



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 64060
Promised Date: 22 MAY 21

CUSTOMER WORK ORDER

WO #: 64060

Customer: 51386 - HOPPER, BRANDON
- 812-457-3992

Tag:

Author: BJW

Location: 0607 STILL NO WORD FROM
FOREST RIVER

Stock #: 10938

Stock Desc: 2021 5W FOREST RIVER

SABRE 37FLL

Chassis #: 5ZT3SR2BXM6107021

Serial #: 5ZT3SR2BXM6107021

Mileage: 0

Licence:

Invoice #:

Date In: 29 APR 21

Promised: 22 MAY 21

Date Sched:

Completed: 30 MAY 21

Warr. Date: 22 MAY 21

Job #PDINFW - Internal PDI - NEW FIFTH WHEEL

Labor Code	Description	Mechanic	Total
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	TEL	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	TEL	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	TEL	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	TEL	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C
LPGI	LP - UNIT SALES	0.00	N/C	N/C

Subtotal for Job #PDINFW: 0.00

Job #FPDINFW - Internal FINAL PDI ON NEW FIFTH WHEELS

Labor Code	Description	Mechanic	Total
PDINFW	FINAL PDI NEW FIFTH WHEEL (INTERNAL)	TEL	N/C

Parts Part #	Description	Qty	Price	Total
DC-24	ADVANCE GROUP 24 D	1.00	N/C	N/C

Subtotal for Job #FPDINFW: 0.00

Job #DELIVERY - Internal DELIVER UNIT TO NEWBURGH AT A LATER TIME

Subtotal for Job #DELIVERY: 0.00

Job #WALK - Internal COMPLAINT: WALK THRU

CORRECTION: DONE EF

CUSTOMER WAS IN A BIG HURRY TO GET WORK, WASNT MUCH OF A WALK THRU, WENT OVER SEALERS AND LEVELING AND HE REALLY DIDNT WANT TO HEAR THAT
Estimated Amount: 180.00

Labor Code	Description	Mechanic	Total
------------	-------------	----------	-------



Customer #: 51386
HOPPER, BRANDON

Z990 MISC LABOUR CODE (EXTERNAL) EF N/C

Subtotal for Job #WALK: 0.00

Job #1 - Warranty

COMPLAINT: THE DRAIN FOR BLACK TANK WILL NOT OPEN IT IS STUCK

CAUSE: black tank drain valve was stuck wouldnt move

CORRECTION: debris in the slide valve. removed valve and cable tried to clean but it was just bound up.
replaced valve and cable

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	TEL	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	TEL	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	TEL	195.00

Parts Part #	Description	Qty	Price	Total
240223	VALVE - TERM -ABS	1.00	29.33	29.33

Subtotal for Job #1: 224.33

Job #2 - Internal

COMPLAINT: THE KITCHEN SLIDE WITH THE REFRIDGERATOR IN IT IS TILTED IN AT THE BOTTOM.

CORRECTION: adjusted slide to pull the bottom out further 17 flats

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	TEL	N/C

Subtotal for Job #2: 0.00

Job #3 - Warranty

COMPLAINT: SIDE TRIM ON LOWER METAL (OFF-DOORSIDE) IS LOOSE

CORRECTION: screwed down trim. and than siliconed

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BB	52.00

Subtotal for Job #3: 52.00

Parts Total: 29.33
Labour Total: 247.00
Sublet Total: 0.00
Extras Total: 0.00

WORK ORDER TOTAL: 276.33

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Date: 10 Jun 2021

Customer Signature : _____

W/O: 64060
Promised Date: 22 MAY 21



Customer #: 51386
HOPPER, BRANDON



FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	632057
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
		VIN	5ZT3SR2BXM6107021
EVANSVILLE, IN 47725		CHASSIS VIN	
USA		MILEAGE	0
		SITE/WAREHOUSE	062 / 062C
		ITEM #	SRF37FLL-C
Labor rate:	\$130.00	DEALER RO #	64060
OWNER INFORMATION		CLAIM START DATE	06/04/2021
BRANDON HOPPER		CLAIM END DATE	01/01/1900
8377 S YANKEETOWN RD			
Newburgh, IN 47630			
USA			
Retail Date of Purchase	05/22/2021	WARRANTY EXPIRATION DATE	05/22/2022

Claim Line Details

Labor

Line# 1	Operation Code 60-138-01-00-001527	Operational Description Termination Valve Cable with Removal Of Underbelly - Plumbing/ Drainage System/Replace/No Tread Code	
	Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2021-06-04 15:01:59 :: THE DRAIN FOR BLACK TANK WILL NOT OPEN IT IS STUCK debris in the slide valve. removed valve and cable tried to clean but it was just bound up. replaced valve and cable		
	Model #	Dlr Sub Hrs	Sub Labor Amt
	Serial #	Appr Hrs	Appr Labor Amt
		3.00	\$390.00
		1.50	\$195.00

Notes

TIME ALLOWED. PLEASE HOLD PART AS VENDOR MAY REQUIRE IT BE RETURNED. THANKS

Labor

Line# 2	Operation Code 20-58-01-00-000813	Operational Description Lower Radius Metal - Exterior/Metal, Aluminum Siding/Replace/No Tread Code	
	Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2021-06-04 15:20:09 :: SIDE TRIM ON LOWER METAL (OFF-DOORSIDE) IS LOOSE screwed down trim. and than silicone		
	Model #	Dlr Sub Hrs	Sub Labor Amt
	Serial #	Appr Hrs	Appr Labor Amt
		0.40	\$52.00
		0.40	\$52.00

Notes

TIME ALLOWED TO SECURE BELT LINE AND RESEAL. THANKS

Submitted	Labor Amt	\$442.00	Approved	Labor Amt	\$247.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$442.00		Total	\$247.00

DEALER

DATE

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER

DATE

SIGNATURE

All repairs described have been inspected and are satisfactory.