Claim statement

Claim J01548881

Dealer account #: 032221
LINK FORD AND RV-MINONG, LLC

Reference:

Customer: Meuwissen, Paul

Unit 1UJBB0BSXT14S0087

Chassis: 0001532050

Description; 32RL JAY FEATHER TT

Registration date:

Mileage:

Repair line	J01548881-001	**Create date:**	04/30/2026	**Start date**	04/25/2026	**Rep line desc:**	Water Heater - Wires to Controller
Claim type	Standard	**Status:**	Confirmed	**End date**	04/30/2026	**Pre auth#:**	PA001390237
Claim group	WarrClaim	**Status date**	05/05/2026				

wigenta May 1, 2026 10:45 AM Approved .7 to access and repair

Complaint: Customer states the water heater controller don't turn on (turned on in the middle of the night and was shut off again in the morning).

Cause: ElecMisw Found wire behind water heater for controller was barely stripped so wasn't making contact to power the controller.

Correction: First I tested for power at the board and switch outside and there was power there. Removed the controller off the wall and there was no power to it. Removed the panel to access back of water heater and found when I was grabbing the wires that the controller had power on and off. Removed the blue wires from the connector and found that one of them was barely stripped on the end so it wasn't making a connection. Stripped the wire more and it's working as it should.

Transaction type	Main Op.	Operation no	Item number	Disp. code	Adj. Reason Code	Description	Req. qty	Unit	Unit price	Req. amount	Approved quantity	Approved amount
Labor	Yes	0202999				MISC. ELECTRICAL-MISC. GENERAL REPAIRS	0.70		$165.00	$115.50	0.70	$115.50

	Labor	Parts	Charges	Total
Total requested amount	$115.50	$0.00	$0.00	$115.50
Total adjusted	$0.00	$0.00	$0.00	$0.00
Total approved amount	$115.50	$0.00	$0.00	$115.50

Invoice status	Invoiced
Invoiced date	5/5/2026
Payment reference	00127662

Claim total J01548881	Labor	Parts	Charges	Total
Total requested amount	$115.50	$0.00	$0.00	$115.50
Total adjusted	$0.00	$0.00	$0.00	$0.00
Total approved amount	$115.50	$0.00	$0.00	$115.50