



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
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W/O: 63479
Promised Date: 20 NOV 21

CUSTOMER WORK ORDER

WO #: 63479

Customer: 50854 - MAXWELL, DONALD
W. - 217-849-2192

Tag:

Author: BH

Location: 1108

Stock #: 10788

Stock Desc: 2021 5W KEYSTONE
MONTANA 3121RL

Chassis #: 4YDF31229M4702545

Serial #: 4YDF31229M4702545

Mileage: 0

Licence:

Invoice #:

Date In: 26 FEB 21

Promised: 20 NOV 21

Date Sched:

Completed: 23 NOV 21

Warr. Date: 26 FEB 21

Job #5 - Warranty

COMPLAINT: Transferred to BAS*64066 on 30 APR 21

Estimate amount was 0.00

Shower door broken at Handle. 16 in door

CAUSE: SHOWER DOOR BROKEN AT HANDLE 16 IN DOOR.

CORRECTION: Checked sliding shower door panel. Crack starts under clamp -on handle and extends about four inches. Shower door received 3/3/2021. Taped all three door together to remove. Removed screws securing top track to sides. Removed top track and shower doors together. Slide off track. Uncrated new doors. Moved doors inside unit. Installed top track on doors. Installed top track and doors in place. Secured top track to sides. Removed packing. Installed wiper seals between doors. Checked operation of doors.
HELPED INSTALL SHOWER DOOR.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DKM	0.00
Z990	MISCELLANEOUS REPAIR	DKM	0.00
Z990	MISCELLANEOUS REPAIR	GAH	0.00

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	0.00	0.00
FRT	CRATE FEE	0.00	50.00	0.00
FRT	FREIGHT	0.00	111.25	0.00

Subtotal for Job #5: 0.00

Job #1 - Internal

COMPLAINT: LOVE SEAT IS COCKEYED

CAUSE: LOVE SEAT IS COCKEYED.

CORRECTION: Moved unit into shop from service lot. Checked position of love seat. It is mounted farther back on one side. Will straighten love seat when center arm rest and cup holder is relaced per job #2. BM REMOVED SCREWS IN THE SEATS AND MOVES SEAT AWAY FROM WALL AND TRIED TO GET AS STRAIT AS I COULD AND REINSTALLED THE SCREWS ..

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	BRM	N/C
Z990	MISCELLANEOUS REPAIR	DKM	N/C

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Customer #: 50854
MAXWELL, DONALD W.

Subtotal for Job #1:

0.00

Job #2 - Internal

COMPLAINT: LOVE SEAT IS CUT ON THE SIDE BY THE CUPHOLDER LOOKING AT IT ON THE LEFT and cup holder area

CAUSE: LOVE SEAT IS CUT ON THE SIDE BY THE CUP HOLDER LOOKING AT IT ON THE LEFT AND CUP HOLDER AREA.

CORRECTION: Checked center arm rest and cup holder. Found (2) small cuts in material. Took picture of material tag on back of arm rest. 4/21/2021: Turned in parts request for new arm rest.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DKM	N/C
Z990	MISCELLANEOUS REPAIR	DKM	N/C

Subtotal for Job #2:

0.00

Job #3 - Warranty

COMPLAINT: CRACK IN THE FRONT SIDE EDGE COUNTER TOP

CAUSE: CRACK IN THE FRONT SIDE EDGE OF COUNTER TOP.

CORRECTION: Checked counter top edge. Found crack on edge by sink faucet. 4/21/2021: Turned in parts request for a new counter top.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	BB	0.00
Z990	MISCELLANEOUS REPAIR	DKM	0.00
Z990	MISCELLANEOUS REPAIR	BB	260.00

Parts

Part #	Description	Qty	Price	Total
656232	Countertop - Kitch	1.00	589.42	589.42
500627	SILICONE - N PLUS	1.00	7.73	7.73

Other Services

Code	Description	Qty	Price	Total
FRT	FREIGHT & CRATE - COUNTERTOP	1.00	124.00	124.00

Subtotal for Job #3:

981.15

Job #4 - Internal

COMPLAINT: Transferred to BAS*64066 on 30 APR 21

Estimate amount was 0.00

LEFT DRAWER IN THE KITCHEN NOT RETRACTING

CAUSE: LEFT DRAWER IN THE KITCHEN NOT RETRACTING.

CORRECTION: Checked all (7) drawers in kitchen. Could not find any of the (7) drawers that were not closing all the way. If drawers are closed to within about an inch, they will close completely by themselves.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DKM	N/C
Z990	MISCELLANEOUS REPAIR	DKM	N/C

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Subtotal for Job #4: 0.00

Job #6 - Internal

COMPLAINT: Transferred to BAS*64066 on 30 APR 21

Estimate amount was 0.00

LF LR ARE LEAKING OIL landing gear when down

CAUSE: LF AND LR ARE LEAKING OIL. LANDING GEAR WHEN DOWN.

CORRECTION: Unit inside shop for 2 days. No sign of a leak from hyd. jacks. Cleaned off old road dirt on all 6 jacks. Moved unit outside and extended all jacks. Will let set for a few days to see if jacks leak.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DKM	N/C
Z990	MISCELLANEOUS REPAIR	DKM	N/C
Z990	MISCELLANEOUS REPAIR	DKM	N/C
Z990	MISCELLANEOUS REPAIR	DKM	N/C

Subtotal for Job #6: 0.00

Job #SUMMER - Internal

COMPLAINT: Transferred to BAS*64066 on 30 APR 21

Estimate amount was 0.00

DE-WINTERIZE UNIT

CAUSE: SUMMER - DEWINTERIZE UNIT.

CORRECTION: Added water to fresh water tank and flushed antifreeze from water pump. Connected to city water and flushed water lines and faucets, including outside shower and Ice Maker water line. Opened by-pass on water heater and filled. Purged all air from water lines. Water heater is full and ready to camp. Drained Fresh water tank.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C

Subtotal for Job #SUMMER: 0.00

Job #7 - Internal

COMPLAINT: Transferred to BAS*64066 on 30 APR 21

Estimate amount was 0.00

Floor in the couch and dinette has what look like cuts in the flooring

CAUSE: FLOOR IN THE COUCH AND DINETTE HAS WHAT LOOKS LIKE CUTS IN THE FLOORING.

CORRECTION: Checked woven floor covering under recliners and under dinette table. Could not find any signs of being cut. Material is a plastic like woven material made to look like a matt.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C

Subtotal for Job #7: 0.00

W/O: 63479
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MAXWELL, DONALD W.



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Parts Total:	597.15
Labour Total:	260.00
Sublet Total:	0.00
Extras Total:	124.00
WORK ORDER TOTAL:	981.15

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 23 Nov 2021



Customer #: 50854
MAXWELL, DONALD W.

