

600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 64197

CUSTOMER WORK ORDER

WO #: 64197

Customer: 46875 - CHUBBY CHOW
FACTORY LLC - 812-455-2400
Tag:
Author: BH
Location: 0605DELIVERY

Stock #: 10924
Stock Desc: 2022 C COACHMEN
FREELANDER 27QB
Chassis #: 1FDWE3FN4MDC39013
Serial #: 1FDWE3FN4MDC39013
Mileage: 0
Licence:

Invoice #: 362209
Date In: 13 MAY 21
Promised:
Date Sched:
Completed: 30 MAY 21
Warr. Date: 24 MAY 21

Job #PDINMHC - External
PDI - NEW MOTORHOME "C"

Labor

Code	Description	Mechanic	Total
Z991	MISC LABOUR CODE (INTERNAL)	DKM	N/C
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Parts

Part #	Description	Qty	Price	Total
17-1917	8009 VALVE STEM EX	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
LPGI	LP - UNIT SALES	16.30	N/C	N/C

Subtotal for Job #PDINMHC: 0.00

Job #FPDINMHC - External
FINAL PDI ON NEW MOTORHOME CLASS C

Labor

Code	Description	Mechanic	Total
PDINMHC	PDI - NEW MOTORHOME "C"	DKM	N/C
PDINMHC	PDI - NEW MOTORHOME "C"	DKM	N/C

Subtotal for Job #FPDINMHC: 0.00

Job #MAXX - External
ROOF VENT COVER - INSTALLED EACH

Labor

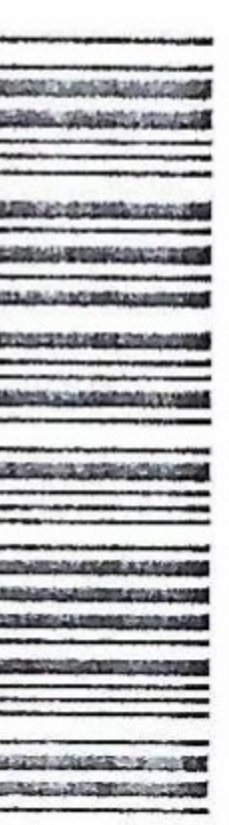
Code	Description	Mechanic	Total
Z990	INSTALL MAXX AIR VENT	DKM	N/C

Parts

Part #	Description	Qty	Price	Total
40431	CAMCO VENT COVER - WHITE	4.00	N/C	N/C



Customer #: 46875
CHUBBY CHOW FACTORY



Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C
PARTS	UNINVENTORIED PARTS	0.00	N/C	N/C

Subtotal for Job #MAXX: 0.00

Job #1 - External

INSTALL VALVE EXTENDERS TO INSIDE DUAL WHEELS

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C

Subtotal for Job #1: 0.00

Job #2 - Internal

COMPLAINT: BLACK TANK NOT READING CORRECT ON THE MONITOR PANEL

CAUSE: BLACK TANK NOT READING CORRECT ON MONITOR PANEL.

CORRECTION: Black tank reading full on monitor panel when unit was received from factory. Connected dump hose to sewer outlet. Pulled black tank valve. Tank was full of water. After dumping tank, monitor panel read empty.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C

Subtotal for Job #2: 0.00

Job #3 - Internal

COMPLAINT: GREY TANK NOT READING CORRECT ON MONITOR PANEL

CAUSE: GREY TANK NOT READING CORRECT ON MONITOR PANEL.

CORRECTION: Grey tank reading full on monitor panel when unit was received from factory. Connected dump hose to sewer outlet and pulled dump valve. Grey tank was full of water. Grey tank now reading empty on monitor panel.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C

Subtotal for Job #3: 0.00

Job #4 - Warranty

COMPLAINT: WATER HEATER BYPASS HOSE KINKED FLAT

CAUSE: WATER HEATER BY-PASS HOSE KINKED FLAT.

CORRECTION: Removed inside furnace grille. Can see water heater by-pass line kinked flat. Removed water heater door. Disconnected water lines at back of water heater. Disconnected LP line to water heater. Removed all mounting screws. Pulled water heater out of opening. Disconnected wires to control board. Pulled water heater all the way out of opening for access to pinched by-pass line. Cut off kinked area on by-pass water line. Inserted a 90 deg fitting in line and clamped in place. Put water heater back in opening. Reconnected LP line and control board wires. Push water back in. Secure in place with factory screws. Remounted water heater door. Reconnected water lines to by-pass valves. Checked operation of water heater and checked for leaks. Sealed hole around LP line.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C



Subtotal for Job #4: 0.00

Job #5 - Warranty

Transferred to BAS*64325 on 02 JUN 21

Estimate amount was 0.00

ROOF A/C MAKES A NOISE WHEN USING

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	0.00

Subtotal for Job #5: 0.00

Parts Total: 0.00
Labour Total: 0.00
Sublet Total: 0.00
Extras Total: 0.00
WORK ORDER TOTAL: 0.00

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 02 Jun 2021





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W/O: 64197

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WO #: 64197

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Parts

Part #	Description	Qty	Price	Total
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Other Services

Code	Description	Qty	Price	Total
LPGI	LP - UNIT SALES	16.30	N/C	N/C

Subtotal for Job #PDINMHC: 0.00

Job #FPDINMHC - External
FINAL PDI ON NEW MOTORHOME CLASS C

Labor

Code	Description	Mechanic	Total
PDINMHC	PDI - NEW MOTORHOME "C"	DKM	N/C
PDINMHC	PDI - NEW MOTORHOME "C"	DKM	N/C

Subtotal for Job #FPDINMHC: 0.00

Job #MAXX - External
ROOF VENT COVER - INSTALLED EACH

Labor

Code	Description	Mechanic	Total
Z990	INSTALL MAXX AIR VENT	DKM	N/C

Parts

Part #	Description	Qty	Price	Total
40431	CAMCO VENT COVER - WHITE	4.00	N/C	N/C



Customer #: 46875
CHUBBY CHOW FACTORY



Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C
PARTS	UNINVENTORIED PARTS	0.00	N/C	N/C

Subtotal for Job #MAXX: 0.00

Job #1 - External

INSTALL VALVE EXTENDERS TO INSIDE DUAL WHEELS

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C

Subtotal for Job #1: 0.00

Job #2 - Internal

COMPLAINT: BLACK TANK NOT READING CORRECT ON THE MONITOR PANEL

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Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C

Subtotal for Job #2: 0.00

Job #3 - Internal

COMPLAINT: GREY TANK NOT READING CORRECT ON MONITOR PANEL

CAUSE: GREY TANK NOT READING CORRECT ON MONITOR PANEL.

CORRECTION: Grey tank reading full on monitor panel when unit was received from factory. Connected dump hose to sewer outlet and pulled dump valve. Grey tank was full of water. Grey tank now reading empty on monitor panel.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C

Subtotal for Job #3: 0.00

Job #4 - Warranty

COMPLAINT: WATER HEATER BYPASS HOSE KINKED FLAT

CAUSE: WATER HEATER BY-PASS HOSE KINKED FLAT.

CORRECTION: Removed inside furnace grille. Can see water heater by-pass line kinked flat. Removed water heater door. Disconnected water lines at back of water heater. Disconnected LP line to water heater. Removed all mounting screws. Pulled water heater out of opening. Disconnected wires to control board. Pulled water heater all the way out of opening for access to pinched by-pass line. Cut off kinked area on by-pass water line. Inserted a 90 deg fitting in line and clamped in place. Put water heater back in opening. Reconnected LP line and control board wires. Push water back in. Secure in place with factory screws. Remounted water heater door. Reconnected water lines to by-pass valves. Checked operation of water heater and checked for leaks. Sealed hole around LP line.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	390.00



Subtotal for Job #4: 390.00

Job #5 - Warranty

Transferred to BAS*64325 on 02 JUN 21

Estimate amount was 0.00

ROOF A/C MAKES A NOISE WHEN USING

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C

Subtotal for Job #5: 0.00

Parts Total: 0.00
Labour Total: 390.00
Sublet Total: 0.00
Extras Total: 0.00
WORK ORDER TOTAL: 390.00

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 02 Jun 2021



FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106
 BASDEN RV CENTER INC
 DBA AMERICAN RV CENTER
 600 E BASELINE ROAD
 EVANSVILLE, IN 47725
 USA

CLAIM STATUS Authorized
CLAIM 623667
CLAIM ORIGIN WEB
ORIGINAL CLAIM ID
VIN 5ZTCFLS07NW427978
CHASSIS VIN 1FDWE3FN4MDC39013
MILEAGE 345
SITE/WAREHOUSE 210 / 210
ITEM # FLC27QBF35
DEALER RO # 64197
CLAIM START DATE 05/28/2021
CLAIM END DATE 01/01/1900

Labor rate: \$130.00
OWNER INFORMATION

Retail Date of Purchase

WARRANTY EXPIRATION DATE

Claim Line Details

Labor

Line# 1 Operation Code 60-136-01-00-002000 Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2021-05-28 16:57:42 :: WATER HEATER BYPASS HOSE KINKED FLAT Removed inside furnace grille. Can see water heater by-pass line kinked flat. Removed water heater door. Disconnected water lines at back of water heater. Disconnected LP line to water heater. Removed all mounting screws. Pulled water heater out of opening. Disconnected wires to control board. Pulled water heater all the way out of opening for access to pinched by-pass line. Cut off kinked area on by-pass water line. Inserted a 90 deg fitting in line and clamped in place. Put water heater back in opening. Reconnected LP line and control board wires. Push water back in. Secure in place with factory screws. Remounted water heater door. Reconnected water lines to by-pass valves. Checked operation of water heater and checked for leaks. Sealed hole around LP line.	Operational Description Water Heater By-Pass Valve (pictures) - Plumbing/Fresh Water Supply/ Replace/No Tread Code
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Model #	Dlr Sub Hrs	3.00	Sub Labor Amt	\$390.00
Serial #	Appr Hrs	3.00	Appr Labor Amt	\$390.00

Notes
ok RP

Submitted	Labor Amt	\$390.00
	Parts & Freight	\$0.00
	Total	\$390.00

Approved	Labor Amt	\$390.00
	Parts & Freight	\$0.00
	Total	\$390.00

DEALER _____ **DATE** _____
SIGNATURE
 I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER _____ **DATE** _____
SIGNATURE
 All repairs described have been inspected and are satisfactory.



Air Conditioner Performance Check-List for Warranty Coverage

Once Completed - Email to techservice@dometicus.com or fax to (574) 389-3975

**Incomplete or inaccurate information will delay processing. Replacement parts will be shipped unless otherwise noted.*

Dealer Name _____ Dealer Account # _____
 Dealer Phone _____ Dealer Fax _____
 Dealer Contact _____ Dealer PO # / Ref # _____
 Customer Name _____
 Customer Address _____
 City _____ State _____ Zip _____
 Original Owner? Yes No
 Coach Manufacturer COACHMEN Coach Model FREELANDER
 Complete Coach VIN # 1FDWE3FN4MDC39813 Year of Coach 2022

***** Original retail date of purchase or indicate if unit is "Stock" ***** STOCK

Dometic Model/MFG #
<u>B57915.711C0</u>

Dometic 8-digit Serial #
<u>04523364</u>

Nature of the complaint: COMPRESSOR MAKING LOUD CLICKING NOISE WHEN RUNNING

Thermostat / Controls (check all that apply and indicate color below)

Bi-Metal
 Analog
 Sgl Zone LCD
 4-button CCC
 5-button CCC
 10-button CCC2
 Mechanical ADB

Diagnostic Information

If there is a visible leak within the AC unit, where is the leak located? NO
 ***** If a leak is identified, no additional testing is required *****

Does the compressor run? YES Amp draw of the blue compressor wire: 11.5
 Outdoor/ambient temperature at the upper unit during the testing period: 88° AC Volts 117
 *After running the AC unit on HIGH COOL for at least 15 minutes please provide:
 Return/Intake Temperature 78° Discharge/Output Temperature 58°

Part	Defect	Amp Draw	Color	AC Volts
Shroud				
Fan Motor	<u>78</u>			
Fan Blade				
Evap. Blower Wheel				
Cond. Blower Wheel				
Run Capacitor				
Start Capacitor/PTCR				
Wiring	<u>STRICH</u>			
Thermostat			<u>BLACK</u>	
Control Board/Kit				
Freeze Sensor				
Other				

#02
 #
 64197

Page 2.5



MFG#
B57915.711C0

SERIAL NO.
04523364

REFRIG.-----OZ
R410A 16.0

NOM.BTU
13,500

RLA COOL
12.7

RLA HEAT

HEATER WATTS(@ 120V)
1530

Assembled in CHINA

No.18 jinhu Lu,Sanzao,
Jinwan Zhuhai.China
Zip Code 519041

PROD.NO.
936002205

SKU#
9105304463

115VAC 60HZ, 1φ
Outdoor Use



LRA 68.0 FAN FLA 2.7 HP 1/5
MAX. CIR. PROTECTION 20 AMPS
MIN.CIR. 20.0 AMPS

WITH OR
WITHOUT
ELECTRIC
HEAT

AIR CONDITIONER IS CERTIFIED FOR USE WITH:

- [] 3314851
- [] 3314850
- [] 3107541
- [] 3109226
- [] 3312020
- [] 3310935
- [] 3315450 HEATER KIT
- [] 3314998 HEATER KIT



MARK
AFTER
INSTALL

T.D. FUSE OR CIRCUIT BREAKER (CSA)
MOTOR COMPRESSOR THERMALLY PROTECTED
DESIGN PRESS./FACTORY TEST PRESS
250 PSI LO SIDE; 500 PSI HIGH SIDE

3311983.000 Lb1 Form 2020

15-0147

DOMETIC

MFG#
B57915.711C0

SERIAL NO.
04523364

No.18 jinhu Lu,Sanzao,
Jinwan Zhuhai.China
Zip Code 519041

Assembled in CHINA

115VAC 60HZ, 1φ
Outdoor Use

REFRIG.-----OZ
R410A 16.0

NOM.BTU
13,500

RLA COOL
12.7

PROD.NO.
936002205
RLA HEAT

SKU#
9105304463



LRA 68.0
FAN FLA 2.7
HP 1/5

MAX. CIR. PROTECTION 20 AMPS
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HEATER WATTS(@ 120V)
1530

MARK
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MOTOR COMPRESSOR THERMALLY PROTECTED
DESIGN PRESS./FACTORY TEST PRESS
250 PSI LO SIDE; 500 PSI HIGH SIDE

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