



600 E. Baseline Rd.  
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200  
FAX 812.868.1012

W/O: 64196

**CUSTOMER WORK ORDER**

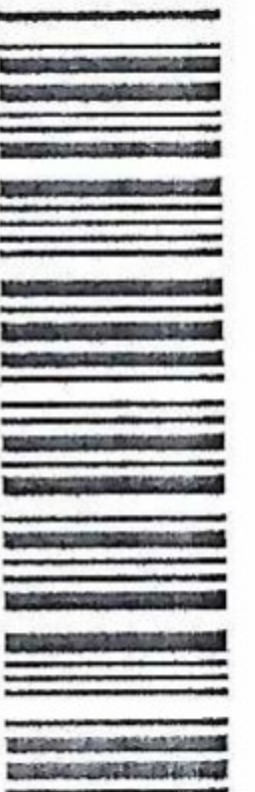
WO #: 64196

Customer: 46875 - CHUBBY CHOW  
FACTORY LLC - 812-455-2400

Tag:  
Author: BH  
Location: 0605DELIVERY

Stock #: 10925  
Stock Desc: 2022 C COACHMEN  
FREELANDER 27QB  
Chassis #: 1FDWE3FN1MDC39003  
Serial #: 5ZTCFLS09NW427982  
Mileage: 0  
Licence:

Invoice #: 362199  
Date In: 13 MAY 21  
Promised:  
Date Sched:  
Completed: 30 MAY 21  
Warr. Date: 02 JUN 21



**Job #PDINMHC - External**  
PDI - NEW MOTORHOME "C"

Labor Code	Description	Mechanic	Total
Z991	MISC LABOUR CODE (INTERNAL)	DKM	N/C
Z991	MISC LABOUR CODE (INTERNAL)	DKM	N/C
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Z991	MISC LABOUR CODE (INTERNAL)	DKM	N/C
Z991	MISC LABOUR CODE (INTERNAL)	DKM	N/C
Z991	MISC LABOUR CODE (INTERNAL)	DKM	N/C
Z991	MISC LABOUR CODE (INTERNAL)	DKM	N/C

Parts Part #	Description	Qty	Price	Total
17-1917	8009 VALVE STEM EX	1.00	N/C	N/C

Other Services Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C
LPGI	LP - UNIT SALES	16.10	N/C	N/C

**Subtotal for Job #PDINMHC: 0.00**

**Job #FPDINMHC - External**  
FINAL PDI ON NEW MOTORHOME CLASS C

Labor Code	Description	Mechanic	Total
PDINMHC	PDI - NEW MOTORHOME "C"	DKM	N/C

**Subtotal for Job #FPDINMHC: 0.00**

**Job #MAXX - External**  
ROOF VENT COVER - INSTALLED EACH

Labor Code	Description	Mechanic	Total
Z990	INSTALL MAXX AIR VENT	DKM	N/C

Parts Part #	Description	Qty	Price	Total
40431	CAMCO VENT COVER -	4.00	N/C	N/C

Other Services Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Customer #: 46875  
CHUBBY CHOW FACTORY



Subtotal for Job #MAXX: 0.00

**Job #1 - Warranty**

COMPLAINT: CURBSIDE FRONT CLEARANCE LIGHT IS NOT WORKING

CAUSE: CURBSIDE FRONT CLEARANCE LIGHT IS NOT WORKING.

CORRECTION: Light very, very dim. Removed light from mounting. Wires short and hole for wires too small to pull connectors out. No access from the inside unless you pull ceiling and area behind from cap down. Used a step drill and made wiring hole bigger to allow a small butt splice to pass thru. Cut wires off at old light. Spliced new light to wires with small butt splices. Checked operation of new light. Now working. Pushed wires and butt splices back thru enlarged hole. Mounted new light in original mounting holes. Resealed around new light.

Labor				
Code	Description	Mechanic		Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM		104.00
Parts				
Part #	Description	Qty	Price	Total
C01266507	AMBER LED CLEARANC	1.00	3.89	3.89
<b>Subtotal for Job #1:</b>				<b>107.89</b>

**Job #2 - External**

INSTALL VALVE EXTENDERS TO INSIDE DUALS

Labor				
Code	Description	Mechanic		Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM		N/C
<b>Subtotal for Job #2:</b>				<b>0.00</b>

**Job #3 - Warranty**

COMPLAINT: EXHAUST PIPE HANGER CAME LOOSE FROM THE FRAME

CAUSE: EXHAUST PIPE HANGER CAME LOOSE FROM FRAME.

CORRECTION: Exhaust hanger loose and rattling against frame. Lock nut missing. Placed mounting stud back in frame hole. Installed new lock washer and nut.

Labor				
Code	Description	Mechanic		Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM		52.00
<b>Subtotal for Job #3:</b>				<b>52.00</b>

Parts Total:	3.89
Labour Total:	156.00
Sublet Total:	0.00
Extras Total:	0.00
<b>WORK ORDER TOTAL:</b>	<b>159.89</b>

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.



Customer Signature : \_\_\_\_\_

Date: 02 Jun 2021

*[Faint, illegible text, possibly a watermark or bleed-through]*



# FOREST RIVER WARRANTY CLAIM FORM

**DEALER ACCOUNT #** 0005106  
 BASDEN RV CENTER INC  
 DBA AMERICAN RV CENTER  
 600 E BASELINE ROAD  
 EVANSVILLE, IN 47725  
 USA

**CLAIM STATUS** Authorized  
**CLAIM** 623632  
**CLAIM ORIGIN** WEB  
**ORIGINAL CLAIM ID**  
**VIN** 5ZTCFLS09NW427982  
**CHASSIS VIN** 1FDWE3FN1MDC39003  
**MILEAGE** 360  
**SITE/WAREHOUSE** 210 / 210  
**ITEM #** FLC27QBF35  
**DEALER RO #** 64196  
**CLAIM START DATE** 05/28/2021  
**CLAIM END DATE** 01/01/1900

**Labor rate:** \$130.00  
**OWNER INFORMATION**

**Retail Date of Purchase**

**WARRANTY EXPIRATION DATE**

## Claim Line Details

### Labor

**Line# 1**      **Operation Code**      **Operational Description**  
 40-106-01-12-001216      Clearance Light - Electrical/12 Volt Exterior/Replace/Exterior Lighting  
**Complaint, Cause, Correction**  
 Original Note : bhoffman@americanrvcenter.com, 2021-05-28 16:37:55 :: CURBSIDE FRONT CLEARANCE LIGHT IS NOT WORKING Light very, very dim. Removed light from mounting. Wires short and hole for wires too small to pull connectors out. No access from the inside unless you pull ceiling and area behind from cap down. Used a step drill and made wiring hole bigger to allow a small butt splice to pass thru. Cut wires off at old light. Spliced new light to wires with small butt splices. Checked operation of new light. Now working. Pushed wires and butt splices back thru enlarged hole. Mounted new light in original mounting holes. Resealed around new light.  

<b>Model #</b>	<b>Dir Sub Hrs</b>	0.80	<b>Sub Labor Amt</b>	\$104.00
<b>Serial #</b>	<b>Appr Hrs</b>	0.80	<b>Appr Labor Amt</b>	\$104.00

  
**Notes**  
 ok RP

### Labor

**Line# 2**      **Operation Code**      **Operational Description**  
 10-19-01-00-000353      Clamp - Frame & Chassis/Exhaust System/Replace/No Tread Code  
**Complaint, Cause, Correction**  
 Original Note : bhoffman@americanrvcenter.com, 2021-05-28 16:40:43 :: EXHAUST PIPE HANGER CAME LOOSE FROM THE FRAME Exhaust hanger loose and rattling against frame. Lock nut missing. Placed mounting stud back in frame hole. Installed new lock washer and nut.  

<b>Model #</b>	<b>Dir Sub Hrs</b>	0.40	<b>Sub Labor Amt</b>	\$52.00
<b>Serial #</b>	<b>Appr Hrs</b>	0.40	<b>Appr Labor Amt</b>	\$52.00

  
**Notes**  
 ok RP

<b>Submitted</b>	<b>Labor Amt</b>	\$156.00	<b>Approved</b>	<b>Labor Amt</b>	\$156.00
	<b>Parts &amp; Freight</b>	\$0.00		<b>Parts &amp; Freight</b>	\$0.00
	<b>Total</b>	\$156.00		<b>Total</b>	\$156.00

**DEALER** \_\_\_\_\_ **DATE** \_\_\_\_\_  
**SIGNATURE**  
 I certify that I have performed these repairs consistent with Forest River Policies.

**CUSTOMER** \_\_\_\_\_ **DATE** \_\_\_\_\_  
**SIGNATURE**  
 All repairs described have been inspected and are satisfactory.