

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 13388

Date In:	21 APR 26	Author:	MGRAY
Promised Date:	28 APR 26	Stock No:	11115
:	:	Year:	2024
Customer Name:	1020 - GRAND DESIGN	Manufacturer:	GRAND DESIGN
Address:	11333 COUNTY RD 2	Brand:	IMAGINE
:	MIDDLEBURY, IN	Model:	2660BS
Postal/Zip:	46540	Miles/Hrs:	:
Phone#(res):	888-825-2820	Exterior Color:	:
Phone#(bus):	:	Unit Type:	TT-TRAVEL TRAILER
Cell Phone:	:	License#:	:
Email:	NONE	Tag#:	needs update by 4/28,
Purchased Date:	02 JUL 25	:	:
Delivery Date:	14 JUL 25	:	:
InService Date:	:	:	:
Serial#:	573TE312XR6650229	:	:

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*****
Job #   Description                JOB INFORMATION                Type Bill To
*****
WARR    COMPLAINT:  WARRANTY REPAIR 1 -there is a window          W    1020    GRAND
          shade in the hall way that does not come
          to the bottom of the window. It is not
          long enough. Window is 37"wx23"t shade
          is 18.5"t
          CAUSE:      I verified the customer's complaint and
          the shade is to short and it wont
          retract. We need a new shade.
          CORRECTION:  ... request: .3
WARR    COMPLAINT:  WARRANTY REPAIR 2 - screen door does not W    1020    GRAND
          lock to the main entrance door so you
          have to open both doors to get out.
          CAUSE:      The screen door holder just go into
          plastic and foam and they can wiggle
          around and not hold the door properly.
          I lined up the door holder, backed the
          screws out one at a time and added
          adhesive to the threads to stop them
          from loosening up. After the adhesive
          dried I tried the doors and the screen
          door is staying attached. If the unit
          isn't level the doors won't operate
          correctly.
          CORRECTION:  Done. request: .4
WARR    COMPLAINT:  WARRANTY REPAIR 3 - slide out has a gap, W    1020    GRAND
          it is not setting properly. there is a
          half inch between the side of slide and
          the body of unit.
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Job #      Description      JOB INFORMATION      Type Bill To
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      CAUSE:      NPF. The slides dont sit up tight
                  against the side of the unit, they
                  compress a D seal.  I checked both slide
                  outs and the slides are making contact
                  all the way around.
      CORRECTION: Done REQUEST: .2
WARR COMPLAINT: WARRANTY REPAIR 4 - both exterior doors  W      1020      GRAND
                  lock very hard with key when trying to
                  lock. cmr is worried that key will break
                  off in door because of tension.
      CAUSE:      I lubed the locks.
      CORRECTION: Done.
RI COMPLAINT: PREFORM ROOF INSPECTION AND ADVISE IF      I      PD      GOODW
                  REPAIR IS NEEDED.
      CAUSE:      1001 CUSTOMER REQUESTED There are a few
                  cracks in the dicor. 1 tube and .5 to
                  complete
      CORRECTION: REFER TO LINE #3
1 COMPLAINT: NEEDS WATER HEATER DOOR, ON THE WAY OVER E      17761      MAASS
                  HERE IT MUST HAVE CAME OFF.
      CAUSE:      The door flew off. We will need a new
                  door and frame. The bottom pegs that
                  hold the door are bent.
      CORRECTION: ...
2 COMPLAINT: AWNING IS NOT WORKING PROPERLY... GOES      E      17761      MAASS
                  OUT FINE BUT DOES NOT WANT TO COME IN.
                  CMR BELIEVES HE HIT SOMETHING AT SOME
                  POINT AS THE AWNING COVER WAS MISSING.
                  HE REPLACED HIMSELF BUT NEEDS LOOKED AT
                  FOR ESTIMATE.
      CAUSE:      Bad motor. I hit the switch to run the
                  awning out and it will make noise but
                  not move. I used the manual override to
                  run the awning out part way, hit the
                  switch again and the awning ran out. I
                  inspected the wiring and everything
                  looks good. I hit the switch to run the
                  awning in and the awning will go about
                  half of a rotation, stop and just make
                  noise. I used the manual override again
                  to run it in and the nut just spins and
                  the motor doesn't move. I slowed my
                  drill down and I got the awning to go in
                  very slowly and once in a while the nut
                  would just spin and the awning wouldn't
                  move and then it would catch and keep
                  running in. We will need a new motor and
                  the fabric will have to be adjusted
                  after the motor is installed.

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CORRECTION: ...

3 ROOF RESEAL E 17761 MAASS

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Job # Part No      Description      PARTS      Bill to      Qty      Price      Total
*****
3      677917000333 Dicor 501LSW-1 EPDM Self E-17761      0      11.28      0.00
WARR0 EST          692296 - SHADE 39X24 BLA W-1020      0      32.50      0.00
1      EST          340064 - DOOR WATER HEAT E-17761      0      0.00      0.00
1      EST          340063 - WATER HEATER DO E-17761      0      0.00      0.00
2      EST          810892 - AWNING 3000 SER E-17761      0      0.00      0.00

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Job#  Lab Code  Description      LABOUR      Mech Bill to      Hrs      Rate      Total
*****
ARR01 Z992      MISC LABOUR CODE (WARR JGK W-1020      0.50      140.00      70.00
ARR02 Z992      MISC LABOUR CODE (WARR JGK W-1020      0.11      140.00      15.40
ARR03 Z992      MISC LABOUR CODE (WARR JGK W-1020      0.50      140.00      70.00
ARR04 Z992      MISC LABOUR CODE (WARR JGK W-1020      0.50      140.00      70.00
   RI Z991      PREFORM ROOF INSPECTIO JGK I-PD      0.30      70.00      21.00
   1 Z990      MISC LABOUR CODE (EXTE JGK E-17761      0.10      130.00      13.00
   2 Z990      MISC LABOUR CODE (EXTE JGK E-17761      0.42      130.00      54.60
ARR02 Z992      MISC LABOUR CODE (WARR JGK W-1020      0.39      140.00      54.60
   2 Z990      MISC LABOUR CODE (EXTE JGK E-17761      0.46      130.00      59.80
   2 Z990      MISC LABOUR CODE (EXTE JGK E-17761      0.00      130.00      0.00
ARR01 I500      SHADE, EACH, R & R      W-1020      0.00      140.00      0.00
   3 Z990      ROOF RESEAL      E-17761      0.00      130.00      0.00
   2 RV4A-11    AWNING ELECTRIC MOTOR      E-17761      0.00      130.00      0.00
   1 RV12A-1    WATER HEATER ACCESS DO      E-17761      0.00      130.00      0.00

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Job #  Excode      Description      EXTRAS      bill to      Qty      Price      Total
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ARR01 SSE          SHOP SUPPLIES - EXTERNAL W-1020      1.00      9.56      9.56

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                                BILLINGS SUMMARY
Type Bill Id      Parts      Labour      Sublet      Extras      Tax      Total
*****
E      17761      0.00      127.40      0.00      0.00      7.02      134.42
I      PD      0.00      21.00      0.00      0.00      0.00      21.00
W      1020      0.00      280.00      0.00      9.56      0.00      289.56

Totals      0.00      428.40      0.00      9.56      7.02      444.98

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&k2S

&k0S