



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 64059
Promised Date: 03 JUN 21

CUSTOMER WORK ORDER

WO #: 64059

Customer: 48161 - ATKINS, CHANC K. -
618-928-0636

Tag:
Author: BJW

Location: 0623CHECK PREAUTH

Stock #: 10984
Stock Desc: 2021 5W FOREST RIVER
SABRE 37FLL
Chassis #: 5ZT3SR2B7M6107252
Serial #: 5ZT3SR2B7M6107252
Mileage: 0
Licence:

Invoice #:
Date In: 29 APR 21
Promised: 03 JUN 21
Date Sched:
Completed: 25 JUN 21
Warr. Date: 03 JUN 21

Job #PDINFW - Internal

COMPLAINT: PDI - NEW FIFTH WHEEL

CORRECTION: INSTALL BATTERY, CHECK LIGHTS, BREAKAWAY, BRAKES, TIRES, LUGNUTS, ROOF, 2 ACS, MAKING NOSIES, AIR BLOW BY IN AIR BOXES, MICROWAVE, FURNACE, RANGE OUTSIDE STOVE, 2 REFERS, WATER HEATER, LP DROP TEST, BACK UP CAMERA ONLY HAS WIRES FOR HARD WIRE IN TRUCK, MAKE WIRE WITH PLUG,

Labor

Code	Description	Mechanic	Total
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	JP	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	JP	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	JP	N/C

Parts

Part #	Description	Qty	Price	Total
80-01-2160	"ZIP" BREAKAWAY CABLE 6'	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C
LPGI	LP - UNIT SALES	8.00	N/C	N/C
PARTS	CIG PLUG - CAMERA	1.00	N/C	N/C

Subtotal for Job #PDINFW: 0.00

Job #FPDINFW - Internal

COMPLAINT: FINAL PDI ON NEW FIFTH WHEELS

CORRECTION: INSTALL BATTERY, CHECK LIGHTS, BREAKAWAY, BRAKES, TIRES, LUGNUTS, ROOF, 2 ACS, MAKING NOSIES, AIR BLOW BY IN AIR BOXES, MICROWAVE, FURNACE, RANGE OUTSIDE STOVE, 2 REFERS, WATER HEATER, LP DROP TEST, BACK UP CAMERA ONLY HAS WIRES FOR HARD WIRE IN TRUCK, MAKE WIRE WITH PLUG,

Labor

Code	Description	Mechanic	Total
PDINFW	FINAL PDI NEW FIFTH WHEEL (INTERNAL	JP	N/C
PDINFW	FINAL PDI NEW FIFTH WHEEL (INTERNAL	JP	N/C
PDINFW	FINAL PDI NEW FIFTH WHEEL (INTERNAL	JP	N/C
PDINFW	FINAL PDI NEW FIFTH WHEEL (INTERNAL	JP	N/C

Parts

Part #	Description	Qty	Price	Total
DC-24	ADVANCE GROUP 24 DEEP CYCLE BATTERY	2.00	N/C	N/C
80-8509	CAMLOC, METAL LATC	1.00	N/C	N/C



Customer #: 48161
ATKINS, CHANC K.



Subtotal for Job #FPDINFW: 0.00

Job #1 - Internal

COMPLAINT: ANDERSON HITCH INSTALL

CORRECTION: install andersen adapter
INSTALLED ANDERSON HITCH IN TRUCK

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JP	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	N/C

Parts Part #	Description	Qty	Price	Total
3220	ALUMINUM ANDERSEN	1.00	N/C	N/C

Other Services Code	Description	Qty	Price	Total
FRT	FREIGHT	1.00	N/C	N/C

Subtotal for Job #1: 0.00

Job #2 - Warranty

COMPLAINT: THE FRONT AND REAR A/C DUCT WORK IS WRINKLED IN THE AIR BOX'S ON THE RETURN SIDE.

CAUSE: DUCT VENT RUN PASS DIVIDER AND INTO RETURN AIR SIDE

CORRECTION: DUCT VENT RUN PASS DIVIDER AND INTO RETURN AIR SIDE, TAKE AIR BOX APART AND CUT BOARDS TO FIT SIDES, TAPE SEAL BOARD PUT AIR BOX BACK TOGETHER

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JP	39.00

Subtotal for Job #2: 39.00

Job #3 - Warranty

COMPLAINT: THE REAR A/C DUCT WORK IS WRINKLED IN THE AIR BOX ON THE RETURN SIDE.

CAUSE: DUCT VENT RUN PASS DIVIDER AND INTO RETURN AIR SIDE

CORRECTION: DUCT VENT RUN PASS DIVIDER AND INTO RETURN AIR SIDE, TAKE AIR BOX APART AND CUT BOARDS TO FIT SIDES, TAPE SEAL BOARD PUT AIR BOX BACK TOGETHER

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JP	39.00

Subtotal for Job #3: 39.00

Job #4 - Warranty

COMPLAINT: THE BATHROOM DOOR IS HARD TO CLOSE. IT IS HITTING THE FRAME.

CAUSE: WALL SET OUT OF POSITION, OPENING FOR DOOR TOO SMALL

CORRECTION: REMOVE DOOR FRAME, TAKE SAW AND TRIM DOOR FRAME OPENING, INSTALL DOOR FRAME

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JP	130.00

W/O: 64059
Promised Date: 03 JUN 21



Customer #: 48161
ATKINS, CHANC K.



Subtotal for Job #4: 130.00

Job #DELUXE - Internal
DELUXE STARTER KIT

Parts

Part #	Description	Qty	Price	Total
13-3007	NUGEN 20OZ.	1.00	N/C	N/C
40052	40052 BRASS W.P. R	1.00	N/C	N/C
13-0181	40274 2-PLY TST TO	1.00	N/C	N/C
11-0018	39741 20' RHINOFLE	1.00	N/C	N/C
10-0286	22853 50' TASTEPU	1.00	N/C	N/C
5487	A10-1530HVP 15M -	1.00	N/C	N/C

Subtotal for Job #DELUXE: 0.00

Job #5 - Warranty

COMPLAINT: FIX TRIM ON 3 DIFFERENT AREA ON THE UNIT SEE BEN

CORRECTION: TOOK PICS. CUT TRIM ON SLIDEROOM TO FIT. NAILED BACK AND PUTTY. CUT TRIM ON OTHER SIDE TO FIT. NAILED AND PUTTY. PUT NEW PIECE ON STAIR CASE. NAILED AND PUTTY

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BB	39.00

Subtotal for Job #5: 39.00

Job #WALK - Internal

COMPLAINT: WALK THRU

CORRECTION: DONE EF
Estimated Amount: 180.00

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	EF	N/C

Subtotal for Job #WALK: 0.00

Parts Total:	0.00
Labour Total:	247.00
Sublet Total:	0.00
Extras Total:	0.00
WORK ORDER TOTAL:	247.00

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 25 Jun 2021

W/O: 64059
Promised Date: 03 JUN 21

Customer #: 48161
ATKINS, CHANC K.



FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106	CLAIM STATUS Authorized	
BASDEN RV CENTER INC	CLAIM 651803	
DBA AMERICAN RV CENTER	CLAIM ORIGIN WEB	
600 E BASELINE ROAD	ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725	VIN 5ZT3SR2B7M6107252	
USA	CHASSIS VIN	
	MILEAGE 0	
	SITE/WAREHOUSE 062 / 062C	
Labor rate: \$130.00	ITEM # SRF37FLL-C	
OWNER INFORMATION	DEALER RO # 64059	
CHANC ATKINS	CLAIM START DATE 06/19/2021	
10556 4H RD	CLAIM END DATE 01/01/1900	
Sumner, IL 62466		
USA		
Retail Date of Purchase 06/03/2021	WARRANTY EXPIRATION DATE 06/03/2022	

Claim Line Details

Labor			
Line# 1	Operation Code 70-159-24-00-001901	Operational Description AC Duct (pictures) - Appliances/Roof AC (Dometic, Duo-Therm)/Repair/ No Tread Code	
	Complaint, Cause, Correction		
	Original Note : bhoffman@americanrvcenter.com, 2021-06-19 15:36:31 :: THE FRONT AND REAR A/C DUCT WORK IS WRINKLED IN THE AIR BOX'S ON THE RETURN SIDE. DUCT VENT RUN PASS DIVIDER AND INTO RETURNAIR SIDE DUCT VENT RUN PASS DIVIDER AND INTO RETURNAIR SIDE, TAKE AIRE BOX APART AND CUT BOARDS TO FIT SIDES, TAPE SEAL BOARD PUT AIR BOX BAK TOGETHER Additional Note : bhoffman@americanrvcenter.com, 2021-06-19 15:41:33 :: BOTH FRONT AND REAR A/CS Additional Note : bhoffman@americanrvcenter.com, 2021-06-19 15:45:37 :: NEVER MIND I WILL MAKE TWO CLAIMS		
	Model #	Dlr Sub Hrs 0.80	Sub Labor Amt \$104.00
	Serial #	Appr Hrs 0.30	Appr Labor Amt \$39.00
	Notes .time allowed. thanks		
Labor			
Line# 2	Operation Code 70-159-24-00-001901	Operational Description AC Duct (pictures) - Appliances/Roof AC (Dometic, Duo-Therm)/Repair/ No Tread Code	
	Complaint, Cause, Correction		
	Original Note : bhoffman@americanrvcenter.com, 2021-06-19 15:46:16 :: THE REAR A/C DUCT WORK IS WRINKLED IN THE AIR BOX ON THE RETURN SIDE. DUCT VENT RUN PASS DIVIDER AND INTO RETURNAIR SIDE DUCT VENT RUN PASS DIVIDER AND INTO RETURNAIR SIDE, TAKE AIRE BOX APART AND CUT BOARDS TO FIT SIDES, TAPE SEAL BOARD PUT AIR BOX BAK TOGETHER		
	Model #	Dlr Sub Hrs 0.80	Sub Labor Amt \$104.00
	Serial #	Appr Hrs 0.30	Appr Labor Amt \$39.00
	Notes .time allowed. thanks		
Labor			
Line# 3	Operation Code 30-101-24-00-001074	Operational Description Interior Door Jamb, U-Channel, Casing - Interior/Interior Doors/Repair/ No Tread Code	
	Complaint, Cause, Correction		
	Original Note : bhoffman@americanrvcenter.com, 2021-06-19 15:48:06 :: THE BATHROOM DOOR IS HARD TO CLOSE. IT IS HITTING THE FRAME. WALL SET OUT OF POSITION, OPENING FOR DOOR TOO SMALL REMOVE DOOR FRAME, TAKE SAW AND TRIM DOOR FRAME OPENING, INSTALL DOOR FRAME		

Model #
Serial #

Dlr Sub Hrs 1.00
Appr Hrs 1.00

Sub Labor Amt \$130.00
Appr Labor Amt \$130.00

Notes

Labor
Line# 4

Operation Code
30-102-01-00-001118

Operational Description
Miscellaneous Interior Trim, each - Interior/Panels, Ceilings, & Interior
Moldings/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2021-06-19 15:50:26 :: FIX TRIM ON 3 DIFFERENT AREA
ON THE UNIT ON TWO [ARTS OF THE SLIDE ROOM AND THE STAIRS TOOK PICS. CUT TRIM ON
SLIDEROOM TO FIT. NAILED BACK AND PUTTY. CUT TRIM ON OTHER SIDE TO FIT. NAILED AND PUTTY. PUT
NEW PIECE ON STAIR CASE. NAILED AND PUTTY

Model #
Serial #

Dlr Sub Hrs 0.60
Appr Hrs 0.30

Sub Labor Amt \$78.00
Appr Labor Amt \$39.00

Notes

.time allowed. thanks

Submitted

Labor Amt \$416.00
Parts & Freight \$0.00
Total \$416.00

Approved

Labor Amt \$247.00
Parts & Freight \$0.00
Total \$247.00

DEALER
SIGNATURE

DATE

I certify that I have performed these repairs consistent with Forest
River Policies.

CUSTOMER
SIGNATURE

DATE

All repairs described have been inspected and are satisfactory.