



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 63487
Promised Date: 05 MAR 21

CUSTOMER WORK ORDER

WO #: 63487

Customer: 50027 - SIDDONS, GEORGE
E. - 812-686-0815

Tag:

Author: BH

Location: 0305 CHECK WORK

Stock #: 10476

Stock Desc: 2021 TT FOREST RIVER
CHEROKEE 274RK

Chassis #: 4X4TCKC27MX145735

Serial #: 4X4TCKC27MX145735

Mileage: 0

Licence:

Invoice #:

Date In: 01 MAR 21

Promised: 05 MAR 21

Date Sched:

Completed: 03 MAR 21

Warr. Date: 05 JUN 20

Job #4 - Warranty

COMPLAINT: CHECK THE OVERHEAD LIGHTS IN CEILING. SOME WILL NOT WORK WHEN THE BUTTON IS PUSHED IN THE CENTER. YOU CAN KEEP PLAYING WITH BUTTON AND SOMETIMES THEY WILL WORK AND SOMETIMES THEY WILL NOT.

CAUSE: WENT THUR TRAILER AND TRIED ON THE LIGHTS AND FOUND ONE OF THE LIGHTS NOT WORKING AS IT SHOULD

CORRECTION: 1 OF THE LEFT OF THE TV SO I REPLACED IT AND TESTED IT

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	TEL	48.00
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	0.00

Parts

Part #	Description	Qty	Price	Total
5221	LIGHT, 4 1/2" LED	1.00	3.59	3.59

Subtotal for Job #4: 51.59

Job #5 - Warranty

COMPLAINT: SCREEN DOOR WILL NOT LATCH WHEN SHUT BY ITSELF.

CAUSE: SCREEN DOOR WILL NOT LATCH WHEN SHUT BY ITSELF.

CORRECTION: REMOVED OLD DOOR AND FRAME. CLEANED OFF ALL OLD SEALER. INSTALLED NEW FRAME AND DOOR. SEALED AROUND FRAME. RETURNED PARTS TO WARRENTY. HAULED ALL THE BOXES TO THE DUMPSTER

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	TEL	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	TEL	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	TEL	240.00

Parts

Part #	Description	Qty	Price	Total
4674	DOOR, ENTRY, 26" X	1.00	325.84	325.84
500627	SILICONE - N PLUS	1.00	7.00	7.00

Customer #: 50027
SIDDONS, GEORGE E.

Write on
Pics



Other Services

Code	Description	Qty	Price	Total
FRT	CRATE-DOOR	1.00	65.00	65.00
FRT	FREIGHT-DOOR	1.00	135.00	135.00

Subtotal for Job #5: 772.84

Parts Total: 336.43

Labour Total: 288.00

Sublet Total: 0.00

Extras Total: 200.00

WORK ORDER TOTAL: 824.43

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 21 Jul 2021

W/O: 63487
Promised Date: 05 MAR 21



Customer #: 50027
SIDDON, GEORGE E.



FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	510700
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
		VIN	4X4TCKC27MX145735
EVANSVILLE, IN 47725		CHASSIS VIN	
USA		MILEAGE	0
		SITE/WAREHOUSE	017 / 017A
Labor rate:	\$130.00	ITEM #	ACKT274RK
OWNER INFORMATION		DEALER RO #	63487
GEORGE SIDDON		CLAIM START DATE	03/03/2021
		CLAIM END DATE	01/01/1900
5525 W EUREKA RD			
Rockport, IN 47635			
USA			
Retail Date of Purchase	06/04/2020	WARRANTY EXPIRATION DATE	06/04/2021

Claim Line Details

Labor					
Line# 1	Operation Code	Operational Description			
	20-66-01-00-000658	Entry Door - Exterior/Entry Doors/Replace/No Tread Code			
	Complaint, Cause, Correction				
	Original Note : bhoffman@americanrvcenter.com, 2021-03-03 14:38:29 :: SCREEN DOOR WILL NOT LATCH WHEN SHUT BY ITSELF AND ENTRY DOOR IS PULLING AWAY FROM THE HINDGE SCREEN DOOR WONT CLOSE AND DOOR SCREWS ARE NOT SCREWED TO ANYTHING REPLACE ENTRY DOOR				
	Model #	Dlr Sub Hrs	2.00	Sub Labor Amt	\$260.00
	Serial #	Appr Hrs	1.00	Appr Labor Amt	\$130.00

Notes

Submitted	Labor Amt	\$260.00	Approved	Labor Amt	\$130.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$260.00		Total	\$130.00

DEALER	DATE
SIGNATURE	

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER	DATE
SIGNATURE	

All repairs described have been inspected and are satisfactory.

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106
BASDEN RV CENTER INC
DBA AMERICAN RV CENTER
600 E BASELINE ROAD

EVANSVILLE, IN 47725
USA

Labor rate: \$130.00

OWNER INFORMATION

GEORGE SIDDON
5525 W EUREKA RD
Rockport, IN 47635
USA

CLAIM STATUS Authorized
CLAIM 510714
CLAIM ORIGIN WEB

ORIGINAL CLAIM ID
VIN 4X4TCKC27MX145735

CHASSIS VIN
MILEAGE 0

SITE/WAREHOUSE 017 / 017A

ITEM # ACKT274RK

DEALER RO # 63487

CLAIM START DATE 03/03/2021

CLAIM END DATE 01/01/1900

Retail Date of Purchase 06/04/2020

WARRANTY EXPIRATION DATE 06/04/2021

Claim Line Details

Labor

Line# 1

Operation Code

40-196-01-11-001306

Operational Description

LED Light (picture) - Electrical/12 Volt Interior/Replace/Electrical

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2021-03-03 14:41:36 :: CHECK THE OVERHEAD LIGHTS IN CEILING. SOME WILL NOT WORK WHEN THE BUTTON IS PUSHED IN THE CENTER. YOU CAN KEEP PLAYING WITH BUTTON AND SOMETIMES THEY WILL WORK AND SOMETIMES THEY WILL NOT. WENT THUR TRAILER AND TRIED ON THE LIGHTS AND FOUND ONE OF THE LIGHTS NOT WORKING AS IT SHOULD REPLACE THE LED LIGHT

Model #

Serial #

Dlr Sub Hrs

Appr Hrs

0.40

0.20

Sub Labor Amt \$52.00

Appr Labor Amt \$26.00

Notes

vendor required a pic of the front and back of the light
I PUT THE PHOTOS YOU ARE ASKING FOR
This is a part return. Thank you.

Submitted	Labor Amt	\$52.00
	Parts & Freight	\$0.00
	Total	\$52.00

Approved	Labor Amt	\$26.00
	Parts & Freight	\$0.00
	Total	\$26.00

DEALER _____
SIGNATURE _____ DATE _____

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER _____
SIGNATURE _____ DATE _____

All repairs described have been inspected and are satisfactory.