



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

CUSTOMER WORK ORDER

WO #: 64204

Customer: 1000 - BASDEN'S AMERICAN
RV -
Tag:
Author: BJW
Location: 0601 GET WITH TL TO GET
UNIT DONE

Stock #: 10990
Stock Desc: 2021 5W FOREST RIVER
SABRE 37FLH
Chassis #: 5ZT3SR2B7M6107638
Serial #: 5ZT3SR2B7M6107638
Mileage: 0
Licence:

Invoice #:
Date In: 15 MAY 21
Promised: 31 MAY 21
Date Sched:
Completed: 28 MAY 21
Warr. Date:

Job #1 - Warranty

COMPLAINT: CUSTOMER TURNED THE RADIO ON ON THE LOT AND THE RADIO STARTED
SMOKING.

CAUSE: RADIO LET OUT ALL ITS SMOKE. CHECK ED VOLTAGE AND GROUND BOTH WERE FINE.

CORRECTION: ORDERED RADIO. INSTALLED NEW RADIO

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	TEL	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	TEL	65.00

Parts

Part #	Description	Qty	Price	Total
F100196135	STEREO, DR3200BT D	1.00	69.07	69.07

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-STEREO	1.00	15.39	15.39

Subtotal for Job #1: 149.46

Parts Total: 69.07
Labour Total: 65.00
Sublet Total: 0.00
Extras Total: 15.39
WORK ORDER TOTAL: 149.46

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited
to work performed. Consequential damages are not covered. All guaranteed work
must be completed in our service department.

Customer Signature : _____

Date: 28 May 2021



W/O: 64204
Promised Date: 31 MAY 21



Customer #: 1000
BASDEN'S AMERICAN RV,



FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106
BASDEN RV CENTER INC
DBA AMERICAN RV CENTER
600 E BASELINE ROAD
EVANSVILLE, IN 47725
USA

Labor rate: \$130.00
OWNER INFORMATION

CLAIM STATUS Authorized
CLAIM 607164
CLAIM ORIGIN WEB
ORIGINAL CLAIM ID
VIN 5ZT3SR2B7M6107638
CHASSIS VIN
MILEAGE 0
SITE/WAREHOUSE 062 / 062C
ITEM # SRF37FLH-C
DEALER RO # 64204
CLAIM START DATE 05/18/2021
CLAIM END DATE 01/01/1900

Retail Date of Purchase

WARRANTY EXPIRATION DATE

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description			
	70-148-01-11-002317	Drive Radio - All Models (pictures) - Appliances/Radio/Replace/Electrical			
	Complaint, Cause, Correction				
	Original Note : bhoffman@americanrvcenter.com, 2021-05-18 10:59:12 :: CUSTOMER TURNED THE RADIO ON THE LOT AND THE RADIO STARTED SMOKING. RADIO LET OUT ALL ITS SMOKE. CHECK ED VOLTAGE AND GROUND BOTH WERE FINE. NEED TO INSTALL NEW RADIO				
	Model #	DR3200BT	Dlr Sub Hrs	0.30	Sub Labor Amt \$39.00
	Serial #	23L152026563271	Appr Hrs	0.30	Appr Labor Amt \$39.00

Notes

TIME ALLOWED TO R/R RADIO.

PLEASE MAKE SURE ALL UNUSED WIRES ON RADIO HARNESS ARE CAPPED OFF SO THEY DO NOT SHORT OUT
THANKS

Submitted	Labor Amt	\$39.00	Approved	Labor Amt	\$39.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$39.00		Total	\$39.00

DEALER _____ DATE _____
SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER _____ DATE _____
SIGNATURE

All repairs described have been inspected and are satisfactory.