

BASDEN RV CENTER, INC D.B.A. AMERICAN RV
600 E. Baseline Rd.
Evansville IN
US
47725
812-867-5200

WORK ORDER # 64056

Completed : 31 MAY 21 Customer : 10024 - FOREST RIVER TRAVEL TRAILER
Licence # : Invoice # :
Stock No : 10686 Description : 2021 TT COACHMEN CATALINA 343BHTSLE
Tag : Date In : 29 APR 21 Mileage : 0
Author : BJW Promised : 14 MAY 21
Location : DELIVERY 0514 Date Sched :
Serial# : 5ZT2CAZB4MX021858 Chassis# : 5ZT2CAZB4MX021858
Warr. Date : 14 MAY 21 Cust PO# :
Print Date :

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*****
Job #   Description                JOB INFORMATION                Type Bill To
*****
PDIN    COMPLAINT:  PDI - NEW TRAVEL TRAILER                I      PDI      PRE-D
        CAUSE:      PDINTT
        CORRECTION: PDINTT
FPDI    COMPLAINT:  FINAL PDI ON NEW TRAVEL TRAILERS        I      PDI      PRE-D
        CAUSE:      fpdintt
        CORRECTION: fpdintt
SWAP    COMPLAINT:  SWAP CUSTOMER'S HITCHWORK                I      DO       DEALE
        CAUSE:      SWAP CUSTOMER SUPPLIED HITCH
        CORRECTION: SWAPPED AND ADJUSTED CUSTOMERS HITCH
WALK    COMPLAINT:  WALK THRU                                I      PDI      PRE-D
        CORRECTION: DONE EF
1        COMPLAINT:  LAMP SHADE ABOVE TABLE IS BUSTED        W      10024    FORES
        CAUSE:      found lamp shade over the dinnette table
                        to be broken.
        CORRECTION: replaced lamp shade above dinette table
2        COMPLAINT:  WALL BOARD IN BEDROOM NEXT TO DRESSER IS W  10024    FORES
        CAUSE:      INSPECTED WALL BOARD IN BEDROOM NEXT TO
                        THE DRESSER AND FOUND IT TO BE BUSTED
        CORRECTION: WE WILL NEED TO REPLACE THE WALL BOARD
                        IN THE BEDROOM NEXT TO THE DRESSER
3        COMPLAINT:  TECH SERVICE BULLETIN# 205-1314          W      10024    FORES
        CAUSE:      sgrews on diamond plate not sealed
        CORRECTION: loosened screws put silicne on screws
                        tightened screws then sealed screw heads
4        COMPLAINT:  SWITCH LP TANKS WITH TRADE.              I      DO       DEALE
        CAUSE:      swap tanks with customers trade in
        CORRECTION: swapped tanks wqith customers tradein.
                        tanks ,hold down bolt and cover
5        TECHNICAL SERVICE BULLETIN 205-1314 BULLETIN CAME IN W  10024    FORES
        AFTER DELIVERED.  TRANSFER AND CALL CUSTOMER
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Work Order : 64056

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*****
Job # Part No Description          PARTS          Bill to  Qty    Price    Total
*****
PDINT 13034    55362 STD BATTERY              I-PDI        1      10.95     10.95
FPDIN DC-24    ADVANCE GROUP 24 D              I-PDI        1     126.99    126.99
FPDIN 5493     A10-3050AVP 30M -              I-PDI        1      12.99     12.99
4      06-0344  40539 BLK 30# DBLE TANK COVER I-DO         1      53.99     53.99
PDINT 5516     A10-3050FHVP 30M-50F PIGTAIL I-PDI        1      23.99     23.99

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*****
Job#  Lab Code  Description      LABOUR    Mech Bill to    Hrs    Rate    Total
*****
DINTT Z991      MISC LABOUR CODE (INTE GWG I-PDI        3.25   130.00   422.50
DINTT Z991      MISC LABOUR CODE (INTE GWG I-PDI        0.67   130.00    87.10
DINTT Z991      MISC LABOUR CODE (INTE GWG I-PDI        1.73   130.00   224.90
DINTT Z991      MISC LABOUR CODE (INTE GWG I-PDI        0.35   130.00    45.50
DINTT PDINTT    PDI - NEW TRAVEL TRAIL GWG I-PDI        0.00   130.00     0.00
DINTT PDINTT    PDI - NEW TRAVEL TRAIL GWG I-PDI        0.91   130.00   118.30
DINTT PDINTT    PDI - NEW TRAVEL TRAIL GWG I-PDI        0.49   130.00    63.70
DINTT PDINTT    PDI - NEW TRAVEL TRAIL GWG I-PDI        0.20   130.00    26.00
DINTT PDINTT    PDI - NEW TRAVEL TRAIL GWG I-PDI        0.40   130.00    52.00
SWAP Z990      MISC LABOUR CODE (EXTE GWG I-DO         0.57    85.00    48.45
SWAP Z990      MISC LABOUR CODE (EXTE GWG I-DO         0.73    85.00    62.05
WALK Z990      MISC LABOUR CODE (EXTE EF   I-PDI        1.50   130.00   195.00
  1 Z990      MISC LABOUR CODE (EXTE GWG W-10024      0.10   130.00    13.00
  1 Z990      MISC LABOUR CODE (EXTE GWG W-10024      0.10   130.00    13.00
  2 Z990      MISC LABOUR CODE (EXTE      W-10024      0.00   130.00     0.00
  2 Z990      MISC LABOUR CODE (EXTE GWG W-10024      1.00   130.00   130.00
  2 Z990      MISC LABOUR CODE (EXTE GWG W-10024      0.00   130.00     0.00
  3 Z990      MISC LABOUR CODE (EXTE GWG W-10024      0.10   130.00    13.00
  4 Z990      MISC LABOUR CODE (EXTE GWG I-DO         0.50   130.00    65.00
  5 Z990      MISC LABOUR CODE (EXTE      W-10024      0.00     0.00     0.00

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*****
Job #  Excode   Description      EXTRAS          bill to    Qty    Price    Total
*****
DINTT SS        SHOP SUPPLIES              I-PDI        1.00    35.00    35.00
DINTT LPGI      LP - UNIT SALES           I-PDI       12.00     4.59    55.08

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*****
CUSTOMER COMMENTS
*****
CORRECT LIGHT LENS CAME IN CRACKED. EMAILED BEATRICE...CAM
5-11-21

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*****
BILLINGS SUMMARY
Type Bill Id      Parts    Labour    Sublet    Extras    Tax    Total
*****
I    DO           53.99    175.50    0.00      0.00      0.00    229.49
I    PDI          174.92   1235.00    0.00     90.08      0.00   1,500.00
W    10024         0.00    169.00    0.00      0.00      0.00    169.00

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Continued on page 3

Work Order : 64056

BILLINGS SUMMARY						
Type Bill Id	Parts	Labour	Sublet	Extras	Tax	Total

Totals	228.91	1579.50	0.00	90.08	0.00	1,898.49

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106 BASDEN RV CENTER INC DBA AMERICAN RV CENTER 600 E BASELINE ROAD EVANSVILLE, IN 47725 USA Labor rate: \$130.00 OWNER INFORMATION	CLAIM STATUS Authorized CLAIM 597744 CLAIM ORIGIN WEB ORIGINAL CLAIM ID VIN 5ZT2CAZB4MX021858 CHASSIS VIN MILEAGE 0 SITE/WAREHOUSE 205 / 205 ITEM # ACAT343BHTSLE DEALER RO # 64056 CLAIM START DATE 05/11/2021 CLAIM END DATE 01/01/1900
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Retail Date of Purchase

WARRANTY EXPIRATION DATE

Claim Line Details

Labor

Line# 1	Operation Code 40-196-01-00-001282	Operational Description Wall or Ceiling Décor Light Shade or Globe(s) - Electrical/12 Volt Interior/ Replace/No Tread Code	
Complaint, Cause, Correction Original Note : bjwright@americanrvcenter.com, 2021-05-11 10:33:07 :: LAMP SHADE ABOVE TABLE IS BUSTED INSPECTED LAMP SHADE ABOVE THE TABLE AND FOUND IT TO BE BROKEN WE WILL NEED TO REPLACE THE LAMP SHADE ABOVE THE TABLE TO CORRECT CONCERN			
	Model #	Dlr Sub Hrs 0.10	Sub Labor Amt \$13.00
	Serial #	Appr Hrs 0.10	Appr Labor Amt \$13.00

Notes

Labor

Line# 2	Operation Code 30-102-01-00-002691	Operational Description Wall Panel - Luan - Interior/Panels, Ceilings, & Interior Moldings/ Replace/No Tread Code	
Complaint, Cause, Correction Original Note : bjwright@americanrvcenter.com, 2021-05-11 10:35:13 :: WALL BOARD IN BEDROOM NEXT TO DRESSER IS BUSTED INSPECTED WALL BOARD IN BEDROOM NEXT TO THE DRESSER AND FOUND IT TO BE BUSTED WE WILL NEED TO REPLACE THE WALL BOARD IN THE BEDROOM NEXT TO THE DRESSER.			
	Model #	Dlr Sub Hrs 1.00	Sub Labor Amt \$130.00
	Serial #	Appr Hrs 1.00	Appr Labor Amt \$130.00

Notes

Submitted	Labor Amt	\$143.00	Approved	Labor Amt	\$143.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$143.00		Total	\$143.00

DEALER
SIGNATURE

DATE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER
SIGNATURE

DATE

All repairs described have been inspected and are satisfactory.

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106 BASDEN RV CENTER INC DBA AMERICAN RV CENTER 600 E BASELINE ROAD EVANSVILLE, IN 47725 USA Labor rate: \$130.00 OWNER INFORMATION KEVIN KEYS 499 MAPLE GROVE RD Boonville, IN 47601 USA Retail Date of Purchase 05/14/2021	CLAIM STATUS Authorized CLAIM 597744 CLAIM ORIGIN WEB ORIGINAL CLAIM ID VIN 5ZT2CAZB4MX021858 CHASSIS VIN MILEAGE 0 SITE/WAREHOUSE 205 / 205 ITEM # ACAT343BHTSLE DEALER RO # 64056 CLAIM START DATE 05/11/2021 CLAIM END DATE 01/01/1900 WARRANTY EXPIRATION DATE 05/14/2022
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SIGNATURE

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CUSTOMER
SIGNATURE

DATE

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WARRANTY EXPIRATION DATE

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Labor

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Notes

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DEALER

DATE

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER

DATE

SIGNATURE

All repairs described have been inspected and are satisfactory.

PARTS REQUISITION

DATE: 5-11-21 PO#: ~~XXXXXX~~ VENDOR: _____

CUST#: 51342 CUSTOMER NAME: Keys Kevin OR STK # 10686

TECH: GG RO#: 64056 RV BRAND: _____

ORDER # _____

COMPLETE VIN: 5ZT2CAZB4MX021858

QTY. REQUESTED: 1 JOB #

DESCRIPTION OR PART#: light Above Dinette

QTY. REQUESTED: 1 JOB #

DESCRIPTION OR PART#:	Wall Board bedroom
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QTY. REQUESTED: 1 JOB #

DESCRIPTION OR PART#	QTY	UNIT	PRICE	TOTAL
Seam Tape 7/8 wide				

NOTES:

Pics on work order

TECHNICAL SERVICE BULLETIN



DEPARTMENT OF COMPLIANCE
VEHICLE SAFETY AND RECALL MANAGEMENT
BUILDING 11
423 N MAIN ST
MIDDLEBURY, INDIANA 46540-9218

Technical Service Bulletin: 205-1314

Expiration Date: April 30, 2022

- o Integrity
- o Safety
- o Quality
- o Customer Service

<<VIN>>

<<OWNER NAME/DEALERNAME>>

<<ADDRESS>>

<<CITY>>, <<ST>> <<ZIP-XXX>>

March 26, 2021

This Notice applies to your vehicle VIN listed above.

Dear Forest River Customer:

Forest River is alerting you to an issue involving certain 2021 Catalina Travel Trailer Recreational Vehicles. Please see the information below, which describes the issue and provides you with details on the steps you should take to have your vehicle repaired.

WHAT IS THE ISSUE?

The front wall diamond plate has fasteners that may not have been sealed properly from the factory.

OWNERS: WHAT SHOULD YOU DO?

Please contact your dealer and request a service appointment to schedule the free repair within one year of receiving this notice. This TSB will expire on April 30, 2022 or at the end of the Forest River's Manufacture Warranty. The vehicle Owner is responsible for arranging to have the work completed. Please state you have been notified by Forest River of the issue and provide the TSB number (located at the top of this page) to the dealership. It is also helpful to give the dealership a copy of this letter when you take your vehicle in for the repair. You may visit www.forestriverinc.com to search for dealer locations.

HOW LONG WILL THE REMEDY PROCESS TAKE?

The estimated time of repair is .10 hours. However, the dealership may need to keep your vehicle or schedule an appointment with you for a later date to fit into their regular service schedule.

DEALERS: WHAT SHOULD YOU DO?

Remedy Instructions can be found on Dealer Connect.

MAY FOREST RIVER ASSIST YOU FURTHER?

HELPFUL CONTACT INFORMATION:

CONTACT	PHONE
CATALINA CUSTOMER SERVICE	(574) 825-4995

DEALER REPAIR CODES: Dealer Connect

TSB NUMBER	REPAIR CODE	DESCRIPTION	ALLOWABLE HOUR(S)
205-1314	SB-456-09-00-004005	PERFORM REMEDY PER INSTRUCTIONS	.10 HRS.

WHAT IF YOU HAVE PREVIOUSLY PAID FOR REPAIRS TO YOUR VEHICLE FOR THIS PARTICULAR CONDITION?

If you have already paid for a repair that is within the scope of this service bulletin, you may be eligible for a refund of previously paid repairs. Refunds will only be provided within the scope of this Technical Service Bulletin.

Please send the service invoice to the following address:

Catalina
Forest River, Inc.
Attn: WARRANTY MANAGER
423 N. Main ST.
Middlebury, IN 46540

Sincerely,
Keith Fisher
Forest River, Inc.
Office of Corporate Compliance

TECHNICAL SERVICE BULLETIN 205-1314 REMEDY INSTRUCTIONS

	Make(s): Catalina Model(s): Many Model Year(s): 2021	Repair Code: SB-456-09-00-004005 Allotted Time: .10 HRS. Inspection Code: N/A Allotted Time: N/A
	Concern: The front wall diamond plate has fasteners that may not have been sealed properly from the factory.	Photo(s) Required: NO Prior Authorization Required: NO Part(s) Number: N/A Part(s) Return: N/A

Disconnect the vehicles' battery Positive and Negative, disconnect any House battery(s) Positive and Negative, if equipped with a generator ensure it is off and lastly, ensure the vehicle is disconnected from shore power. Block any tires/wheels to prevent the vehicle from rolling. Failure to do so may result in electrocution, fire or other personal injury, property damage and/or death.

MODELS AFFECTED:

ACAT263BHSCCKLE-W, ACAT283RKSLE, ACAT283RKSLE-W, ACAT28THS, ACAT28THS-W, ACAT293QBCKLE, ACAT293QBCKLE-W, ACAT29THS, ACAT29THS-W, ACAT303QBCKLE, ACAT303QBCKLE-W, ACAT303RKDSLE, ACAT303RKDSLE-W, ACAT323BHDSCKLE, ACAT323BHDSCKLE-W, ACAT333RETSLE, ACAT333RETSLE-W, ACAT343BHTSLE AND ACAT343BHTSLE-W

STEPS TO REMEDY:

STEP 1: LOCATE THE SIX (6) TO EIGHT (8) SCREWS HOLDING THE DIAMOND PLATE TO THE FRONT WALL;

STEP 2: REVERSE THE SCREWS OUT ABOUT 1/2 WAY AND APPLY A LIBERAL AMOUNT OF BLACK OR CLEAR SILICONE SEALANT TO THE SCREW THREADS;

STEP 3: RESET ALL SCREWS AND WIPE AWAY ANY EXCESS SILICONE SEALANT FROM THE SCREWS;

STEP 4: CLAIM REPAIR CODE.

BULLETIN DE SERVICE TECHNIQUE



DEPARTMENT OF COMPLIANCE
VEHICLE SAFETY AND RECALL MANAGEMENT
BUILDING 11
423 N MAIN ST
MIDDLEBURY, INDIANA 46540-9218

Bulletin de Service Technique : 205-1314

Date d'expiration : 30 avril 2022

o Intégrité

o Sécurité

o Qualité

o Service à la clientèle

<<VIN>>

<<OWNER NAME/DEALERNAME>>

<<ADDRESS>>

<<CITY>>, <<ST>> <<ZIP-XXX>>

Le 26 mars 2021

Cet avis s'applique à votre véhicule avec le NIV énuméré ci-dessus.

Cher(e) client(e) Forest River :

Forest River vous alerte d'un problème impliquant certains modèles Catalina de véhicules récréatifs de type caravane 2021. Veuillez prendre avis de l'information ci-dessous, qui décrit le problème et vous donne des détails des étapes à entreprendre pour faire réparer votre véhicule.

QUELLE EST LA PROBLÉMATIQUE?

La plaque diamantée de la paroi avant comporte des attaches qui n'ont peut-être pas été scellées correctement en usine.

PROPRIÉTAIRES : QUE DEVRIEZ-VOUS FAIRE?

Veuillez appeler immédiatement votre concessionnaire et demander un rendez-vous de service afin de planifier l'inspection ou le remplacement à l'intérieur d'un an suivant réception de cet avis. Ce BST expire le 30 avril 2022 ou à la fin de la période de garantie du fabricant Forest River. Le propriétaire du véhicule est responsable de planifier et de s'assurer que le travail soit effectué. Veuillez mentionner que vous avez été avisés par Forest River du problème et fournissez au concessionnaire le numéro de BST (se trouvant dans le haut de ce document). Il est aussi utile de remettre une copie de cette lettre au concessionnaire, lorsque vous apporterez votre véhicule pour effectuer la réparation. Consultez le site www.forestriverinc.com pour repérer les concessionnaires.

COMBIEN DE TEMPS PRENDRONT LES TRAVAUX DE RÉPARATION?

Le temps estimé de réparation est de 0,10 heure. Toutefois, le concessionnaire peut avoir besoin de garder votre véhicule ou de planifier un rendez-vous avec vous pour une date ultérieure afin de s'adapter à leur calendrier normal de service.

CONCESSIONNAIRES : QUE DEVRIEZ-VOUS FAIRE?

Les instructions de réparation sont disponibles sur Dealer Connect.

INFORMATION UTILE DE CONTACT :

CONTACT	NUMÉRO DE TÉLÉPHONE
SERVICE À LA CLIENTÈLE CATALINA	(574) 825-4995

CODES DE RÉPARATION DU CONCESSIONNAIRE : Dealer Connect

NUMÉRO DU BST	RÉPARATION CODE	DESCRIPTION	HEURE(S) AUTORISÉE(S)
205-1314	SB-456-09-00-004005	EXÉCUTER LA RÉPARATIONS SELON LES INSTRUCTIONS	.10 HEURE

QUOI FAIRE SI VOUS AVEZ DÉJÀ PAYÉ POUR LES RÉPARATIONS DE VOTRE VÉHICULE POUR CETTE CONDITION SPÉCIFIQUE?

Si vous avez déjà payé la réparation qui fait partie de la portée de ce rappel de bulletin de service, vous pourriez avoir droit au remboursement des réparations déjà payées. Des remboursements seront accordés seulement dans le cadre de ce Bulletin de service technique.

Veuillez envoyer la facture de service à l'adresse suivante :

Catalina
Forest River, Inc.
A/S : RESPONSABLE DE LA GARANTIE
423 N. Main ST.
Middlebury, IN 46540

Cordialement,
Keith Fisher
Forest River, Inc.
Bureau de la conformité d'entreprise

BULLETIN DE SERVICE TECHNIQUE 205-1314 INSTRUCTIONS DE

	Marque : Catalina Modèles : Plusieurs Année de modèle : 2021	Code de réparation : SB-456-09-00-004005 Temps alloué : .10 HEURE Code d'inspection : S.O. Temps alloué : S.O.
	Préoccupation : La plaque diamantée de la paroi avant comporte des attaches qui n'ont peut-être pas été scellées correctement en usine.	Photos requises : NON Autorisation préalable nécessaire : NON Numéro de pièce : S.O. Retour des pièces S.O.

Déconnecter la borne positive et négative de la batterie des véhicules, déconnecter toute batterie du véhicule, s'assurer que la génératrice (si le véhicule en est pourvu) est hors tension et finalement, s'assurer que le véhicule est déconnecté de l'alimentation externe. Caler tous les pneus/roues pour prévenir le roulement du véhicule. Le défaut de respecter ces instructions pourrait entraîner une électrocution, des blessures corporelles ou le décès.

MODÈLES TOUCHÉS :

ACAT263BHSCCKLE-W, ACAT283RKSLE, ACAT283RKSLE-W, ACAT28THS, ACAT28THS-W, ACAT293QBCKLE, ACAT293QBCKLE-W, ACAT29THS, ACAT29THS-W, ACAT303QBCKLE, ACAT303QBCKLE-W, ACAT303RKDSLE, ACAT303RKDSLE-W, ACAT323BHDSCCKLE, ACAT323BHDSCCKLE-W, ACAT333RETSLE, ACAT333RETSLE-W, ACAT343BHTSLE ANDACAT343BHTSLE-W

ÉTAPES DE RÉPARATION :

ÉTAPE 1 : REPÉREZ LES SIX (6) À HUIT (8) VIS TENANT LA PLAQUE DE DIAMANT SUR LE MUR AVANT;

ÉTAPE 2 : DÉVISSEZ LES VIS À MOITIÉ ET APPLIQUEZ UNE BONNE QUANTITÉ DE SCELLANT SILICONE NOIR OU CLAIR SUR LE FILAGE DE VIS;

ÉTAPE 3 : REVISSEZ TOUTES LES VIS ET RETIREZ TOUT EXCÉDENT DE SCELLANT OU DE SILICONE DES VIS;

ÉTAPE 4 : RÉCLAMEZ LE CODE DE RÉPARATION.

BOLETÍN DE SERVICIO TÉCNICO



DEPARTMENT OF COMPLIANCE
VEHICLE SAFETY AND RECALL MANAGEMENT
BUILDING 11
423 N MAIN ST
MIDDLEBURY, INDIANA 46540-9218

Boletín de Servicio Técnico: 205-1314

Fecha de vencimiento: 30 de abril del 2022

- o Integridad
- o Seguridad
- o Calidad
- o Atención al Cliente

<<VIN>>

<<OWNER NAME/DEALERNAME>>

<<ADDRESS>>

<<CITY>>, <<ST>> <<ZIP-XXX>>

26 de marzo de 2021

Este aviso se aplica al VIN de su vehículo mencionado arriba.

Estimado cliente de Forest River:

Forest River le notifica un problema que afecta ciertos vehículos recreativos Catalina Travel Trailer 2021. Consulte la información a continuación, que incluye una descripción del problema y le explica los pasos que puede tomar para reparar su vehículo.

¿CUÁL ES EL PROBLEMA?

La placa de diamante de la pared frontal tiene sujetadores que pueden no haber sido sellados correctamente en fábrica.

DUEÑOS: ¿QUE DEBE HACER?

Póngase en contacto con su concesionario y solicite una cita de servicio para programar la reparación gratuita en el plazo de un año a partir de la recepción de este aviso. Este TSB expirará el 30 de abril de 2022 o al final de la garantía de fabricación de Forest River. El propietario del vehículo es responsable por hacer los arreglos para que el trabajo sea completado. Indique que Forest River le ha avisado sobre el problema y brinde el número TSB (que encontrará en la parte superior de esta página) al concesionario. Para el concesionario es útil tener una copia de esta carta cuando usted lleve su vehículo para recibir el remedio. Visite www.forestriverinc.com para encontrar las ubicaciones de los concesionarios.

¿CUÁNTO TIEMPO DEMORA EL PROCESO DE REMEDIO?

El tiempo estimado de reparación es de 10 horas. Sin embargo, el concesionario puede necesitar mantener su vehículo o programar una cita con usted para una fecha posterior que se ajuste a su horario de servicio normal.

CONCESIONARIOS: ¿QUÉ DEBE HACER?

Las instrucciones de solución se pueden encontrar en Dealer Connect.

¿FOREST RIVER PUEDE AYUDARLO MÁS?

INFORMACIÓN ÚTIL DE CONTACTO

CONTACTO	TELÉFONO
ATENCIÓN AL CLIENTE DE CATALINA	(574) 825-4995

CÓDIGOS DE REPARACIÓN PARA CONCESIONARIOS: Dealer Connect

NÚMERO TSB	REPARACIÓN CÓDIGO	DESCRIPCIÓN	HORAS PERMITIDAS
205-1314	SB-456-09-00-004005	LLEVAR A CABO LA RESOLUCIÓN DE ACUERDO CON LAS INSTRUCCIONES	10 HORAS

¿QUÉ PASA SI USTED PREVIAMENTE HA PAGADO POR REPARACIONES A SU VEHÍCULO PARA ESTA CONDICIÓN ESPECÍFICA?

Si ya ha pagado por reparaciones incluidas en este boletín de servicio, podría calificar para un reembolso de las reparaciones ya pagadas. Solo se brindará un reembolso para los daños descritos en este Boletín de servicio técnico.

La factura de servicio debe enviarse a la siguiente dirección:

Catalina
Forest River, Inc.
Attn: WARRANTY MANAGER
423 N. Main ST.
Middlebury, IN 46540

Atentamente,
Keith Fisher
Forest River, Inc.
Oficina de Cumplimiento Corporativo

BOLETÍN DE SERVICIO TÉCNICO 205-1314 INSTRUCCIONES DE

	Marca(s): Catalina Modelo(s): Varios Año(s) del modelo: 2021	Código de reparación: SB-456-09-00-004005 Tiempo asignado: 10 HORAS Código de inspección: N/A Tiempo asignado: N/A
	Preocupación: La placa de diamante de la pared frontal tiene sujetadores que pueden no haber sido sellados correctamente en fábrica.	Foto(s) requerida(s): NO Se necesita autorización previa: NO Número(s) de pieza: N/A Devolución de pieza(s): N/A

Desconecte el polo negativo y positivo de la batería del vehículo, desconecte los polos negativo y positivo de cualquier batería interna, si el vehículo tiene un generador, asegúrese de que este apagado, y asegúrese de que el vehículo esté desconectado de un banco de potencia. Bloquee los neumáticos para evitar que el vehículo se mueva. No tomar estos pasos puede ocasionar una descarga eléctrica, un fuego, otra lesión personal, daños a la propiedad o la muerte.

MODELOS AFECTADOS:

ACAT263BHSCLE-W, ACAT283RKSLE, ACAT283RKSLE-W, ACAT28THS, ACAT28THS-W, ACAT293QBCKLE, ACAT293QBCKLE-W, ACAT29THS, ACAT29THS-W, ACAT303QBCKLE, ACAT303QBCKLE-W, ACAT303RKDSLE, ACAT303RKDSLE-W, ACAT323BHDSCKLE, ACAT323BHDSCKLE-W, ACAT333RETSLE, ACAT333RETSLE-W, ACAT343BHTSLE ANDACAT343BHTSLE-W

PASOS PARA LA RESOLUCIÓN:

PASO 1: LOCALICE LOS SEIS (6) A OCHO (8) TORNILLOS QUE SUJETAN LA PLACA DE DIAMANTE A LA PARED FRONTAL;

PASO 2: INVIERTA LOS TORNILLOS HASTA LA MITAD Y APLIQUE UNA CANTIDAD ABUNDANTE DE SELLADOR DE SILICONA NEGRO O TRANSPARENTE EN LAS ROSCAS DE LOS TORNILLOS;

PASO 3: VUELVA A COLOCAR TODOS LOS TORNILLOS Y ELIMINE TODO EXCESO DE SELLADOR DE SILICONA DE LOS TORNILLOS;

PASO 4: RECLAME EL CÓDIGO DE REPARACIÓN.