



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 64198
Promised Date: 18 MAY 21

CUSTOMER WORK ORDER

WO #: 64198

Customer: 51253 - WOOLETT, MELISSA
- 812-598-2570

Tag:

Author: BH

Location: DELIVERY 0518

Stock #: 10654

Stock Desc: 2021 TT COACHMEN

CATALINA 303QBCKLE

Chassis #: 5ZT2CAVBXMX022549

Serial #: 5ZT2CAVBXMX022549

Mileage:

Licence:

Invoice #:

Date In: 13 MAY 21

Promised: 18 MAY 21

Date Sched:

Completed: 30 MAY 21

Warr. Date: 18 MAY 21

Job #PDINTT - Internal

COMPLAINT: PDI - NEW TRAVEL TRAILER

CAUSE: pdi

CORRECTION: filled propane tanks, installed battery, ran lp leak test, checked brakes, checked all lights, all appliances, filled holding tanks, checked plumbing and water system for leaks, checked electrical system, torqued lug nuts, checked tire pressure, checked roof

Labor

Code	Description	Mechanic	Total
Z991	MISC LABOUR CODE (INTERNAL)	ZMS	N/C
Z991	MISC LABOUR CODE (INTERNAL)	ZMS	N/C
Z991	MISC LABOUR CODE (INTERNAL)	ZMS	N/C
Z991	MISC LABOUR CODE (INTERNAL)	ZMS	N/C
Z991	MISC LABOUR CODE (INTERNAL)	ZMS	N/C

Parts

Part #	Description	Qty	Price	Total
13034	55362 STD BATTERY	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C
LPGI	LP - UNIT SALES	8.00	N/C	N/C

Subtotal for Job #PDINTT: 0.00

Job #FPDINTT - Internal

COMPLAINT: FINAL PDI ON NEW TRAVEL TRAILERS

CAUSE: final pdi

CORRECTION: checked all appliances, drained tanks, checked electrical system, all lights, water system for leaks, documented model and serial numbers, brakes,

Labor

Code	Description	Mechanic	Total
PDINTT	PDI - NEW TRAVEL TRAILER	ZMS	N/C

Parts

Part #	Description	Qty	Price	Total
DC-24	ADVANCE GROUP 24 D	1.00	N/C	N/C

Customer #: 51253
WOOLETT, MELISSA

Subtotal for Job #FPDINTT:

0.00

Job #EQUALIZER1000 - Internal

COMPLAINT: INSTALL 1000# EQUALIZER HITCH

CAUSE: HITCH INSTALL

CORRECTION: INSTALLED HITCH BRACKETS AND HITCH HEAD

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C

Parts				
Part #	Description	Qty	Price	Total
710831	EQUALIZER 1000#/10	1.00	N/C	N/C

Other Services				
Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #EQUALIZER1000: 0.00

Job #DELUXE - Internal

DELUXE STARTER KIT

Parts				
Part #	Description	Qty	Price	Total
40052	40052 BRASS W.P. R	1.00	N/C	N/C
10-0281	22793 50' 5/8" DRI	1.00	N/C	N/C
13-0181	40274 2-PLY TST TO	1.00	N/C	N/C
40264	40264 TST GREEN DR	1.00	N/C	N/C
39625	360 REVOLUTION 20'	1.00	N/C	N/C
5487	A10-1530HVP 15M -	1.00	N/C	N/C

Subtotal for Job #DELUXE: 0.00

Job #WALK - Internal

COMPLAINT: WALK THRU

CAUSE: WALK - WALK THRU.

CORRECTION: Performed wlk thru with customer. Instructed how to hitch and unhitch trailer from tow veh.
 Parked unit in front lot.
 Estimated Amount: 180.00

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C

Subtotal for Job #WALK: 0.00

Job #1 - Warranty

COMPLAINT: BRAKE AND PARK LIGHT WONT WORK AT THE SAME TIME ON DRIVERS SIDE

CAUSE: brake light and parking light wont work together

CORRECTION: hot and ground wire were reversed on light, rewired light correctly

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	26.00

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 WOOLETT, MELISSA


Subtotal for Job #1: 26.00

Parts Total: 0.00
Labour Total: 26.00
Sublet Total: 0.00
Extras Total: 0.00
WORK ORDER TOTAL: 26.00

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Date: 09 Jun 2021

Customer Signature : _____

W/O: 64198
Promised Date: 18 MAY 21



Customer #: 51253
WOOLETT, MELISSA



FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106 BASDEN RV CENTER INC DBA AMERICAN RV CENTER 600 E BASELINE ROAD EVANSVILLE, IN 47725 USA	CLAIM STATUS Authorized CLAIM 632255 CLAIM ORIGIN WEB ORIGINAL CLAIM ID VIN 5ZT2CAVBXMX022549 CHASSIS VIN MILEAGE 0 SITE/WAREHOUSE 205 / 205 ITEM # ACAT303QBCKLE DEALER RO # 64198 CLAIM START DATE 06/04/2021 CLAIM END DATE 01/01/1900
Labor rate: \$130.00 OWNER INFORMATION MELISSA WOOLETT 321 LES DRIVE Chandler, IN 47610 USA	
Retail Date of Purchase 05/18/2021	WARRANTY EXPIRATION DATE 05/18/2022

Claim Line Details

Labor Line# 1	Operation Code 10-24-01-12-000390	Operational Description Tail Light Assembly, each - Frame & Chassis/Chassis Lights/Replace/ Exterior Lighting
Complaint, Cause, Correction Original Note : bjwright@americanrvcenter.com, 2021-06-04 16:54:11 :: BRAKE AND PARK LIGHT WONT WORK AT THE SAME TIME ON DRIVERS SIDE brake light and parking light wont work together hot and ground wire were reversed on light, rewired light correctly		
Model #	Dlr Sub Hrs 0.50	Sub Labor Amt \$65.00
Serial #	Appr Hrs 0.20	Appr Labor Amt \$26.00
Notes excessive time requested		

Submitted	Labor Amt	\$65.00	Approved	Labor Amt	\$26.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$65.00		Total	\$26.00

DEALER _____ DATE _____
SIGNATURE _____
I certify that I have performed these repairs consistent with Forest
River Policies.

CUSTOMER _____ DATE _____
SIGNATURE _____
All repairs described have been inspected and are satisfactory.