



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 64062
Promised Date: 25 JUN 21

CUSTOMER WORK ORDER

WO #: 64062

Customer: 1000 - BASDEN'S AMERICAN
RV -
Tag:
Author: BJW
Location: 0621 CHECK WARRANTY
STATUS

Stock #: 10989
Stock Desc: 2021 5W FOREST RIVER
SABRE 37FLH
Chassis #: 5ZT3SR2B8M6107292
Serial #: 5ZT3SR2B8M6107292
Mileage: 0
Licence:

Invoice #:
Date In: 29 APR 21
Promised: 25 JUN 21
Date Sched:
Completed: 21 JUN 21
Warr. Date:

Job #PDINFW - Internal

COMPLAINT: PDI - NEW FIFTH WHEEL

CAUSE: PDI

CORRECTION: CHECK LIGHTS, BRAKES, BREAKAWY, TIRES, LUG NUTS, ROOF, 2 ACs, 2 REFERS, FURNACE, WATER HEATER, RANGE, 2 TOILETS, 5 SINKS, UNPACK REFERS, FILL LP TANKS 8 GALOONS, FILL 6 WATER TANKS AND DRAIN, CHECK WATER SYSTEMS, CHECK ELETRIC SYSTEMS,

Labor

Code	Description	Mechanic	Total
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	JP	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	JP	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	JP	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	JP	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C
LPGI	LP - UNIT SALES	8.00	N/C	N/C

Subtotal for Job #PDINFW: 0.00

Job #1 - Warranty

COMPLAINT: FRONT A/C IS THE DUCT WORK VENT IS PAST THE DEVIDER

CAUSE: DUCTS RUN PASS AIR BOX DIVIDER

CORRECTION: TAKE AIR BOX APART, GET BOARDS AND CUT TO FIT, INSTALL OVER DUCT WORK THAT EXTENDS IN TO RETURN SIDE OF AIR BOX, SEAL WITH TAPE, PUT AIR BOX BACK TOGRTHERR

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JP	39.00

Subtotal for Job #1: 39.00

Job #2 - Warranty

COMPLAINT: REAR A/C THE DUCT WORK VENTS ARE PAST THE DEVIDER

CAUSE: DUCTS RUN PASS AIR BOX DIVIDER

CORRECTION: TAKE AIR BOX APART, GET BOARDS AND CUT TO FIT, INSTALL OVER DUCT WORK



Customer #: 1000
BASDEN'S AMERICAN RV,

THAT EXTENDS IN TO RETURN SIDE OF AIR BOX, SEAL WITH TAPE, PUT AIR BOX BACK TOGRTHER

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JP	39.00
Subtotal for Job #2:			39.00

Job #3 - Warranty

COMPLAINT: BACK UP CAMERA MONTIOR MISSING

CAUSE: LCI BACK UP CAMERA

CORRECTION: LCI BACK UP CAMERA MONITOR SOLD SEPERTLY CONET TO CELL PHONE BY APP

Subtotal for Job #3: 0.00

Job #4 - Warranty

COMPLAINT: THE TOILET DRAINS TO THE GREY TANK AND THE OUTSIDE SINK AND GOES TO THE BLACK TANK

CORRECTION: find KIB color code, pull control panel and switch wires, test

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JP	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	JP	39.00
Subtotal for Job #4:			39.00

Job #5 - Warranty

COMPLAINT: WATER HEATER NOT LIGHTING ON GAS

CORRECTION: check power at gas valve have 0 volts, DC, remove acess panel in basement compartment, climb in and find board and remove and test, climb back in compartment and reinstall board, check wires behind control panel, replace wire termanals with crimp conetions, test no power at gas valve, climb back in and trace wires and found wires beteewn water heater and furnace was loose, rewire water heater and test,

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		0.00
Z990	MISC LABOUR CODE (EXTERNAL)	JP	130.00
Subtotal for Job #5:			130.00

Parts Total: 0.00
Labour Total: 247.00
Sublet Total: 0.00
Extras Total: 0.00
WORK ORDER TOTAL: 247.00

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 21 Jun 2021

W/O: 64062
Promised Date: 25 JUN 21

Customer #: 1000
BASDEN'S AMERICAN RV,



FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	645065
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
		VIN	5ZT3SR2B8M6107292
EVANSVILLE, IN 47725		CHASSIS VIN	
USA		MILEAGE	0
		SITE/WAREHOUSE	062 / 062C
Labor rate:	\$130.00	ITEM #	SRF37FLH-C
OWNER INFORMATION		DEALER RO #	64062
		CLAIM START DATE	06/15/2021
		CLAIM END DATE	01/01/1900

Retail Date of Purchase

WARRANTY EXPIRATION DATE

Claim Line Details

Labor

Line# 1	Operation Code 70-159-24-00-001901	Operational Description AC Duct (pictures) - Appliances/Roof AC (Dometic, Duo-Therm)/Repair/ No Tread Code	
Complaint, Cause, Correction			
Original Note : bhoffman@americanrvcenter.com, 2021-06-15 11:14:29 :: FRONT A/C IS THE DUCT WORK VENT IS PAST THE DEVIDER DUCTS RUN PASS AIR BOX DIVIDER TAKE AIR BOX APART, GET BOARDS AND CUT TO FIT, INSTALL OVER DUCT WORK THAT EXTENDS IN TO RETURN SIDE OF AIR BOX, SEAL WITH TAPE, PUT AIR BOX BACK TOGETHER Additional Note : bhoffman@americanrvcenter.com, 2021-06-15 11:21:10 :: THIS IS THE FRONT A/C			
	Model # 48204-666	Dlr Sub Hrs 1.20	Sub Labor Amt \$156.00
	Serial # 200703576	Appr Hrs 0.30	Appr Labor Amt \$39.00

Notes

TIME ALLOWED TO SEAL WITH FOIL TAPE. THANKS

Labor

Line# 2	Operation Code 70-159-24-00-001901	Operational Description AC Duct (pictures) - Appliances/Roof AC (Dometic, Duo-Therm)/Repair/ No Tread Code	
Complaint, Cause, Correction			
Original Note : bhoffman@americanrvcenter.com, 2021-06-15 11:21:40 :: REAR A/C THE DUCT WORK VENTS ARE PAST THE DEVIDER DUCTS RUN PASS AIR BOX DIVIDER TAKE AIR BOX APART, GET BOARDS AND CUT TO FIT, INSTALL OVER DUCT WORK THAT EXTENDS IN TO RETURN SIDE OF AIR BOX, SEAL WITH TAPE, PUT AIR BOX BACK TOGETHER			
	Model # 48254-666	Dlr Sub Hrs 1.20	Sub Labor Amt \$156.00
	Serial # 210002075	Appr Hrs 0.30	Appr Labor Amt \$39.00

Notes

TIME ALLOWED TO SEAL WITH FOIL TAPE. THANKS

Labor

Line# 3	Operation Code 40-112-24-11-001350	Operational Description Monitor Panel Wiring or Harness - Electrical/Monitor Panel/Repair/ Electrical	
Complaint, Cause, Correction			
Original Note : bhoffman@americanrvcenter.com, 2021-06-15 11:23:27 :: THE TOILET DRAINS TO THE GREY TANK AND THE OUTSIDE SINK AND GOES TO THE BLACK TANK find KIB color code, pull control panel and switch wires, test			
	Model #	Dlr Sub Hrs 0.50	Sub Labor Amt \$65.00
	Serial #	Appr Hrs 0.30	Appr Labor Amt \$39.00

Notes

WHAT DO YOU MEAN THE TOILET DRAINS TO THE GREY TANK? IS THE ISSUE PLUMBING OR IS THE CONCERN INCORRECT WIRING AT THE MONITOR PANEL?
 THE PROBLEM WAS IN THE MONITOR PANEL TECH TRIED FILLING THE TOILET FOR THE BLACK TANK BUT IT WAS FILLING THE GREY THE PROBLEM WAS IN THE PANEL
 .TIME ALLOWED. THANKS

Labor
Line# 4

Operation Code 40-197-24-11-001324	Operational Description 110 Volt Exterior Wiring - Electrical/110 Volt Exterior/Repair/Electrical
Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2021-06-15 11:24:46 :: WATER HEATER NOT LIGHTING ON GAS check power at gas valve have 0 volts, DC, remove access panel in basement compartment, climb in and find board and remove and test, climb back in compartment and reinstall board, check wires behind control panel, replace wire terminals with crimp connections, test no power at gas valve, climb back in and trace wires and found wires between water heater and furnace was loose, rewire water heater and test,	
Model #	Dlr Sub Hrs 2.00 Sub Labor Amt \$260.00
Serial #	Appr Hrs 1.00 Appr Labor Amt \$130.00

Notes
 .TIME ALLOWED. THANKS

Submitted			Approved		
	Labor Amt	\$637.00		Labor Amt	\$247.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$637.00		Total	\$247.00

DEALER **DATE**
SIGNATURE
 I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER **DATE**
SIGNATURE
 All repairs described have been inspected and are satisfactory.