONT TOUNG JACK WILL NOT RAISE IT WILL RUN FOR ABOUT 15-30 SECS AND THEN IT STOPS AFTER ABOUT 20 SECS THE RESETABLE BREAKER RESET AND THEN YOU CAN USE IT AGAIN FOR 15-30 SECS THE JACK IS A AMP TEST OF 21.48 AMPS THAT IS OVER THE INSTALLED 20 AMP BREAKER NEED TO REPLACE THE JACK OR THE JACK MOTOR Additional Note : bhoffman@americanrvcenter.com, 2021-05-20 14:18:44 :: HAD TO PULL THE TOP OF THE JACK OFF AND DO TESTING FOR RYAN

<b>Model #</b>	<b>Dlr Sub Hrs</b>	1.50	<b>Sub Labor Amt</b>	\$195.00
<b>Serial #</b>	<b>Appr Hrs</b>	0.75	<b>Appr Labor Amt</b>	\$97.50

**Notes**

R&R power tongue jack 10-6-01-11-003301

**Submitted**  
 Labor Amt \$195.00  
 Parts & Freight \$0.00  
 Total \$195.00

**Approved**  
 Labor Amt \$97.50  
 Parts & Freight \$0.00  
 Total \$97.50

**DEALER** \_\_\_\_\_ **DATE** \_\_\_\_\_  
**SIGNATURE**

I certify that I have performed these repairs consistent with Forest River Policies.

**CUSTOMER** \_\_\_\_\_ **DATE** \_\_\_\_\_  
**SIGNATURE**

All repairs described have been inspected and are satisfactory.