



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 63484
Promised Date: 06 MAR 21

CUSTOMER WORK ORDER

WO #: 63484

Customer: 3566 - CALVERT, MICHAEL -
270-635-2476

Tag:
Author: BH
Location: 0306 DELIVERY

Stock #: 10950
Stock Desc: 2021 TT COACHMEN
SPIRIT 1943RB
Chassis #: 5ZT2SBHB8MS040890
Serial #: 5ZT2SBHB8MS040890
Mileage: 0
Licence:

Invoice #:
Date In: 27 FEB 21
Promised: 06 MAR 21
Date Sched:
Completed: 28 FEB 21
Warr. Date: 27 FEB 21

Job #BUNKHOUSE - Internal

COMPLAINT: PRE DELIVERY INSPECTION NEW BUNKHOUSE

CAUSE: NEW PDI

CORRECTION: INSTALLED BATTERY AND BOX, FILLED LP TANKS, PERFORMED LP LEAK TEST, CHECKED TIRE PRESSURE, CHECKED BRAKES, TORQUED LUG NUTS, CHECKED RUNNING, LIGHTS, CHECKED INTERIOR AND EXTERIOR LIGHTS, CHECKED ELECTRICAL SYSTEM FILLED HOLDING TANKS, TESTED WATER PUMP, CHECKED PLUMBING, CHECKED APPLIANCES, DOCUMENTED MODEL AND SERIAL NUMBERS FOR APPLIANCES, WINTERIZED UNIT.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C
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Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C

Parts

Part #	Description	Qty	Price	Total
13034	55362 STD BATTERY	1.00	N/C	N/C
24181	-50 RV ANTI-FREEZE	2.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
LPG	LP GAS	8.00	N/C	N/C
SS	SHOP SUPPLIES	0.00	N/C	N/C

Subtotal for Job #BUNKHOUSE: 0.00

Job #BUNKFINAL - Internal

COMPLAINT: FINAL PDI NEW BUNKHOUSE

CAUSE: final pdi

CORRECTION: pressurized water system, checked appliances, checked holding tanks and plumbing, checked electrical system, checked brakes, performed lp leak test, checked all lights, checked roof,

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C

Parts

Part #	Description	Qty	Price	Total
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Customer #: 3566
CALVERT, MICHAEL

Subtotal for Job #BUNKFINAL:

0.00

Job #CAMERA - InternalINSTALL WIRELESS CAMERA - VOYAGER
PREPPED

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C

Parts

Part #	Description	Qty	Price	Total
3921	VOYAGER 5.6IN DIGI	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C

Subtotal for Job #CAMERA:

0.00

Job #DELUXE - Internal

DELUXE STARTER KIT

Parts

Part #	Description	Qty	Price	Total
600885	D04-0650 15' SILVE	1.00	N/C	N/C
14240	55165 PIGTAIL 30A	1.00	N/C	N/C
40052	40052 BRASS W.P. R	1.00	N/C	N/C
13-0181	40274 2-PLY TST TO	1.00	N/C	N/C
41559	41559 15-PK TST LA	1.00	N/C	N/C
10-0083	1/2" x 50' AQUAFLE	1.00	N/C	N/C

Subtotal for Job #DELUXE:

0.00

Job #1 - Internal

COMPLAINT: INSTALL SOLID STEP INSTALL

CAUSE: SOLID STEP INSTALL

CORRECTION: INSTALLED STEPS. ADJUSTED DOOR HOLDERS AS NEEDED. REMOVED STRUT ON DOOR TO CLOSE STEPS ITO DOOR FRAME

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C

Parts

Part #	Description	Qty	Price	Total
693808	678040 26" PREMIUM	1.00	N/C	N/C

Subtotal for Job #1:

0.00

Job #WALK - Internal

COMPLAINT: WALK THRU

CAUSE: PREBILLED TO EF

CORRECTION: PREBILLED TO EF
Estimated Amount: 180.00

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	EF	N/C

W/O: 63484
Promised Date: 06 MAR 21Customer #: 3566
CALVERT, MICHAEL

Subtotal for Job #WALK:

0.00

Job #2 - Warranty

COMPLAINT: GASKET ON THE SLIDE WINDOW SCREEN CAME OFF AND WONT STICK BACK

CAUSE: gasket came off on slide window screen

CORRECTION: removed screen. cleaned screen with adhesive removed. applied a piece of double sided tape and installed gasket to screen.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	19.50

Subtotal for Job #2: 19.50

Parts Total: 0.00

Labour Total: 19.50

Sublet Total: 0.00

Extras Total: 0.00

WORK ORDER TOTAL: 19.50

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 22 Jul 2021

W/O: 63484
Promised Date: 06 MAR 21



Customer #: 3566
CALVERT, MICHAEL



FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106

BASDEN RV CENTER INC
DBA AMERICAN RV CENTER
600 E BASELINE ROAD

EVANSVILLE, IN 47725
USA

Labor rate: \$130.00

OWNER INFORMATION

MICHAEL CALVERT
1090 ST RT 147
Slaughters, KY 42456
USA

CLAIM STATUS

CLAIM

CLAIM ORIGIN

ORIGINAL CLAIM ID

VIN

CHASSIS VIN

MILEAGE

SITE/WAREHOUSE

ITEM #

DEALER RO #

CLAIM START DATE

CLAIM END DATE

Authorized

693879

WEB

5ZT2SBHB8MS040890

0

220 / 220

SBT1943RB

63484

07/21/2021

01/01/1900

Retail Date of Purchase 02/27/2021

WARRANTY EXPIRATION DATE

02/27/2022

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description
	20-46-24-00-000726	Window Screen - Exterior/Windows/Repair/No Tread Code
	Complaint, Cause, Correction	
	Original Note : bhoffman@americanrvcenter.com, 2021-07-21 17:49:31 :: GASKET ON THE SLIDE WINDOW SCREEN CAME OFF AND WONT STICK BACK gasket came off on slide window screen removed screen. cleaned screen with adhesive removed. applied a piece of double sided tape and installed gasket to screen.	
	Model #	Dlr Sub Hrs 0.40
	Serial #	Appr Hrs 0.20
		Sub Labor Amt \$52.00
		Appr Labor Amt \$26.00

Notes

Time too heavy for repair

Submitted

Labor Amt	\$52.00
Parts & Freight	\$0.00
Total	\$52.00

Approved

Labor Amt	\$26.00
Parts & Freight	\$0.00
Total	\$26.00

DEALER

DATE

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER

DATE

SIGNATURE

All repairs described have been inspected and are satisfactory.