



600 E. Baseline Rd.  
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200  
FAX 812.868.1012

W/O: 64146  
Promised Date: 14 MAY 21

### CUSTOMER WORK ORDER

WO #: 64146

Customer: 12368 - WITTER, JEREMY K.  
- 618-445-1790

Tag:  
Author: BH  
Location: 0609 CHECK PRE AUTH

Stock #: 10779  
Stock Desc: 2021 TT COACHMEN APEX  
300BHS  
Chassis #: 5ZT2CXVB2MS041502  
Serial #: 5ZT2CXVB2MS041502  
Mileage: 0  
Licence:

Invoice #:  
Date In: 07 MAY 21  
Promised: 14 MAY 21  
Date Sched:  
Completed: 30 MAY 21  
Warr. Date: 14 MAY 21

**Job #PDINTT - Internal**  
COMPLAINT: PDI - NEW TRAVEL TRAILER

CORRECTION: pdi new trailer

<b>Labor</b>				
Code	Description		Mechanic	Total
Z991	MISC LABOUR CODE (INTERNAL)		TEL	N/C
Z991	MISC LABOUR CODE (INTERNAL)		TEL	N/C
Z991	MISC LABOUR CODE (INTERNAL)		TEL	N/C
Z991	MISC LABOUR CODE (INTERNAL)		TEL	N/C
Z991	MISC LABOUR CODE (INTERNAL)		TEL	N/C

<b>Parts</b>				
Part #	Description	Qty	Price	Total
13034	55362 STD BATTERY	1.00	N/C	N/C

<b>Other Services</b>				
Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C
LPGI	LP - UNIT SALES	8.00	N/C	N/C

**Subtotal for Job #PDINTT: 0.00**

**Job #FPDINTT - Internal**  
COMPLAINT: FINAL PDI ON NEW TRAVEL TRAILERS

CORRECTION: final pdi

<b>Labor</b>				
Code	Description		Mechanic	Total
PDINTT	PDI - NEW TRAVEL TRAILER		TEL	N/C

<b>Parts</b>				
Part #	Description	Qty	Price	Total
DC-24	ADVANCE GROUP 24 D	1.00	N/C	N/C
5516	A10-3050FHVP 30M-5	1.00	N/C	N/C

**Subtotal for Job #FPDINTT: 0.00**

**Job #SWAP - Internal**  
COMPLAINT: SWAP CUSTOMER'S HITCHWORK

CORRECTION: swapped hitch and sway control

<b>Labor</b>				
--------------	--	--	--	--



Customer #: 12368  
WITTER, JEREMY K.



Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	TEL	N/C

**Subtotal for Job #SWAP: 0.00**

**Job #1 - Internal**

COMPLAINT: 2 CAMCO VENT COVERS

CORRECTION: installed 2 vent covers

**Labor**

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	TEL	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	TEL	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	TEL	N/C

**Parts**

Part #	Description	Qty	Price	Total
22-0257	40443 BLK CAMCO VE	2.00	N/C	N/C

**Subtotal for Job #1: 0.00**

**Job #WALK - Internal**

COMPLAINT: WALK THRU

CORRECTION: DONE EF

Estimated Amount: 180.00

**Labor**

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	EF	N/C

**Subtotal for Job #WALK: 0.00**

**Job #2 - Warranty**

COMPLAINT: GRILL WONT PULL OUT GETS STUCK

CAUSE: GRILL SLIDE WAS MOUNTED TOO LOW

CORRECTION: REMOVE GRILL AND REMOVE DRAWER THAT THE GRILL SITS IN AND INSTALL A .25 PIECE OF WOOD UNDER IT SO IT WILL NOT HIT WHEN THE DRAWER OPENS AND CLOSES

**Labor**

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		0.00
Z990	MISC LABOUR CODE (EXTERNAL)	TEL	52.00

**Subtotal for Job #2: 52.00**

Parts Total:	0.00
Labour Total:	52.00
Sublet Total:	0.00
Extras Total:	0.00
<b>WORK ORDER TOTAL:</b>	<b>52.00</b>

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.



W/O: 64146  
Promised Date: 14 MAY 21



Customer #: 12368  
WITTER, JEREMY K.



Customer Signature : \_\_\_\_\_

Date: 09 Jun 2021

W/O: 64146  
Promised Date: 14 MAY 21



Customer #: 12368  
WITTER, JEREMY K.



Customer Work  
Order



# FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106  
 BASDEN RV CENTER INC  
 DBA AMERICAN RV CENTER  
 600 E BASELINE ROAD  
 EVANSVILLE, IN 47725  
 USA

CLAIM STATUS Authorized  
 CLAIM 630700  
 CLAIM ORIGIN WEB  
 ORIGINAL CLAIM ID  
 VIN 5ZT2CXVB2MS041502  
 CHASSIS VIN  
 MILEAGE 0  
 SITE/WAREHOUSE 220 / 220A  
 ITEM # APTT300BHS  
 DEALER RO # 64146  
 CLAIM START DATE 06/04/2021  
 CLAIM END DATE 01/01/1900

Labor rate: \$130.00

**OWNER INFORMATION**

JEREMY WITTER  
 1699 SOUNTY RD 450 N  
 Fairfield, IL 62837  
 USA

Retail Date of Purchase 05/14/2021

WARRANTY EXPIRATION DATE 05/14/2022

**Claim Line Details**

**Labor**

Line# 1	Operation Code 30-100-01-00-001044	Operational Description Drawer Guides or Tracks, pair - Interior/Cabinetry/Replace/No Tread Code	
	<b>Complaint, Cause, Correction</b>		
	Original Note : bhoffman@americanrvcenter.com, 2021-06-04 08:17:41 :: GRILL WONT PULL OUT GETS STUCK GRILL SLIDE WAS MOUNTED TOO LOW REMOVE GRILL AND REMOVE DRAWER THAT THE GRILL SITS IN AND INSTALL A .25 PIECE OF WOOD UNDER IT SO IT WILL NOT HIT WHEN THE DRAWER OPENS AND CLOSSES		
	Model #	Dlr Sub Hrs	0.40
	Serial #	Appr Hrs	0.40
		Sub Labor Amt	\$52.00
		Appr Labor Amt	\$52.00

**Notes**

<b>Submitted</b>	Labor Amt	\$52.00
	Parts & Freight	\$0.00
	<b>Total</b>	<b>\$52.00</b>

<b>Approved</b>	Labor Amt	\$52.00
	Parts & Freight	\$0.00
	<b>Total</b>	<b>\$52.00</b>

**DEALER** \_\_\_\_\_ **DATE** \_\_\_\_\_  
**SIGNATURE**  
 I certify that I have performed these repairs consistent with Forest River Policies.

**CUSTOMER** \_\_\_\_\_ **DATE** \_\_\_\_\_  
**SIGNATURE**  
 All repairs described have been inspected and are satisfactory.